

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY MARK AND SUE CICHOS, PIERRE, SOUTH)	COMPLAINT AND CLOSING
DAKOTA, AGAINST QWEST)	DOCKET
COMMUNICATIONS, INC., WEBNET COM, INC.)	
AND ILD TELESERVICES, INC. REGARDING)	CT00-078
UNAUTHORIZED SWITCHING OF SERVICES)	

On May 30, 2000, the Public Utilities Commission (Commission) received a complaint filed by Mark and Sue Cichos, Pierre, South Dakota (Complainants), against Qwest Communications, Inc. (Qwest), WebNet Com, Inc. (WebNet) and ILD Teleservices, Inc. (ILD) regarding unauthorized switching of services.

On May 30, 2000, the complaint was faxed to Qwest and WebNet. On June 2, 2000, the complaint was faxed to ILD. Pursuant to ARSD 20:10:01:09, Qwest, WebNet and ILD were notified that they must satisfy the complaint or file answers in writing with the Commission by June 19, 2000. On June 8, 2000, the Commission received a letter response from WebNet; on June 14, 2000, the Commission received an answer from Qwest; and on July 12, 2000, the Commission received a letter response from ILD. Commission Staff received word from the Complainants stating that the complaint against the companies had been resolved.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On August 22, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 25th day of August, 2000.

<p>CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u><i>Dominic Kalbo</i></u></p> <p>Date: <u><i>8/28/00</i></u></p> <p align="center">(OFFICIAL SEAL)</p>
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BY ORDER OF THE COMMISSION:

James A. Burg
 JAMES A. BURG, Chairman

Laska Schoenfelder
 LASKA SCHOENFELDER, Commissioner