

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

<b>IN THE MATTER OF THE COMPLAINT FILED</b>	)	<b>ORDER CANCELLING</b>
<b>BY KATHLEEN C. GLYNN, WATERTOWN,</b>	)	<b>HEARING</b>
<b>SOUTH DAKOTA, AGAINST OLS, INC.</b>	)	
<b>R E G A R D I N G S W I T C H I N G</b>	)	<b>CT00-034</b>
<b>TELECOMMUNICATIONS SERVICES</b>	)	
<b>THROUGH DECEPTIVE TACTICS</b>	)	

On February 2, 2000, the Public Utilities Commission (Commission) received a complaint filed by Kathleen C. Glynn, Watertown, South Dakota (Complainant), against OLS, Inc. (OLS) regarding switching telecommunications services through deceptive tactics. Complainant requests that her account be closed, all charges be removed, and there be an imposition of appropriate laws.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On February 29, 2000, at a duly noticed meeting, Commission Staff recommended a finding of probable cause due to unresolved factual issues. The Commission voted unanimously to find probable cause.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD Chapters 20:10:01 and 20:10:34.

By order dated March 14, 2000, a hearing was scheduled for May 4, 2000, in Room 412 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota, immediately following the hearings for Dockets CT99-063 and CT00-010. Docket CT99-063 is scheduled to begin at 1:00 o'clock P.M. On April 27, 2000, Commission Staff was contacted by Complainant who informed the Staff that settlement had been reached in this matter and she wished to have her complaint dismissed, so therefore the hearing is cancelled. It is therefore

ORDERED, that the hearing scheduled for May 4, 2000, is cancelled.

Dated at Pierre, South Dakota, this 28th day of April, 2000.

<p><b>CERTIFICATE OF SERVICE</b></p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: _____</p> <p>Date: _____</p> <p align="center">(OFFICIAL SEAL)</p>
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BY ORDER OF THE COMMISSION:

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JAMES A. BURG, Chairman

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PAM NELSON, Commissioner

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LASKA SCHOENFELDER, Commissioner

