

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	SUPPLEMENT TO STAFF'S
BY RANDY KIEFFER, STURGIS, SOUTH)	REBUTTAL BRIEF
DAKOTA, AGAINST U S WEST)	
COMMUNICATIONS, INC. REGARDING)	TC98-176
SERVICE PROBLEMS)	

U S WEST, having filed a response to Commission questions which were raised at the hearing in this matter, it is apparent that what it has filed is unresponsive, see pages 5 and 6 of Staff's Rebuttal Brief.

Foremost among Mr. Kieffer's concerns was his ability to get caller ID (TR17) like any other U S WEST customer. This report does not indicate that this situation will be remedied in any manner.

Secondly, the Complaint as filed on September 21, 1998, is raised in terms of two phone numbers which were in Randy Kieffer's name; 347-7532 and 347-9566. The report is unclear that the testing and remedial work will in fact address problems experienced at both of these numbers.

As to credits U S WEST claims to have given Mr. Kieffer, there is no proof in the record that this has in fact been accomplished.

Dated this 5th day of March, 1999.

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CERTIFICATE OF SERVICE

I hereby certify that copies of Supplement to Staff's Rebuttal Brief were served on the following by mailing the same to them by United States Post Office First Class Mail, postage thereon prepaid, at the address shown below on this the 5th day of March, 1999.

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