

PHONE	Company	Last Billed	Cancelled	Notes	Billed By
6059384685	JEANS BRIDAL INC	09/25/2006	10/05/2006	spoke w/ Cora informed her that the serv is cxled and that the charge is being rev. told her that she called in Oct 3 said that she did not recieve cr yet so Mary reissued. gave her post date.	eChurchNetwork.com
6056926315	BROOKINGS AUTOMALL LLC	09/25/2006	10/05/2006	Spoke to Ruth cxl ser said that she was on medical leave so she doesnt think its possible cxl ser adjust 24 need additional 50	eChurchNetwork.com
6053612822	HERITAGE INN OF SIOUX FALLS	09/01/2006	09/01/2006	Billed in Error / "Computer Hack" <i>Comfort Inn South</i>	eChurchNetwork.com
6057453130	HILLS INN <i>✓ Rec</i>	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6053424121	HILLSIDE COUNTRY COTTAGES	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6057453182	INN AT BM LLC	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6056733373	JAN CHARLES GRA	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6056733003	JAN CHARLES GRAY	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6056923500	MLEM PROPERTIES INC	08/31/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
6057457378	T W C LLC	09/01/2006	09/01/2006	Billed in Error / "Computer Hack"	eChurchNetwork.com
✓ 6053986122	CALVIN L PIES	07/22/2006	08/04/2006	spoke to Calvin informed him acct was cxled by Rhonda which is from the phone company. so they should have on file cr is coming through. he was complaining about a collection notice. i informed him that cr is being issued. total cr should be 124.85. 1 cr was already issued for 24.95. need 99.90	eChurchNetwork.com
✓ 6056922922	BORTNEMS VINYL PRO	02/26/2006	08/01/2006	Spoke with SUE from lec and she said that we've issued 2 credits and the customer is expecting 3..i told her that i show that the lec has already issued credit but she keeps saying they didnt...i told her i cant issue another credit due to the fact that i do see three cr already, also...her credit dates are different than ours...her credit dates are 4/18 & 6/16	eChurchNetwork.com
✓ 6057564100	MOMS CORNER	07/22/2006	07/22/2006	Account Rejected for Billing by LEC	eChurchNetwork.com
✓ 6059384825	SODAK PARK SUPPER CLUB <i>+ check case of</i>	05/21/2006	06/09/2006	spoke to Sara, she asked to have acct cxled and cr	eChurchNetwork.com
✓ 6053743176	LEMMON COUNTRY CLUB INC	04/22/2006	05/18/2006	spoke to brett, wanted acct cxled and cr	eChurchNetwork.com
✓ 6056375391	Mc Gregor Insurance Agency	04/22/2006	05/02/2006	Spoke to Joy McGregger she said her husband would not auth this ser cxl ser adjusting 79	eChurchNetwork.com
6059474492	<i>Miss left 10/19 &amp; 10/20 -</i> SANDY BEACH RESORT	02/26/2006	03/27/2006	spoke with Jean Benike, absolutely never approved this, advised her I would cancel acct and issue credit.	eChurchNetwork.com
6058732252	<i>(Kara)</i> T AND T AUTO AND COLLISION	02/26/2006	03/27/2006	Spoke to Ricky he siad that he wouldnt need this ser cxl ser adjust 74.95	eChurchNetwork.com
6057833189	Aid Assoc For Lutherans	02/20/2006	03/24/2006	spoke w/ Cathy she said that she got a new charge told her that it posted b4 cxl date.	eChurchNetwork.com

Sioux Falls  
Comfort Inn South Spoke to Cheryl directed to Accts Payable - Tharaldson's (701-235-1060) 10/19/06 Message  
10/19 3:45 - Spoke to Sandy - will see if bill can be found - will fax copy. 3:09 left for Christi  
Sandy's # - 701-235-1060 - ext 1232

Hill Side Country Cottages 10/19/06 3:21  
Spoke to Tammy - did get billed - called company & they could not find billing number  
in the system - wanted to know if there were other #'s associated with the  
business - rep advised they will research & call back - have not heard a word from  
them - will fax in complaint. 10/20/06 - No ans - left message (9:48 AM CST)

→ Inn at Battle Mountain - 10/19/06 3:26 - message left requesting a call back - closed for season - Part of  
TWC-LLC - see below documentation.

Jan Charles Gray - 10/19/06 3:30pm - did receive bill - on road right now - callback on 10/20/06  
(Patrick - 10/20 - 10:17 AM - Kara & I spoke with him - options provided - Patrick called Kara back  
and said that he was contacted & was offered gift cards - 10/24/06 - Kara calling to see if he rec. -  
Fairfield Inn Brookings 10/19/06 3:34 pm - message left requesting a call back - per Kara Patrick has not rec.  
anything -

(CMLEM Properties)

→ TWC LLC - 10/19/06 3:34 spoke to Anna Merrill - owner (745-4892) said she did get bills - they  
were sent to Jason S @ the PUC by Kathy Sanders at Gto Golden West (745-3103) 3:42 P  
Spoke to Kathy - she will re-fax copies of bills. 10/20/06 - 10:14 - message left requesting UB  
Comfort Inn + Inn at Battle Mt) 10/24/05 10:45 AM CST - called 745-4892 - spoke to Anna -  
She is so impressed to our office for staying on top of this -  
has not heard from eChurch - will call if she does

