

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY JANETTE M. BALL, SIOUX FALLS, SOUTH)	COMPLAINT AND CLOSING
DAKOTA, AGAINST MCI WORLDCOM)	DOCKET
REGARDING UNAUTHORIZED SWITCHING OF)	
SERVICES)	CT00-068

On April 28, 2000, the Public Utilities Commission (Commission) received a complaint filed by Janette M. Ball, Sioux Falls, South Dakota (Complainant), against MCI WorldCom (MCI) regarding unauthorized switching of services.

On April 28, 2000, the complaint was faxed to MCI. Pursuant to ARSD 20:10:01:09, MCI was notified that it must satisfy the complaint or file an answer in writing with the Commission by May 19, 2000. On June 21, 2000, the Commission received an answer from MCI. A hearing in this matter was scheduled for September 7, 2000. Commission Staff and the parties requested a continuance of the hearing. By order dated August 17, 2000, the hearing was cancelled and a new hearing was to be set at a later time. Commission Staff has now been informed that settlement had been reached in this matter.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

On December 12, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 20th day of December, 2000.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Melanie Halbo</u>
Date: <u>12/21/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner