

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE FILING BY OTTER)	ORDER GRANTING
TAIL POWER COMPANY FOR APPROVAL OF)	APPROVAL
REVISIONS TO ITS CUSTOMER)	
INFORMATION BROCHURE)	EL01-028

On November 6, 2001, Otter Tail Power Company (Otter Tail) filed with the South Dakota Public Utilities Commission (Commission) revisions to its customer information sign and customer information brochure. The proposed revisions include a new customer information telephone number and web site address, relocation of certain information, changes to the section explaining to customers how to read their bill, and certain grammatical changes. On November 30, 2001, Otter Tail filed further revisions.

At its regularly scheduled meeting of December 12, 2001, the Commission considered Otter Tail's request for approval of its revised customer information brochure. Commission Staff recommended approval.

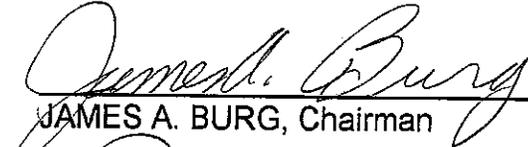
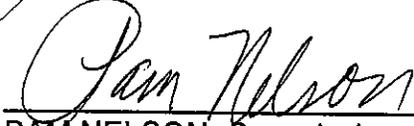
The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapter 49-34A, specifically, 49-34A-3, 49-34A-4, 49-34A-27 and ARSD 20:10:16:02. Further, the Commission finds that the customer information brochure is in the public interest and shall be approved. It is therefore

ORDERED, that the customer information brochure is approved, as revised.

Dated at Pierre, South Dakota, this 20th day of December, 2001.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Delaine Kalbo</i></u>
Date: <u><i>12/21/01</i></u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

 _____ JAMES A. BURG, Chairman
 _____ PAM NELSON, Commissioner