PHONE	Company	Last Billed	Cancelled	Notes	Billed By
6058748280	Anderso Verdelle <i>Kard</i>	02/20/2006	03/24/2006	spoke to Bradell Anderson owner cxl ser req to have chrg disputed	eChurchNetwork.com
6054562947	LUV CARS	02/26/2006	03/13/2006	Spoke to Glenda Smith she wants the svc cxld	eChurchNetwork.com
6056934361	TORSON ENTERPRISES	02/05/2006	03/08/2006	spoke to diana torson informed her acct was already cxld by her.	eChurchNetwork.com
6053743777	Ellen Hermannm State Farm	02/26/2006	03/07/2006	spoke to joyce informed her of the ser and that Raven auth it. told her where to find the listings and she said that she doesnt want the ser . cxl ser	eChurchNetwork.com
6052725630	ALIBI	01/26/2006	03/03/2006	spoke to dianne melby told acct was cxld and credit	eChurchNetwork.com
6056924994	D & D Crop Service	02/26/2006	03/02/2006	spoke to Patty informed her what the ser is for, She kept saying we billed her for internet access, explained again what services were. told her serv was cxld on 2/27/06. req for refund. she said just make sure account is cxld	eChurchNetwork.com
6058324621	EVELYN JOHNSON	01/26/2006	03/02/2006	spoke with Mary Ross, Evelyn Johnson has not owned the business for 7 years, advised her I would cancel the acct and issue credit for the two months.	eChurchNetwork.com
6053454140	A & W FAMILY RESTAURANT	01/26/2006	03/01/2006	spoke to wally privel told acct was cxld and credited	eChurchNetwork.com
6053453540	PRIBYLS A&W	01/26/2006	03/01/2006	spoke to wally privel told acct was cxld and credited	eChurchNetwork.com
6057942541	TORONTO CAFE & LOUNGE	01/26/2006	03/01/2006	spoke to linda told acct was cxld and credited	eChurchNetwork.com
6056524550	FARMERS INN CAFE INC	12/29/2005	02/02/2006	spoke to jennifer....informed her acct was cxld and credited	eChurchNetwork.com
6053454933	CASEYS CARRY OUT PIZZA	10/15/2005	01/29/2006	spoke w/ Carla Jennings. informed her of ser and who auth. says Tammy is unauth and ser can be setup through corp only. cxl ser.	eChurchNetwork.com
6053454792	DAVID HAhLER AUTOMOTIVE INC	12/26/2005	01/29/2006	Spoke to sherry she said that Lauren is unauth and the only person that can make auth is David Hahler which is the owner cxl ser adjust 24 need additonal 50	eChurchNetwork.com
6057632038	BERESFORD MOTOR CO	01/29/2006	01/29/2006	Account Rejected for Billing by LEC	iLAB
6058742440	FRITZ CHEV-OLDS INC <i>to AG's</i>	12/26/2005	01/29/2006	James McKee sent in DF for \$24.95 will adjust a month now (he also attached a bill that showed setup fee adjusted.)	eChurchNetwork.com
6057453061	Sun America Securities	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6058592588	Joe Gittings Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059283063	Wenzel Insurance Agency <i>w/ call back</i>	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6058421100	Legge Insurance Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6053633447	Humboldt Farm Mutual Ins Co Sd	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6057457900	Klein First Western Insurance	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6054285666	Richard W Roemen Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6052863344	American Family Insurance	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB

→ 10/26/08  
Fritz Chew sent a letter & copies of bills to Kara - the bills are for internet services  
& have been forwarded to the AG's office to handle city -

PHONE	Company	Last Billed	Cancelled	Notes	Billed By
6059465606	Farm Bureau Insurance	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6056734141	Dick Shearer Insurance Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6054285498	Schwebach Insurance & Re	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6052274215	Maxwell & Bowar Agency Inc	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059254885	Ray Hofer Insurance/Central PI	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6053872447	Handel Insurance Inc	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6053875176	Rocky Zeeb Insurance Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059357208	Russ Weller Insurance Agency	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059287956	Maxwell & Bowar Agency Inc	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059427220	American Family Insurance	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6058423050	Statewide Insurance Inc	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6053695520	Royal F Koch Agency Inc	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6056692716	DIANNES	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059356312	BRIDAL SUITE <i>Georal</i>	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6057752097	Southern Dakota Insurance Serv	01/12/2006	01/12/2006	Account Rejected for Billing by LEC	iLAB
6059474902	Lakeview Auto	08/24/2004	09/10/2004	spoke to Jessica Block explained what the serv was provided. she asked to cxl ser	iLAB
6056927010	B & B Auto Sales & Rental	04/05/2004	04/08/2004	spoke to Dirk informed him serv is cxled and last chrg was posted before the cxl date which is already adjusted he said okay	iLAB
6056926610	GEORGES PIZZA & STEAK HOUSE	08/30/2006		Active	iLAB
6056923663	PIZZA RANCH	08/30/2006		Active	iLAB
6056963425	Brett R Steen Agency	08/30/2006		Active	iLAB
6056922928	Svennes Crop Insurance Agency	09/25/2006		Spoke to Lisa Fvannf office manager she said that donna is the receptionist and has no auth. cxl ser adjusting setup fee and 1 month ser	eChurchNetwork.com

Spencer Hawley Ins.  
 100 Main Ave  
 Brookings, SD 57106  
 (605)692-6223

10/19/06 - message left (2:58pm)

10/19/06 - spoke to Jane Siedman @ Suttel - bills were sent to her - advised her to have customer send info to AG's office

eChurch Network  
18200 Addison Road  
Suite 180  
Addison, TX 75001

# Account Summary

## Account Information

Account Number:	
Account Name:	BUDGET HOST HILLS
Billing Telephone Number:	605-745-3130
Invoice Date:	Sep 15 2006
Invoice Period:	Aug 16 - Sep 15
Due Date:	Oct 15 2006

\*\*\*AUTO\*\*MIXED AADC 750 16 MAAD 76311(1)-A-2  
3414 1. 08 0-32L



BUDGET HOST HILLS INN

640 S 6TH ST  
HOT SPRINGS SD 57747-2253

## Previous

Previous Balance:	0.00
Payments Received:	0.00
Adjustments:	0.00
Past Due Amount	0.00

## Current Charges

Long Distance:	50.00
Local Service:	0.00
Other Charges / Credits:	0.00
Federal Tax:	0.00
State Tax:	2.00
Local Tax:	1.00
Regulatory Fees/Surcharges:	0.00
<b>Total Current Charges</b>	<b>53.00</b>

## Amount Due

**TOTAL AMOUNT DUE: \$53.00**

## Special Message



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

## Coupon

### Account Information

Account Number:	
Due Date:	Oct 15 2006

BUDGET HOST HILLS INN  
640 S 6TH ST  
HOT SPRINGS SD 57747-2253

Check here for change of address (see reverse side for details).

### Amount Due

\$53.00

### Amount Enclosed

REMIT PAYMENT TO

PO BOX 31569  
 TAMPA FL 33631 3569

5039344 00000000 091506 00000005300 00000005300 7

ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

Page 3 of 4  
BUDGET HOST HILLS INN  
09/15/06  
Oct 15 2006

### Charges Summary

DESCRIPTION	AMOUNT
INTERNET SVC HOTSPRINGSSD	50.00
<b>TOTAL</b>	<b>50.00</b>

### Taxes, Surcharges and Fees

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

### Call Category Summary

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

#### LEGEND

CC = Collect Call; DA = Dir Assist, + 1 = Long Distance



605-388-8000 • Fax 605-388-0772  
2720 Chapel Lane, Rapid City, SD 57702  
www.canyonlakeresorts.com

9/27/06

South Dakota Public Utilities Commission  
State Capitol Building  
Pierre, SD 57501

Attn: Jason

As per our conversation this morning I am faxing the bill I received from eChurch Network for our motel Lake Park Motel. This company is not a current vendor of ours, our phone service is through Midcontinent Communications. I have never conducted business with this company.

When I tried to contact them at their Customer Dispute Resolution phone number as listed on their invoice, I was referred to a second number 1-866-232-4872. When I tried contacting them I was put on hold for more than 30 minutes. I am still attempting to contact the company.

Please let me know if I need to do anything further.

Sincerely

Carmen J. Derby  
Sec/Tres

I just spoke with a customer service rep at the 866 number who checked my phone number, she said that the phone number was not coming up in their system and that this must have been a billing error and to disregard the bill.—Sounds a little strange to me!

Motel • Cabins • Reception Facility • Catering On & Off Site • Paddle Boats

10/20 9:59- mess left

10/24<sup>10:42 AM</sup> ke - returning plc left on  
10/23/06 - ask Carmen to call  
myself or Kara back



eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

# Account Summary

## Account Information

Account Number: ~~20740~~  
Account Name: LAKE PARK MOTEL  
Billing Telephone Number: 805-343-0234  
Invoice Date: Sep 15 2006  
Invoice Period: Aug 16 - Sep 15  
Due Date: Oct 15 2006

\*\*AUTO\*\*MIXED AADC 75D 36 MAA0 35316C1-A-2  
3408 1 MB 0.326



LAKE PARK MOTEL  
4510 SHORE DR  
RAPID CITY SD 57702-4900

## Previous

Previous Balance: 0.00  
Payments Received: 0.00  
Adjustments: 0.00  
Past Due Amount: 0.00

## Current Charges

Long Distance: 50.00  
Local Service: 0.00  
Other Charges / Credits: 0.00  
Federal Tax: 0.00  
State Tax: 2.00  
Local Tax: 1.00  
Regulatory Fees/Surcharges: 0.00  
Total Current Charges: 53.00

## Special Message

## Amount Due

TOTAL AMOUNT DUE: \$53.00

1-800-237-1187



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Customer Service - 1-800-433-4518 - 331521 0 14.0.000

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number: ~~20740~~  
Due Date: Oct 15 2006

LAKE PARK MOTEL  
4510 SHORE DR  
RAPID CITY SD 57702-4900

Check here for change of address (see reverse side for details).

### Amount Due

\$53.00

### Amount Enclosed

REMIT PAYMENT TO:

PO BOX 31569  
TAMPA FL 33631-3569

5007501 00000000 091506 00000005300 00000005300 0

ACCOUNT NAME:  
 ACCOUNT NUMBER:  
 INVOICE DATE:  
 DUE DATE:

LAKE PARK MOTEL  
~~08/15/06~~  
 08/15/06  
 Oct 15 2006

**Charges Summary**

DESCRIPTION	AMOUNT
RAPID CITYSD RAPID CITYSD	50.00
<b>TOTAL</b>	<b>50.00</b>

**Taxes, Surcharges and Fees**

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

**Call Category Summary**

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

**LEGEND**

CC = Collect Call, DA = Dir Assist. + 1 = Long Distance

09/27/2006 15:43 6057453248

eChurch Network  
15206 Addison Road  
Suite 180  
Addison, TX 75001

T W C MANAGEMENT  
BEST WESTERN SUNDOWN

# Account Summary

## Account Information

Account Number:	
Account Name:	COMFORT INN
Billing Telephone Number:	805-746-7378
Invoice Date:	Sep 15 2006
Invoice Period:	Aug 16 - Sep 15
Due Date:	Oct 15 2006

## Previous

Previous Balance:	0.00
Payments Received:	0.00
Adjustments:	0.00
Past Due Amount:	0.00

## Current Charge

Long Distance:	50.00
Local Service:	0.00
Other Charges / Credits:	0.00
Federal Tax:	0.00
State Tax:	2.00
Local Tax:	1.00
Regulatory Fees/Surcharges:	0.00
<b>Total Current Charges:</b>	<b>53.00</b>

## Amount Due

**TOTAL AMOUNT DUE: \$53.00**

## Special Message

UNAUTHORIZED FARE TOL IN TAXI...  
737 S 6TH ST.  
HOT SPRINGS SD 57747-2963

If you have any questions or concerns about your bill, please call Customer Service at 1-800-453-4316. Business Office Hours: 8:00 am to 5:00 pm CST.

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number: [REDACTED]  
Due Date: Oct 15 2006

COMFORT INN  
737 S 6TH ST  
HOT SPRINGS SD 57747-2963

Check here for change of address (see reverse side for details)

### Amount Due

\$53.00

### Amount Enclosed

REMIT PAYMENT TO:

PO BOX 31583  
TAMPA FL 33631-3583

8036122 0000000 051304 00800005300 00030005900 9

ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

INN AT BATTLE MOUNTAIN  
09/15/06  
Oct 15 2006

**Charges Summary**

DESCRIPTION	AMOUNT
INTERNET SVG HOTSPRINGSSD	50.00
<b>TOTAL</b>	<b>50.00</b>

**Taxes, Surcharges and Fees**

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

**Call Category Summary**

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

**LEGEND**

CM = Collect Call, WA = Air Assist + 1 = Long Distance

*Pfeiffer, Hofer, Humpal P. C.*

Certified Public Accountants and Consultants

Shareholders

Jim W. Pfeiffer, CPA  
Orin G. Hofer, CPA  
Travis L. Humpal, CPA

RECEIVED

OCT 3 6 2005

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

Kara Van Bockern  
PUC  
500 East Capitol Avenue  
Pierre, S.D. 57501-5070

Re:

eChurchNetwork

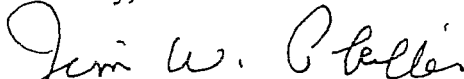
Thank you for your letter outlining the procedure.

No one has contacted me from eChurch. Since there has been no attempt by them to conclude this informally I would like you to send me the forms to complete to file a formal complaint.

I will fill this out and travel to Pierre at my expense to pursue this matter. What is of interest to me is not personal financial gain but rather stopping these types of companies from preying on the people of South Dakota.

I look forward to receiving the forms to proceed further in the formal complaint process.

Sincerely,

  
Jim W. Pfeiffer

eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

605-773-3809

\*\*\*AUTO\*\*MIKED AADC 750 16 NAAB 353363-A-2  
3394 1 RD 0-32L



5217 S SUMMERFIELD PL  
SIOUX FALLS SD 57108-2305

# Account Summary

## Account Information

Account Number: [REDACTED]  
Account Name: JIM PFEIFFER  
Billing Telephone Number: 605-361-9990  
Invoice Date: Sep 15 2006  
Invoice Period: Aug 16 - Sep 15  
Due Date: Oct 15 2006

## Previous

Previous Balance: 0.00  
Payments Received: 0.00  
Adjustments: 0.00  
Past Due Amount: 0.00

## Current Charges

Long Distance: 50.00  
Local Service: 0.00  
Other Charges / Credits: 0.00  
Federal Tax: 0.00  
State Tax: 2.00  
Local Tax: 0.96  
Regulatory Fees/Surcharges: 0.00  
Total Current Charges: 52.96

## Amount Due

TOTAL AMOUNT DUE: \$52.96

## Special Message

Attention  
Jason



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number: [REDACTED]  
Due Date: Oct 15 2006

JIM PFEIFFER  
5217 S SUMMERFIELD PL  
SIOUX FALLS SD 57108-2305

Check here for change of address (see reverse side for details).

To ensure proper credit:

- 1. Please write your account number on your check.
- 2. Make your check payable to eChurch Network.
- 3. Enclose check or money order with payment coupon in the return envelope supplied.

### Amount Due

\$52.96

### Amount Enclosed

[REDACTED]

REMIT PAYMENT TO:

PO BOX 31569  
TAMPA FL 33631-3569

5009667 00000000 091506 00000005296 00000005296 9

eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

# Account Summary

## Account Information

Account Number: **[REDACTED]**  
Account Name: **INN AT BATTLE**  
Billing Telephone Number: **805-745-3182**  
Invoice Date: **Sep 15 2006**  
Invoice Period: **Aug 16 - Sep 15**  
Due Date: **Oct 15 2006**

RAUTOKRINXO AABC 758 16 MAAD 3E3LCO-A-2  
3413 1 MO 0.32L



**INN AT BATTLE MOUNTAIN**  
402 BATTLE MOUNTAIN AVE  
HOT SPRINGS SD 57747-3001

## Previous

Previous Balance: **0.00**  
Payments Received: **0.00**  
Adjustments: **0.00**  
Past Due Amount: **0.00**

## Current Charges

Long Distance: **50.00**  
Local Service: **0.00**  
Other Charges / Credits: **0.00**  
Federal Tax: **0.00**  
State Tax: **2.00**  
Local Tax: **1.00**  
Regulatory Fees/Surcharges: **0.00**  
Total Current Charges: **53.00**

## Amount Due

**TOTAL AMOUNT DUE: \$53.00**

## Special Message



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number: **[REDACTED]**  
Due Date: **Oct 15 2006**

INN AT BATTLE MOUNTAIN  
402 BATTLE MOUNTAIN AVE  
HOT SPRINGS SD 57747-3001

Check here for change of address (see reverse side for details).

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

### Amount Due

**\$53.00**

### Amount Enclosed

[REDACTED]

REMIT PAYMENT TO:

**PO BOX 31569  
TAMPA FL 33631-3569**

5036782 00000000 091506 00000005300 00000005300 9

104019243399 - AD Telecommunications, Inc. - Customer Service - 1-800-433-4518 - 09/15/06

ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

Page 3 of 4  
COMFORT INN  
09/18/06  
Oct 18 2006

**Charges Summary**

DESCRIPTION	AMOUNT
INTERNET SVC HOYSPRINGSSD	50.00
TOTAL	50.00

**Taxes, Surcharges**

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
Total for Taxes	3.00

**Call Category Summary**

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
TOTAL	1	1.0	50.00





**COMPLAINT**

Complainant(s) (Person(s) filing the complaint)		Respondent(s) (Person(s) or Company complained against) At a minimum, the name of the company	
Name	<del>Motel 6</del> Wally Luedtke	Utility Company	e Church
Address	1309 S. Ohlman	Contact Person	
City, State, Zip	Mitchell, S.D. 57301	Address	
Work Phone	605-996-0530	City, State, Zip	
Home Phone		Phone	
Cellular Phone	605-999-4343	Fax	
If the Complainant is represented by an attorney, please list the attorney's name, address, telephone number and fax number below: (If Complainant is not represented by an attorney, please leave blank:			

**These are the facts giving rise to my complaint:**

Charged us \$50 for a 1 Min. Phone Call. We then tried to contact e Church as to why we were being slammed. For this chg. we had no response

**Please complete the reverse side of this document**

**NOTE:** Please attach additional pages, if necessary, to explain your situation. Also enclose copies of any bills or other documents which may pertain to your complaint.

I ask that the Public Utilities Commission grant the following remedy. (What do you think the Commission should do to solve your complaint? Be specific in your request for a resolution.)

They should be chgd \$1000 for slamming us  
for \$60 for a 1 Min. Call. & be eliminated from doing  
business in S.D

NOTE: Please attach any additional pages, if necessary.

### AFFIRMATION STATEMENT

I hereby affirm that these statements are true and accurate to the best of my knowledge.

[Signature]  
Complainant's Signature(s)

12/2/06  
Date

#### CERTIFICATE OF SERVICE

The undersigned hereby certifies that this document has been served today upon

Lars Persson  
e. Church Network

by e-mail at lars@churchnetwork.com

By: Kare Van Bockan

Date: 12/4/06

Time: 1:00 pm

eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

Account

# Summary

## Account Information

Account Number:	
Account Name:	MOTEL 6
Billing Telephone Number:	605-996-0530
Invoice Date:	Sep 15 2006
Invoice Period:	Aug 16 - Sep 15
Due Date:	Oct 15 2006

\*\*AUTO\*\*MIXED AADC 750 DL MAAD 35326C1-A-2  
3395 1 MB 0.326



MOTEL 6  
1309 S OHLMAN ST  
MITCHELL SD 57301-4143



## Previous

Previous Balance:	0.00
Payments Received:	0.00
Adjustments:	0.00
Past Due Amount:	0.00

## Current Charges

Long Distance:	50.00
Local Service:	0.00
Other Charges / Credits:	0.00
Federal Tax:	0.00
State Tax:	2.00
Local Tax:	1.00
Regulatory Fees/Surcharges:	0.00
<b>Total Current Charges</b>	<b>53.00</b>

## Amount Due

**TOTAL AMOUNT DUE: \$53.00**

## Special Message

500 433 4518



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

# Payment Coupon

## Account Information

Account Number:	
Due Date:	Oct 15 2006

MOTEL 6  
1309 S OHLMAN ST  
MITCHELL SD 57301-4143

Check here for change of address (see reverse side for details).

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

## Amount Due

\$53.00

## Amount Enclosed

\_\_\_\_\_

REMIT PAYMENT TO:

PO BOX 31589  
TAMPA FL 33631-3589

5004498 00000000 091506 00000005300 00000005300 2

10/20 10:00 - message left

ACCOUNT NAME:  
 ACCOUNT NUMBER:  
 INVOICE DATE:  
 DUE DATE:

MOTEL 6  
 09/15/06  
 Oct 16 2006

**Charges Summary**

DESCRIPTION	AMOUNT
MITCHELLSD MITCHELLSD	50.00
<b>TOTAL</b>	<b>50.00</b>

**Taxes, Surcharges and Fees**

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

**Call Category Summary**

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

**LEGEND**

CC = Collect Call DA = Dir. Assst. + = Long Distance

16200 Addison Road  
Suite 180  
Addison, TX 75001

RECEIVED

SEP 27 2006

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

\*\*AUTO\*\*MIXED AADC 750 16 MAAD 353116C1-A-2  
3402 1 MB 0-326



NELSON BRYCE

19 MAIN ST  
RAPID CITY SD 57701-2831



### Special Message

# Summary

## Account Information

Account Number:  
Account Name: NELSON BR  
Billing Telephone Number: 605-343-  
Invoice Date: Sep 15  
Invoice Period: Aug 16 - S  
Due Date: Oct 15

## Previous

Previous Balance:  
Payments Received:  
Adjustments:  
**Past Due Amount**

## Current Charges

Long Distance:  
Local Service:  
Other Charges / Credits:  
Federal Tax:  
State Tax:  
Local Tax:  
Regulatory Fees/Surcharges:  
**Total Current Charges**

## Amount Due

**TOTAL AMOUNT DUE:** \$:



If you have any questions or concerns al  
your bill, please call Customer Service a  
1-800-433-4518. Business Office Hours  
8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number:   
Due Date: Oct 15 2006

NELSON BRYCE  
19 MAIN ST  
RAPID CITY SD 57701-2831

Check here for change of address (see reverse side for details).

### Amount Due

\$53.00

### Amount Enclosed

REMIT PAYMENT



PO BOX 31569  
TAMPA FL 33631-3569

5005709 00000000 091506 00000005300 00000005300 1

ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

NELSON BRYCE  
09/15/06  
Oct 15 2006

### Charges Summary

DESCRIPTION	AMOUNT
RAPID CITYSD RAPID CITYSD	50.00
<b>TOTAL</b>	<b>50.00</b>

### Taxes, Surcharges and Fees

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

### Call Category Summary

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

#### LEGEND

CC = Collect Call; DA = Dir. Assist; + 1 = Long Distance

10/24/02 - 12:29 pm - Spoke to Bryce - he said a few days after he faxed us the bill he was contacted by someone from the company who advised him to ignore the bill. - In my conversation to Bryce I advised him of the \$1,000 fine & that eChurch may be contacting him to settle & that this is fine - but get something in writing. - Mr Nelson very impressed with the way the PUC has handled his complaint & that he would contact our office if he is contacted again.

eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

Account

# Summary

## Account Information

Account Number: [REDACTED]  
Account Name: PRESIDENTS CABINS  
Billing Telephone Number: 605-673-33  
Invoice Date: Sep 15 20  
Invoice Period: Aug 16 - Sep  
Due Date: Oct 15 20

\*\*AUTO\*\*MIXED AADC 750 16 MAAD 35316C1-A-2  
3411 1 MB 0.326



PRESIDENTS CABINS & CAMP  
12447 US HIGHWAY 16A  
CUSTER SD 57730-8357



## Previous

Previous Balance: 0.0  
Payments Received: 0.0  
Adjustments: 0.0  
Past Due Amount 0.0

## Current Charges

Long Distance: 50.0  
Local Service: 0.0  
Other Charges / Credits: 0.0  
Federal Tax: 0.0  
State Tax: 2.0  
Local Tax: 1.0  
Regulatory Fees/Surcharges: 0.0  
Total Current Charges 53.0

## Amount Due

TOTAL AMOUNT DUE: \$53.01

## Special Message



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

## Payment Coupon

### Account Information

Account Number: [REDACTED]  
Due Date: Oct 15 2006

PRESIDENTS CABINS & CAMP  
12447 US HIGHWAY 16A  
CUSTER SD 57730-8357

Check here for change of address (see reverse side for details).

