

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE APPLICATION OF )  
VOLUNTEER & INFORMATION CENTER FOR )  
THE ASSIGNMENT OF THE N11 DIALING )  
CODE OF 211 TO PROVIDE FREE )  
INFORMATION AND REFERRALS TO )  
COMMUNITY SERVICE ORGANIZATIONS )

ORDER GRANTING  
INTERVENTION

TC00-057

On March 9, 2000, the Public Utilities Commission received an application from the Volunteer & Information Center (VIC) for the assignment of the 211 dialing code to VIC's HELPLine. HELPLine is a 24-hour information/crisis telephone line that provides the general public with access to community resources. VIC proposes that this service would be available for the following Sioux Falls center office codes: 241, 321, 322, 330, 331, 332, 333, 334, 335, 336, 338, 339, 351, 357, 359, 360, 361, 362, 366, 367, 370, 371, 373, 430, 444, 575, 929, 940, 978, 988.

On March 23, 2000, the Commission electronically transmitted notice of the filing and the intervention deadline of April 7, 2000, to interested individuals and entities. The South Dakota Independent Telephone Coalition (SDITC) filed a Petition to Intervene on April 4, 2000, Gemini Companies, Inc. (Gemini) filed to intervene on April 3, 2000, and U S WEST Communications, Inc. (U S WEST) filed its Petition to Intervene on April 7, 2000.

The Commission has jurisdiction in this matter pursuant to SDCL Chapters 1-26 and 49-31 and ARSD 20:10:01:15.05.

At a regularly scheduled meeting of April 13, 2000, the Commission found that the petitions to intervene were timely filed and demonstrated good cause to grant intervention. It is therefore

ORDERED, that the petitions to intervene of SDITC, Gemini, and U S WEST are hereby granted.

Dated at Pierre, South Dakota, this 20th day of April, 2000.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Melanie Kolbs</u>
Date: <u>4/20/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

Laska Schoenfelder  
LASKA SCHOENFELDER, Commissioner