

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED ) ORDER CLOSING DOCKET  
 BY DALE C. CARSTENS, BRANDON, SOUTH )  
 DAKOTA, AGAINST SPRINT ) CT99-011  
 COMMUNICATIONS, COMPANY, L.P. )  
 REGARDING UNAUTHORIZED SWITCHING OF )  
 SERVICES )

On July 19, 1999, the Public Utilities Commission (Commission) received a complaint filed by Dale C. Carstens, Brandon, South Dakota, against Sprint Communications Company, L.P. (Sprint). The complaint detailed Mr. Carsten's having been switched to Sprint without his authorization.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On August 17, 1999, at a duly noticed meeting, Commission Staff and a representative of Sprint indicated that the matter had been resolved. The Commission voted to close the docket.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31-3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-60 through 49-31-61, inclusive, and ARSD 20:10:01:07.01 through 20:10:01:15.01, inclusive. It is therefore

ORDERED, that the docket is hereby closed.

Dated at Pierre, South Dakota, this 26<sup>th</sup> day of August, 1999.

<p><b>CERTIFICATE OF SERVICE</b></p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u><i>Heather Kelbo</i></u></p> <p>Date: <u>8/30/99</u></p> <p align="center">(OFFICIAL SEAL)</p>
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BY ORDER OF THE COMMISSION:

*James A. Burg*  
 JAMES A. BURG, Chairman

*Pam Nelson*  
 PAM NELSON, Commissioner

*Laska Schoenfelder*  
 LASKA SCHOENFELDER, Commissioner