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

### Amount Due

\$53.00

### Amount Enclosed

REMIT PAYMENT TO:

PO BOX 31569  
TAMPA FL 33631-3569

5037122 00000000 091506 00000005300 00000005300 9



ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

PRESIDENTS CABINS & CAMP

09/15/06

Oct 15 2006

### Charges Summary

DESCRIPTION	AMOUNT
INTERNET SVC CUSTERSD	50.00
<b>TOTAL</b>	<b>50.00</b>

### Taxes, Surcharges and Fees

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

### Call Category Summary

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

#### LEGEND

CC = Collect Call; DA = Dir. Assis: - 1 = Long Distance

# SIESTA MOTEL

1210 WEST HAVEN  
MITCHELL SD. 57301  
Phone 605-996-5544  
Fax 605-996-4946

RECEIVED

OCT 10 2006

SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION

October 4, 2006

RE: CRAMMED, BY CHURCH NETWORK

Dear P. U. C.

I have received a billing statement from Church Network. I have no idea who they are or what they sell. I have been CRAMMED, would you please file a complaint on my behalf. I want this statement off there records

Sincerely,

*Michael  
Harroun*

cell phone  
605-720-6219

Michael Harroun



**SIESTA MOTEL**



1210 W. Havens  
Mitchell, South Dakota 57301  
[www.siestamotel.com](http://www.siestamotel.com)

Ph: 1-605-996-5544  
1-800-424-0537  
Fax: 1-605-996-4946

10/20/06 10:09AM - spoke to Michael regarding his options -  
(Kara + Deb)

16200 Addison Road  
Suite 180  
Addison, TX 75001

**RECEIVED**

OCT 10 2006

**SOUTH DAKOTA PUBLIC  
UTILITIES COMMISSION**

\*\*AUTO\*\*MIXED AADC 750 36 MAAD 33336C3-A-2  
3396 J MB 0.326



**SIESTA MOTEL**

1210 W HAVENS ST # 36  
MITCHELL SD 57301-3899



# Summary

## Account Information

Account Number:	
Account Name:	SIESTA MO
Billing Telephone Number:	605-996-5
Invoice Date:	Sep 15 2
Invoice Period:	Aug 16 - Sep
Due Date:	Oct 15 2

## Previous

Previous Balance:	(
Payments Received:	(
Adjustments:	(
Past Due Amount	(

## Current Charges

Long Distance:	50
Local Service:	0
Other Charges / Credits:	0
Federal Tax:	0
State Tax:	2
Local Tax:	1
Regulatory Fees/Surcharges:	0
<b>Total Current Charges</b>	<b>53</b>

## Amount Due

**TOTAL AMOUNT DUE: \$53.**

## Special Message



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

# Payment Coupon

## Account Information

Account Number:	
Due Date:	Oct 15 2006

SIESTA MOTEL  
1210 W HAVENS ST # 36  
MITCHELL SD 57301-3899

Check here for change of address (see reverse side for details).

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

## Amount Due

\$53.00

## Amount Enclosed

REMIT PAYMENT TO:



PO BOX 31569  
TAMPA FL 33631-3569

ACCOUNT NAME:  
 ACCOUNT NUMBER:  
 INVOICE DATE:  
 DUE DATE:

SIESTA MOTEL  
 09/15/06  
 Oct 15 2006

### Charges Summary

DESCRIPTION	AMOUNT
MITCHELLSD MITCHELLSD	50.00
<b>TOTAL</b>	<b>50.00</b>

### Taxes, Surcharges and Fees

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	1.00
<b>Total for Taxes</b>	<b>3.00</b>

### Call Category Summary

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

#### LEGEND

CC = Collect Calls PA = Pre-Assist L = Long Distance



1201 Page Drive • Fargo, ND • 58103 • (888) 675-9922 Voice • (800) 231-9651 Fax • Service (888) 824-5885 Service • www.hotels.com

FAX COVER SHEET

TO: SD Public Utility Commission ATT: Deb Greg  
FAX #: 1-605-773-3809  
DATE: 10/25/06  
RE: e-Church

FROM: NOREEN FAHSHOLZ AT THARALDSON COMMUNICATIONS  
PHONE 888-675-9922 EXTENSION 3243 ~ FAX 800-231-9651 ~

NOTES:

Per our phone conversation, following is the direct bill that we received from e-Church Network for our property in Sioux Falls, South Dakota. I have also included the responding email I received back from e-Church advising the invoice was sent in error.

It was a pleasure visiting with you this morning and I will keep your numbers in case we experience other cramming/slamming issues for our South Dakota properties.

Sincerely,

*Noreen Fahsholz*  
Noreen Fahsholz  
Director Telecommunications  
Tharaldson Property Management  
Telecom Manager  
Fargo Hotels Realty

See main file - complaint forwarded via email on 10/26/06 - dgr. Email was read by Chu - see main file

eChurch Network  
16200 Addison Road  
Suite 180  
Addison, TX 75001

RECEIVED

OCT 03 2006

# Account Summary

## Account Information

Account Number:	<del>XXXXXXXX</del>
Account Name:	FARGO HOTELS
Billing Telephone Number:	605-361-2822
Invoice Date:	Sep 15 2006
Invoice Period:	Aug 16 - Sep 15
Due Date:	Oct 15 2006

## Previous

Previous Balance:	0.00
Payments Received:	0.00
Adjustments:	0.00
Past Due Amount	0.00

## Current Charges

Long Distance:	50.00
Local Service:	0.00
Other Charges / Credits:	0.00
Federal Tax:	0.00
State Tax:	2.00
Local Tax:	0.96
Regulatory Fees/Surcharges:	0.00
<b>Total Current Charges</b>	<b>52.96</b>

## Amount Due

**TOTAL AMOUNT DUE: \$52.96**

\*\*AUTO\*\*MIXED AARC 750 46 MAAD 35316C3-A-2  
3393 1 NB 0-324



FARGO HOTELS REALTY  
3216 S CAROLYN AVE  
SIOUX FALLS SD 57106-0727

## Special Message



If you have any questions or concerns about your bill, please call Customer Service at 1-800-433-4518. Business Office Hours: 8:00 am to 9:00 pm CST.

Please detach and return this portion with your payment.

# Payment Coupon

## Account Information

Account Number:	<del>XXXXXXXX</del>
Due Date:	Oct 15 2006

FARGO HOTELS REALTY  
3216 S CAROLYN AVE  
SIOUX FALLS SD 57106-0727

Check here for change of address (see reverse side for details).

To ensure proper credit:

1. Please write your account number on your check.
2. Make your check payable to eChurch Network.
3. Enclose check or money order with payment coupon in the return envelope supplied.

## Amount Due

\$52.96

## Amount Enclosed

REMIT PAYMENT TO:

PO BOX 31569  
TAMPA FL 33631-3560

5035552 00000000 091506 00000005296 00000005296 5

ACCOUNT NAME:  
ACCOUNT NUMBER:  
INVOICE DATE:  
DUE DATE:

FARGO HOTELS REALTY  
09/15/06  
Oct 15 2008

**Additional Information**

For all billing disputes and inquiries, please call 1-800-433-4518, or mail to:

Customer Dispute Resolution  
P.O. Box 291188  
San Antonio, TX 78229-1788  
Toll Free 1-800-433-4518

Placing charges on your phone bill for products or services without your consent is known as "cramming" and is prohibited by law. If you believe you were "crammed", you should contact ILD Telecommunications.

If ILD Telecommunications fails to resolve your request, or if you would like to file a complaint, please write or contact:

South Dakota Public Utilities Commission  
State Capitol Building  
Pierre, SD 57501  
1-605-773-5810 or 1-800-332-1782

**Name, Address, or Telephone Number Changes**

Name

Mailing Address

City State Zip

Home Phone (with area code)

Work Phone (with area code)

Signature Date

ACCOUNT NAME:  
 ACCOUNT NUMBER:  
 INVOICE DATE:  
 DUE DATE:

Page 3 of 4  
 FARGO HOTELS REALTY  
 09/15/06  
 Oct 15 2006

**Charges Summary**

DESCRIPTION	AMOUNT
SIoux FLSSD SIoux FLSSD	50.00
<b>TOTAL</b>	<b>50.00</b>

**Taxes, Surcharges and Fees**

DESCRIPTION	AMOUNT
State and Local Taxes	2.00
State and Local Taxes	0.96
<b>Total for Taxes</b>	<b>2.96</b>

**Call Category Summary**

CALL CATEGORY	CALLS	MINUTES	AMOUNT
MISCELLANEOUS CHARGES	1	1.0	50.00
<b>TOTAL</b>	<b>1</b>	<b>1.0</b>	<b>50.00</b>

**LEGEND**

CC = Collect Call; DA = Dir. Assist; + 1 = Long Distance



~~XXXXXXXXXXXX~~

---

**From:** Christine [mailto:~~christine@tharaldson.com~~]  
**Sent:** Thursday, October 05, 2006 10:00 AM  
**To:** ~~Noreen Fehstok~~  
**Subject:** RE: Direct bill

you can disregard the invoice. that was sent in error.

---

**From:** Noreen ~~Fehstok~~ [mailto:~~Noreen.Fehstok@tharaldson.com~~]  
**Sent:** Thursday, October 05, 2006 6:51 AM  
**To:** Christine  
**Subject:** Direct bill

We got a direct bill that we are disputing also. Account number is ~~411500~~ and needs to be canceled, blocked and credited back.

~~XXXXXXXXXXXX~~  
Director Telecommunications-Tharaldson Properties  
Telecom Manager- W2005 Fargo Hotels Realty  
Phone: 701-639-5243  
Fax: 701-639-5207  
~~XXXXXXXXXXXX~~