

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

<b>IN THE MATTER OF THE COMPLAINT FILED )</b>	<b>ORDER DISMISSING</b>
<b>BY WILLIAM G. KISSEL, YANKTON, SOUTH )</b>	<b>COMPLAINT AND CLOSING</b>
<b>DAKOTA, AGAINST QWEST )</b>	<b>DOCKET</b>
<b>COMMUNICATIONS, INC. REGARDING )</b>	
<b>UNAUTHORIZED SWITCHING OF SERVICES )</b>	<b>CT00-012</b>

On January 7, 2000, the Public Utilities Commission (Commission) received a complaint filed by William G. Kissel, Yankton, South Dakota (Complainant), against Qwest Communications, Inc. (Qwest) regarding unauthorized switching of services. The Complainant asked for adjustment of his bills and the imposition of appropriate statutory remedies.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint. Probable cause was found against Qwest on January 18, 2000.

On March 16, 2000, the Commission Staff received a copy of a stipulation for dismissal with prejudice entered into between Complainant and Qwest's attorney of record, Robert C. Riter, Jr.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13 and 49-31.

On March 28, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint with prejudice and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed with prejudice and the docket closed.

Dated at Pierre, South Dakota, this 31st day of March, 2000.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: _____
Date: _____
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

\_\_\_\_\_  
JAMES A. BURG, Chairman

\_\_\_\_\_  
PAM NELSON, Commissioner

\_\_\_\_\_  
LASKA SCHOENFELDER, Commissioner