

Consumer Complaint Orders - Issued 1999

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED BY PAULA)	ORDER
MUCHOW, RAPID CITY, SOUTH DAKOTA, AGAINST)	CANCELLING
CREATIVE OPPORTUNITIES REGARDING)	HEARING
UNAUTHORIZED BILLING FOR SERVICES)	
)	CT99-042

On October 4, 1999, the Public Utilities Commission (Commission) received a complaint filed by Paula Muchow, Rapid City, South Dakota (Complainant), against Creative Opportunities (CO) regarding unauthorized long distance telephone charges.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

On October 19, 1999, at a duly noticed meeting, the Commission considered this matter. Commission Staff recommended a finding of probable cause. The Commission voted unanimously to find probable cause.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL Chapters 1- 26, 49-13, including 49-13-1 through 49-13-14, inclusive, and SDCL Chapter 49-31, including 49-31- 3, 49-31-7, 49-31-7.1, 49-31-7.2, 49-31-7.3, 49-31-7.4, 49-31-10, 49-31-11, 49-31-38, 49-31-38.1, 49-31-38.2, 49-31-38.3, 49-31-89 through 49-31-97, inclusive, and ARSD 20:10:01:07.01 through 20:10:15:01, inclusive, and ARSD Chapter 20:10:34

By order dated November 8, 1999, a hearing was scheduled for December 6, 1999, beginning at 1:30 o'clock P.M. CST, in Room 464 of the State Capitol Building, 500 E. Capitol, Pierre, South Dakota. On December 3, 1999, Commission Staff was contacted by Complainant who informed the Staff that settlement had been reached in this matter and she wished to have her complaint dismissed, so therefore the hearing is cancelled. It is therefore

ORDERED, that the hearing scheduled for December 6, 1999, is cancelled.

Dated at Pierre, South Dakota, this 3rd day of December, 1999.

CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.

By: _____

Date: _____

(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

JAMES A. BURG, Chairman

PAM NELSON, Commissioner

LASKA SCHOENFELDER, Commissioner

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