

**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF SOUTH DAKOTA**

IN THE MATTER OF THE COMPLAINT FILED)	ORDER FINDING
BY TELE-TECH, INC. AND LONG LINE, INC.,)	PROBABLE CAUSE AND
SIoux FALLS, SOUTH DAKOTA, AGAINST)	NOTICE REQUIRING
U S WEST COMMUNICATIONS, INC.)	ANSWER
REGARDING OVERCHARGES FOR)	
TELECOMMUNICATIONS SERVICES)	CT99-006

On June 3, 1999, the Public Utilities Commission (Commission) received a complaint filed by Tele-Tech, Inc. and Long Line, Inc., Sioux Falls, South Dakota (Complainant), against U S West Communications, Inc. (U S WEST), regarding overbilling. Complainant describes a series of line updates and disconnections made in connection with its business. Complainant continues by outlining a series of overbillings it paid following the line work. Complainant requests that the Commission order U S WEST to repay the total amount of overpayment plus interest at the statutory rate of 10%.

Pursuant to ARSD 20:10:01:08.01 and 20:10:01:09, if a complaint cannot be settled without formal action, the Commission shall determine if the complaint shows probable cause of an unlawful or unreasonable act, rate, practice or omission to go forward with the complaint.

At its regularly scheduled meeting of June 22, 1999, the Commission reviewed the Complainant's filing. Both Complainant and U S WEST were present. U S WEST recommended a finding of probable cause. Commission Staff concurred with U S WEST's position.

The Commission finds that it has jurisdiction over this matter pursuant to SDCL 49-13-1, 49-13-4, 49-13-13, 49-13-14.1, 49-31-3, 49-31-7, 49-31-7.1, 49-31-11, and ARSD 20:10:01:08.01 and 20:10:01:09. The Commission voted unanimously to find probable cause. It is therefore

ORDERED, that pursuant to ARSD 20:10:01:09, the Commission finds that there is probable cause of an unlawful or unreasonable act, rate, practice or omission and that the complaint shall be forwarded to U S WEST and U S WEST shall file with the Commission its answer in writing within twenty (20) days of service of this order.

Dated at Pierre, South Dakota, this 2nd day of July, 1999.

CERTIFICATE OF SERVICE
The undersigned hereby certifies that this document has been served today upon all parties of record in this docket, as listed on the docket service list, by facsimile or by first class mail, in properly addressed envelopes, with charges prepaid thereon.
By: <u><i>Delanie Kels</i></u>
Date: <u>7/2/99</u>
(OFFICIAL SEAL)

BY ORDER OF THE COMMISSION:

James A. Burg
JAMES A. BURG, Chairman

Pam Nelson
PAM NELSON, Commissioner

Laska Schoenfelder
LASKA SCHOENFELDER, Commissioner