

General Overview of Lifeline/Link Up Advertising/Outreach

New NVC customers receive this information in their install packet and/or cell phone bag.

We notify all customers of Lifeline in our newsletters once/year and advertise on our Community Channel for two weeks twice/year.

We placed the attached notices in the legal notices of the following newspapers:

Aberdeen Insider

Redfield Press

NVC can both be searched for via zip code or city/state on the USAC website.

<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

Lifeline information is available on our website on the corresponding service pages:

<https://nvc.net/residential/internet/>

<https://nvc.net/residential/cell-phone-service/>

<https://nvc.net/residential/home-phone/>

Ads in local newspapers

Newspapers used for outreach:

-Aberdeen Insider

-Redfield Press

NVC PUBLIC NOTICE - LIFELINE

Lifeline service is a government program designed to make monthly residential telecommunication services more affordable to eligible low-income customers. Customers who qualify for the Lifeline program are also eligible for toll blocking at no additional charge.

The Federal Lifeline discount can be applied to qualifying voice or broadband services. To be eligible for the Federal Lifeline discount, a customer's annual household income must be at or below 135% of the Federal Poverty Guidelines or a customer must participate in one of the following programs: Supplemental Nutrition Assistance Program (SNAP); Medicaid; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veterans Pension & Survivors Pension; or qualifying Tribal Programs.

Lifeline is a non-transferable service, and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers must submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements to obtain Lifeline benefits can be fined, imprisoned, or barred from the program.

Basic services are offered to all customers in NVC's service territories at the rates, terms, and conditions specified in NVC's tariff. If you have any questions regarding Lifeline service, please call us at 605-725-1000, toll-free at 1-888-919-8945, or visit our office at 3211 7th Ave SE, Suite 102, Aberdeen, SD.

NVC Public Notice

NVC provides basic and enhanced telecommunications services within its service territory. NVC is an Eligible Telecommunications Carrier and as such, receives support from the Federal Universal Service Fund.

Monthly Rates

Aberdeen/Redfield Landline

Single Party Residence Service	\$ 23.00
State-Mandated Emergency 911 Services	
Each Single Line Residence	\$ 2.00
Federal Mandated Subscriber Line Charge	
Each Single Line Residence	\$ 6.50
Federal Mandated Communications Impaired	
Each Single Line Residence	\$.15

Customers of basic service have access to the public switched network, minutes of use for local service provided at no additional charge and access to emergency 911 services. Toll limitation services are also available for qualifying low-income customers. Lifeline service is available for qualifying low-income customers. The federal Lifeline benefit may be applied to either qualifying voice services (\$5.25/month) or qualifying broadband services (\$9.25/month).

Broadband Internet access service is available at the following monthly rates:

- 50 MBPS x 5 MBPS - \$55
- 100 MBPS x 20 MBPS - \$65
- 250 MBPS x 250 MBPS - \$75
- 500 MBPS x 500 MBPS - \$85
- 1 GBPS x 1 GBPS - \$95

Speeds are not available in all areas.

Cell Phone Data Plans are available at the following monthly rates:

- Unlimited 1 phone - \$50
- Unlimited 2 phones - \$75
- Unlimited 3-10 phones - \$100
- 10GB Cap - \$40

\$10 per GB overage cost

Unlimited Talk & Text per phone - \$25

Northern Valley Newsletter Ad June 2025



Lifeline Discounts Available

Lifeline is a federal program that provides a monthly discount on home phone, cell phone or internet service to eligible low-income households. If you qualify, the Lifeline assistance program provides a \$9.25 credit on your monthly internet service or a \$5.25 credit on your monthly home phone or cell phone service. Only one discount is available per household on either your home phone, cell phone or internet service.

Please visit lifelinesupport.org for more information about the Lifeline program or NV.FCC.gov to apply for Lifeline benefits.



**Universal Service
Administrative Co.**

LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal program that provides a monthly discount on qualifying voice or broadband services to eligible low-income households.

The Lifeline assistance program provides a \$9.25 monthly credit on the internet service or a \$5.25 monthly credit on the home phone or cell phone service listed in the name of the eligible subscriber. Only one discount is available per household on either home phone, cell phone, or internet service.

To be eligible for the Lifeline program, applicants (or child or dependent) must participate in at least one of the following public assistance programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
 - Medicaid
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FPHA)
 - Veterans Pension and Survivors Benefit
 - Tribal Programs (and live on federally recognized Tribal lands)
- OR
- Household income is at or below 135% of the Federal Poverty Guidelines (documentation required)

NVC is a participating phone and internet provider.

Please visit lifelinesupport.org for more information about the Lifeline program or NV.FCC.gov to apply for Lifeline benefits.