

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER DISMISSING
BY CONSTANCE JOHNSON, SIOUX FALLS,)	COMPLAINT AND CLOSING
SOUTH DAKOTA, AGAINST U S WEST)	DOCKET
COMMUNICATIONS, INC. REGARDING)	
DISPUTED BILLING)	CT99-003

On April 7, 1999, the Public Utilities Commission (Commission) received a complaint from Constance Johnson (Complainant), Sioux Falls, South Dakota, against U S WEST Communications, Inc. (U S WEST) regarding a disputed billing. After a series of attempts to informally resolve billing concerns, the Complainant filed a formal complaint to address unresolved issues. Commission Staff received word from the Complainant that all material issues raised in the complaint had been resolved.

On July 13, 1999, at its regularly scheduled meeting, the Commission reviewed this matter. U S WEST appeared, however the Complainant did not.

The Commission has jurisdiction over this matter pursuant to SDCL 49-13-1, 49-13-4, 49-31-7, 49-31-7.1 and ARSD 20:10:01:07.01 and 20:10:01:08.01.

Commission Staff recommended that the Commission dismiss the complaint and close the docket. It is therefore

ORDERED, that this complaint be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 16th day of July, 1999.

<p>CERTIFICATE OF SERVICE</p> <p>The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.</p> <p>By: <u><i>Delaine Kalbo</i></u></p> <p>Date: <u>7/16/99</u></p> <p align="center">(OFFICIAL SEAL)</p>

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner