

EXHIBIT E

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2026

Company: RC TECHNOLOGIES
Address: 10 ODDIN AVENUE
PO BOX 197
NEW EFFINGTON, SD 57255
Telephone number: 605-637-5211
Company contact: ROBIN THORESON
Study Area Code: 391674

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- ☒ Advertise in media of general distribution.* (See attached advertisement(s).)
- ☒ Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- ☒ Company's Lifeline/Tribal Link Up information in directory.
- ☒ Company's Lifeline/Tribal Link Up information available on Company website. <https://www.tnics.com/lifeline/>
- ☒ Company's information posted on USAC website.
- ☒ Other (describe):

Company Newsletter

*Required

Newspaper Outreach

Affidavit of Publication

STATE OF SOUTH DAKOTA }
County of Roberts } ss.

Kevin H. Deutsch of said county, being first duly sworn, on oath says, that he is Editor of THE SISSETON COURIER, a weekly newspaper printed and published in Sisseton, in said county of Roberts, and has full and personal knowledge of all the facts herein stated; that said newspaper is a legal newspaper and has a bonafide circulation of at least two hundred copies weekly, and has been published within said county for 52 successive weeks next prior to the publication of the notice herein mentioned, and was and is printed wholly or in part in an office maintained at said place of publication; that the Notice of Notice Of Availability, a printed copy of which, taken from the paper in which the same was published, is attached to this sheet, and is made a part of this affidavit, was published in said newspaper at least once in each week for one successive weeks, on the day of each week on which said newspaper was regularly published, to-wit:

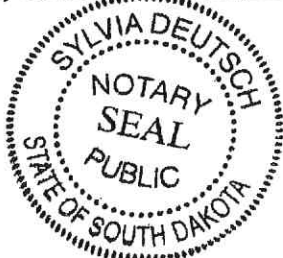
Jan. 7, 2025; _____
_____, _____;
_____, _____;
_____, _____;
_____, _____;

that the full amount of the fee is charged for publication of said Notice insures to the benefit of the publisher of said newspaper; that no agreement or understanding for the division there has been made with any other person, and that no part thereof has been agreed to be paid to any person whomsoever and that the fees charged for the publication there of are \$ 99.00

Kevin H. Deutsch
Subscribed and sworn to before me this 7th day of

January, A.D., 2025

Sylvia Deutsch
Notary Public, Roberts County, South Dakota
My commission expires February 3, 2028



NOTICE OF AVAILABILITY

RC Technologies, New Effington, South Dakota, offers local exchange telecommunications service to all consumers in its service area, including the exchange areas of New Effington, Claire City, Peever, Summit, Veblen, and Wilmot, South Dakota, and North Veblen, North New Effington in North Dakota at the following rates:

Business Line \$30.25 per month
Residential Line . . . \$22.25 per month

This service provides subscribing customers with:

- Dual tone multi-frequency signaling (touch tone) service
- Voice grade access to the public switched network
- Single party, flat rated local exchange service fee of per minute charges
- Access to 911 emergency services where available pursuant to state and local government statute
- Access to operator services
- Access to Interexchange (long distance) services
- Access to directory assistance
- Other services, including toll blocking, are also available. Certain low income subscribers may be eligible for Lifeline and Link-Up telephone assistance programs which provide discounts for these basic services.

This notice is posted in accordance with South Dakota Public Utilities Commission order TC97-XXX, the North Dakota Public Service Commission Case Docket No. PU-428-97-527, and pursuant to 47 United States Code Section 214(e) and 47 Code of Federal Regulations Section 4-201.

If you have any questions regarding the Company's services, please call 605-637-5211 or visit the office in New Effington, SD.

Letter – Lifeline Availability

RC Technologies (the company) offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Three such programs provided are "Lifeline", "Tribal Lifeline" and "Tribal Link-Up." The programs were developed in response to concerns about the affordability of telephone or internet service for low income citizens.

LIFELINE: The Lifeline assistance lowers the cost of basic, monthly local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recover Charge are not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long-distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, choosing this option, consumers are usually not charged a deposit.

TRIBAL LIFELINE: The Tribal Lifeline program provides up to an additional \$25.00 in federal support to qualifying residents of Tribal Lands and applies to the main service listed in the name of the eligible telephone or internet company subscriber.

TRIBAL LINK-UP: Tribal Link-Up support is available to qualifying consumers residing on Tribal Lands and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation is required):

LIFELINE

Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
Supplemental Security Income (SSI)
Medicaid
Federal Public Housing Assistance (FPHA)
Veterans Pension or Survivors Benefit Programs

TRIBAL LIFELINE & LINK-UP

Bureau of Indian Affairs (BIA) General Assistance
Tribal Temporary Assistance of Needy Families (Tribal TANF)
Food Distribution Program on Indian Reservations (FDPIR)
Tribal Headstart (only household that meet the income qualifying standard)

If you are on Lifeline or Link-Up and are no longer eligible for any of these low-income programs or if your household income no longer meets the requirements set forth in the Federal Poverty Guidelines, you are obligated by law to notify RC Technologies of your ineligibility. The FCC prohibits consumers from receiving more than one Lifeline subsidized wireless telephone or discounted home telephone.

Contact the RC Technologies office in New Effington, 605-637-5211 or 800-256-6854, for more information or application forms. You may also e-mail questions to csrs@rctechteam.com.

Directory



TECHNOLOGIES

2025 - 2026 TELEPHONE DIRECTORY

Big Stone City.....57216	Milbank.....57252	Sisseton.....57262
Browns Valley.....56219	including:	Summit.....57266
Claire City.....57224	Corona.....57227	including:
Corona.....57227	Twin Brooks.....57269	Marvin.....57251
Kranzburg.....57245	New Effington.....57255	Veblen.....57270
	Peever.....57257	Watertown.....57201
	Rosholt.....57260	Wilmot.....57279

Photo by: Julie (Wolf) Bostrom

Dialing Codes

CHART BELOW AND DIAL:

BY CODE + NUMBER

91 + 2 + Number

IE CHART BELOW AND DIAL:
DE COMPANY)

DE → AN OPERATOR WILL
COME ON THE LINE

Step → An Operator
Will Come On The Line

Mozambique.....258	South Africa.....27
Myanmar.....95	Spain.....34
Namibia.....264	Sri Lanka.....94
Nauru.....674	Sudan.....249
Nepal.....977	Suriname.....597
Netherlands.....31	Swaziland.....268
Netherlands	Sweden.....46
Antilles.....599	Switzerland.....41
New Caledonia.....687	Syria.....963
New Zealand.....64	Taiwan.....886
Nicaragua.....505	Tajikistan.....992
Niger.....227	Tanzania.....255
Nigeria.....234	Thailand.....66
North Island.....672	Togo.....228
Norway.....47	Tonga.....676
Oman.....968	Tunisia.....216
Oman.....92	Turkey.....90
Oman.....680	Turkmenistan.....993
Oman.....507	Tuvalu.....688
Oman.....507	Uganda.....256
Oman.....507	Ukraine.....380
Oman.....507	United Arab
Oman.....507	Emirates.....971
Oman.....507	United Kingdom.....44
Oman.....507	United States.....1
Oman.....507	Uruguay.....598
Oman.....507	Uzbekistan.....998
Oman.....507	Vanuatu.....678
Oman.....507	Vatican.....379
Oman.....507	Venezuela.....58
Oman.....507	Vietnam.....84
Oman.....507	Wallis & Futuna.....681
Oman.....507	Yemen.....967
Oman.....507	Zambia.....260
Oman.....507	Zimbabwe.....263

for the following websites:
nec.com

General Rules, Regulations, & Information

PAYMENT OF BILLS

All telephone and internet service bills will be billed to the subscriber on a monthly basis. Statements shall be mailed to the subscriber the first of each month. Local service charges are billed one month in advance. The statement is due by the 10th of each month. Customers that have not made full payment will receive a reminder call on the 13th. If no payment by the 20th, customer will receive a final call. If payment is not received by the last day of that month, penalty fees will be added to the past due account. If payment is still not received by the 5th of the following month, (1) service will be disconnected for non payment and will not be reconnected until the current amount due, plus additional charges have been paid in full. (2) RC Technologies may charge an additional deposit fee in its discretion.

If a customer pays a portion of their bill sufficient to cover all local service charges, but not long distance charges, the company may, at its discretion, or at the customer's request, put a toll restriction on the customer's line until all long distance charges and any additional local service charges are paid in full. Toll service will be restored once, and only if, all past due amounts are received.

RC offers many convenient ways to pay your monthly bill. Have your payments automatically deducted from your bank account, credit card, or register on-line at www.trics.com for electronic billing. Choose from either monthly or recurring payment options. When mailing payments to the RC office, be sure to enclose the payment stub along with your payment.

NEW OR RECONNECTED SUBSCRIBER PROMPT PAYMENT POLICY

RC Technologies reviews the service payment history for all subscribers. Such payment history serves as the basis for establishing a credit rating for each subscriber. New subscribers who do not have a credit rating, or who have a credit rating which does not meet minimal standards established from time to time by RC Technologies, must make their payments within 10 days after billing for the first 6 months of service. Subscribers who have been disconnected for non-payment must make their payments within 10 days for the first 6 months after reconnection. Assuming payments are made in a timely fashion during the first 6 months of service, such subscribers are subject to the Payment of Bills procedure described above and payments must then be made in accordance with that schedule.

RC Technologies may in its discretion disconnect service for new subscribers or subscribers who have been reconnected after being disconnected for non-payment, who do not observe this required Prompt Payment Policy.

NEW OR RECONNECTED SUBSCRIBER DEPOSIT POLICY

A \$100.00 telephone deposit may be required at the time of application for each new subscriber with no

credit rating or a credit rating which does not meet the minimum standards established from time-to-time by RC Technologies or subscribers who have been reconnected after disconnection for non-payment. The deposit will be returned after one year if payments are successfully made complying with the Subscriber Prompt Payment Policy and Payment of Bills Policy for 12 consecutive months. The deposit will be retained by RC Technologies if the subscriber fails to comply with these policies.

LIFELINE PROGRAM

Lifeline Terms and Conditions

RC Technologies (the "Company") offers Lifeline program-supported service to qualified low-income residential consumers for one telephone or internet line per eligible household. The Lifeline program provides discounts to eligible low-income consumers to help them establish and maintain telephone or internet service. Lifeline assistance lowers the cost of basic, monthly, local telephone or internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge and Access Recovery Charge are not assessed to consumers participating in Lifeline. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

Lifeline Program Eligibility Information

Program Based Eligibility

Consumers are eligible for Lifeline if they, one of their dependents or their household participate in one of the following qualifying assistance programs:

- Federal Public Housing Assistance (FPHA)
- Supplemental Nutrition Assistance Program (SNAP)
- Medicaid
- Supplemental Security Income (SSI)
- Veterans Pension and Survivors Benefit

Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

Income Based Eligibility

In addition, consumers are eligible for Lifeline if their household income is at or below 135% of the federal poverty guidelines.

Continued Next Page

General Rules, Regulations, & Information (Cont'd)

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

Tribal Eligibility

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribal Temporary Assistance for Needy Families; Head Start (only households meeting the income qualifying standard); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Numbers-of-Use Provided as Part of Lifeline Program Service

The Company's Voice Lifeline service includes unlimited local minutes-of-use within the toll-free calling area. The Company's Voice Lifeline Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the Lifeline service, Toll blocking is available to eligible consumers at no cost.

Rates

Subscribers may receive the Lifeline credit on any type or grade of local service, including voice, Internet or bundled services that are normally offered by the Company. Advertised rates do not include any applicable taxes or surcharges.

Recertification of Lifeline Eligibility

Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

Additional Lifeline Program Information

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

To apply for the Lifeline Program, please visit www.lifelinesupport.org or call 1-800-234-9473 to have an application mailed to you.

APPLICATIONS FOR NEW SERVICE

MOVES OR DISCONTINUANCE OF SERVICE

It is preferred that you stop in person at our Business Office to arrange for the installation of service. If this is not convenient, please telephone us and we will be glad to furnish you with an application for service prepared for your signature.

If you wish telephone service discontinued or instruments moved from one location or address to another location or address, our Business Office should be notified by telephone or letter ten days in advance.

After the telephone has been placed at a location designated by the customer, the customer agrees not to move, alter or abuse the instrument or any telephone equipment on the premises leased from the company to the customer.

SUSPENSION OF SERVICE

When you are away from your residence for an extended period, you may arrange to have your telephone service temporarily suspended at a reduced rate, retaining your telephone number.

BUSINESS CLASSIFICATION

Telephone numbers used in business advertising will classify that number as a business telephone regardless of the location. The use of the service rather than location will determine the classification.

RESIDENCE ADDITIONAL LISTINGS

You can list other members of your household in the telephone directory. Extra listings make it easier for friends to locate members of your family and add to a really complete service in your home.

TELEPHONE DIRECTORIES

One directory for each access line is furnished without charge.

Company Website



LIFELINE

What is Lifeline?

Lifeline is a federal government program that provides qualified low-income consumers assistance on communications services. Eligible subscribers can receive a monthly reduction of \$5.25 per month on phone service and \$9.25 per month broadband internet. You are allowed one Lifeline discount (phone or internet, but not both) per household. In addition, Federal Universal Service Charge and Access Recovery Charge are not assessed to consumers participating in Lifeline. Lifeline provides subscriber a discount on monthly telephone service, broadband Internet service, or bundled voice-broadband packages from participating provider.

What is Link Up?

Link Up provides a one-time discount for the connection or activation charge for a new telephone service plans and is limited to one line per household. Both the Lifeline and Link Up programs have income-based eligibility requirements.

What benefits are available through the Lifeline program's support for Tribal lands?

Individuals who reside on Tribal lands and meet the eligibility criteria may qualify for Lifeline programs.

Tribal Lifeline provides an additional up to \$25 off monthly bill, for a total Lifeline discount up to \$34.25 off per month.

Support to qualifying residents off Tribal Lands applies to the main service listed in the name of the eligible telephone or internet company subscriber. Limit one per household.

Tribal Link-Up provides a one-time discount for the connection or activation charge for a new telephone service at the applicant's primary residence. You can find out more about which areas are eligible Tribal lands by going online to <https://www.lifelinesupport.org/tribal-benefit>

How do I know if I eligible to participate?

To participate, the criteria based on income defined as at or below 135% of the 2020 Federal Poverty Guidelines -or- participate in certain federal assistance programs see each of these two tables below.

Federal Poverty Guidelines for 2023

LIFELINE	TRIBAL LIFELINE
Medicaid	Bureau of Indian Affairs (BIA) General Assistance
Supplemental Nutrition Assistance Program (SNAP)	Tribal Temporary Assistance for Needy Families (Tribal TANF)
Supplemental Security Income (SSI)	Food Distributions Program on Indian
Federal Public Housing Assistance (FPHA)	Tribal Head Start (only household that meet the income qualifying
Veterans and Survivors Pension Benefit	-

Lifeline Rules

1. Lifeline is available to subscribers who can prove eligibility. When you sign up for Lifeline, you must show proof of participation.

2. One discount per household. A household is a group of people who live together and share income. If more than one person in your household gets Lifeline, you are breaking FCC rules and will lose your benefit.

3. You must recertify/renew every year.

4. Use or Lose it. You must use it at least once every 30 days.

5. Be honest. You must give true and accurate information on all Lifeline forms or questionnaires.

6. You may need to show other documents. Visit lifelinesupport.org to find documents.

How can I Apply?

- **Apply Online – Click Here**
- **Instructions for Mailing in Paper Application – Click Here for Paper Applications**
 - Complete the application and then mail in copy of documentation that proves your eligibility.
- **Contact Provider For Assistance**

CONTACT US

P.O. Box 197
10 Oddin Avenue
New Effington, SD 57255
(605) 637-5211

POPULAR LINKS

- ➔ [Blog](#)
- ➔ [Online Phone Directory](#)

ABOUT US

- ➔ [Mission](#)
- ➔ [Our History](#)
- ➔ [Board and Staff](#)



USAC Website



Companies Near Me

This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount.

Find a Company

Enter Your Zip Code

OR

Example: 12345

Enter Your City and State

Select a Program:

☐ Lifeline

Type of Service (Optional)

☒ Home Service

☐ Mobile Service

[Clear Results](#)

Companies near 57255

The order of these companies are random and may be different the next time you search.

Showing 2 of 2 companies

Download List: 

Company Name	Phone	Type of Service
Red River Communications	701-553-8309	Home Service
Roberts County Telephone Cooperative Association	800-256-6854	Home Service

If you want to see more companies, [see the list of companies in ND.](#)

More About the Data

- Search results are based on program enrollment and information provided by the companies.
- The search results may include a company listed in your area that may not provide service to your address.
- Also, the search results might not show every company that is near you. A company may still offer Lifeline service even if it is not on the list. Please contact the company to confirm if they offer Lifeline service for your address.

Tell Us What You Think

We will continue to update this tool, so please check back often. If you have any comments or see something wrong - or if you are a company that needs to add or update your Lifeline information, email us at LifelineProgram@usac.org.

[Website Feedback](#) | [Privacy Policies](#)

Company Newsletter



THE COMMUNICATOR

Newsletter from Your Friends at RC Technologies

Vol. 23 No. 1 January 2025

(605) 637- 5211 | www.tnics.com



RC offices will be closed
on Wednesday, January 1st
and on Monday, January 20th
in observance of MLK Day.

Lifeline & Link-Up Programs

RC Technologies is proud to have helped customers this past year providing discounted monthly telephone and broadband internet service through the FCC's Lifeline / Link Up Programs.

Lifeline

You may be eligible for the Lifeline Program, up to a \$9.25 monthly savings on service if you participate in any one federal assistance programs such as: Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance (FPHA), Supplemental Security Income (SSI), or Veterans Pension and Survivors Benefit Programs.

In addition, you may be eligible for the monthly savings if your household income is at or below 135% of the federal poverty guidelines. The current qualifying income levels range from \$15,060 for a single person to \$52,720 for a household/family of eight. The new *U.S. Federal Poverty Guidelines* are updated every year mid-January.

Enhanced Lifeline

The Enhanced Lifeline program provides up to \$25 in addition to the standard benefit, in monthly savings on telephone or broadband internet service to anyone who lives on tribal lands. It expands the eligibility requirements listed under the Lifeline Program to include participation in: Bureau of Indian Affairs General Assistance, Tribally Administered Temporary Assistance for Needy Families, Tribal Head Start, or the Food Distribution Programs on Indian Reservations.

Link Up

Link Up, another federal program, provides financial assistance with connection/installation charges for new customers living on tribal land.

If you meet the eligibility requirement, you can apply one of two ways:

1. Complete your application online at www.lifelinesupport.org for a faster response
2. Mail your paper application to Lifeline Support Center

Applications are available online at lifelinesupport.org at RC Technologies. If you have questions on Lifeline or Link Up, contact our office at 605-637-5211.



Do-Not-Call Registry

The Federal Communications Commission (FCC) and the Federal Trade Commission (FTC) have established a National Do-Not-Call Registry that applies to all telemarketers (with the exception of certain non-profit and political organizations) and covers both interstate and intrastate telemarketing calls. Commercial telemarketers are not allowed to call you if your number is listed on the registry.

You may register your phone number for free, and it will stay on the national Do-Not-Call Registry. You may remove your name from the list at any time. The National Do-Not-Call Registry will not prevent all unwanted calls.

It does NOT cover the following:

- calls from organizations with which you have established a business relationship
- calls for which you have given prior written consent
- calls which are not commercial or do not include unsolicited ads
- calls by or on behalf of tax-exempt non-profit organizations

Consumers may register their residential telephone number and wireless cellular numbers, on the National Do-Not-Call Registry by telephone at 1-888-382-1222. For the hearing impaired, TTY call 1-888-382-1222. You must call from the phone number you wish to register. You may also register online at www.donotcall.gov. Inclusion of your telephone number on the National Do-Not-Call Registry can take 31 days following your registration.