

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY SHANNON AND SHELLY NASER, SIOUX)	COMPLAINT AND CLOSING
FALLS, SOUTH DAKOTA, AGAINST SPRINT)	DOCKET
COMMUNICATIONS COMPANY L.P. AND)	
CRUSADE COMMUNICATIONS REGARDING)	CT00-022
UNAUTHORIZED SWITCHING OF SERVICES)	

On January 18, 2000, the Public Utilities Commission (Commission) received a complaint filed by Shannon and Shelly Naser, Sioux Falls, South Dakota (Complainants), against Sprint Communications Company L.P. (Sprint) and Crusade Communications (Crusade) regarding unauthorized switching of services. The Complainants asked for the imposition of appropriate statutory remedies and compensation allowed under these laws.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint. Probable cause was found against Sprint and Crusade on February 2, 2000.

On March 27, 2000, the Commission Staff received a letter from Complainants stating that the complaint against Sprint and Crusade Communications has been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13 and 49-31.

On March 28, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 31st day of March, 2000.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Delaine Kelbo</i></u>
Date: <u>4/3/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner