



Fergus Falls, Minnesota

**Section 1.04 CONNECTION CHARGE**

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**CONNECTION CHARGE ON APPLICATION OR FOLLOWING CUSTOMER'S TEMPORARY DISCONNECTION:** Customers applying for service will pay a connection charge of \$15.00. This connection charge shall apply to any new Account, and for reconnection following temporary disconnection at the Customer's request. The connection charge applies to the Account and not each Meter; it will not apply where an additional Meter is added at the same location for a different type of service for an existing Customer.

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**CONNECTION CHARGE AFTER DISCONNECT FOR NONPAYMENT:** Prior to reconnection following disconnection for nonpayment, a connection charge of \$15.00 is due and payable.

**SERVICE RELOCK CHARGE:** The Company will charge \$100.00 for reconnecting service where the Company has disconnected service and subsequently returned to relock the service after it was reconnected without Company authorization. The charge will be in addition to any charges that may be due on account of the unauthorized reconnection, pursuant to Section 3.01 of these General Rules and Regulations.

**TEMPORARY METER SOCKET DETACHMENT AND REATTACHMENT CHARGE:** Customers can request temporary socket attachment and reattachment of Customer-owned Meter sockets, masts, or conduits on Customer-owned property. The Company service representative may decline the request at the service representative's discretion if the detachment would affect other Customers, or is determined to be unnecessary to meet the Customer's needs. The fee for a temporary socket attachment and reattachment is \$50.00 and will be identified on the monthly bill as a "Service call, Meter socket."

**ADDITIONAL CHARGES:** The Company is not required to perform a reconnection outside its normal business hours. Reasonable effort will be given to restore service within 24 hours of the Customer's reconnection request. In addition to the applicable charges listed above, Accounts connected or reconnected outside of normal business hours will be charged overtime charges for the amount of time required, or a minimum of two hours, whichever is greater. If connection or reconnection is a continuation from 5 p.m., overtime charges will be calculated based on the amount of time it takes the employee to connect or reconnect. The overtime charge is equal to the average overtime cost the Company incurs for its service representatives. If several Accounts are either connected or reconnected, or both during the same call back period, any overtime charges shall be divided among the several Accounts.