

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED ) BY MYRNA MORK, PIERPONT, SOUTH ) DAKOTA, AGAINST ONE STAR LONG ) DISTANCE, INC. REGARDING ) UNAUTHORIZED SWITCHING OF SERVICES )	) ) ) ) ) )	ORDER DISMISSING COMPLAINT AND CLOSING DOCKET  CT99-081
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On December 14, 1999, the Public Utilities Commission (Commission) received a complaint filed by Myrna Mork, Pierpont, South Dakota (Complainant), against One Star Long Distance, Inc. (One Star). The Complainant alleges that her long distance service was switched to One Star without her authorization. Complainant sought restitution and procedural changes from One Star.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint. Probable cause was determined at the Commission's regularly scheduled December 28, 1999, meeting.

On January 26, 2000, the Commission Staff received a letter from Complainant indicating that there had been a resolution of the matter and that the case should be considered closed.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1-26, 49-13 and 49-31.

On February 2, 2000, at a regularly scheduled meeting, the Commission considered this matter. Upon recommendation of Commission Staff, the Commission voted to dismiss the complaint and close the docket. It is therefore

ORDERED, that the complaint shall be dismissed and the docket closed.

Dated at Pierre, South Dakota, this 11<sup>th</sup> day of February, 2000.

<b>CERTIFICATE OF SERVICE</b>
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u>Melanie Kalbo</u>
Date: <u>2/14/00</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg  
JAMES A. BURG, Chairman

Pam Nelson  
PAM NELSON, Commissioner

Laska Schoenfelder  
LASKA SCHOENFELDER, Commissioner