## OF THE STATE OF SOUTH DAKOTA

IN THE MATTER OF THE COMPLAINT FILED ) ORDER DISMISSING BY ELIZABETH M. LIPP, ABERDEEN, SOUTH ) COMPLAINT AND CLOSING DAKOTA, AGAINST UTILITY ANALYSTS, INC. ) DOCKET D/B/A BASIC LONG DISTANCE REGARDING ) SLAMMING ) TC98-071

On April 15, 1998, the Public Utilities Commission (Commission) received a formal complaint by Elizabeth M. Lipp, Aberdeen, South Dakota (Complainant), against Utility Analysts, Inc. d/b/a Basic Long Distance (Utility Analysts) concerning slamming. Since the filing of the complaint, Commission Staff received word from Elizabeth M. Lipp and Utility Analysts that they had resolved all the issues raised in the complaint and Elizabeth M. Lipp requested that the complaint be dismissed and the docket closed.

On May 12, 1998, at its regularly scheduled meeting, the Commission reviewed this matter. The Commission has jurisdiction over this matter pursuant to SDCL 49-13-1, 49-13-4, 49-31-7, 49-31-7.1 and ARSD 20:10:01:07.01 and 20:10:01:08.01. As Elizabeth M. Lipp and Utility Analysts had resolved all the issues complained of by Elizabeth M. Lipp and she had requested dismissal and closure of the docket, Commission Staff recommended that the Commission close the docket. The Commission voted to close the docket. It is therefore

ORDERED, that this complaint be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 26th day of May, 1998.

| CERTIFICATE OF SERVICE   |
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| The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon. |
| By: Delaine Kallo  |
| Date: 5/26/98  |
| (OFFICIAL SEAL)  |

| BY ORDER OF THE COMMISSION:            |
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| James C. Durg                          |
| JAMES A. BURG, Chairman                |
| Jan Jelsen<br>PAM NELSON, Commissioner |
| LASKA SCHOENFELDER, Commissioner       |