

BEFORE THE PUBLIC UTILITIES COMMISSION OF SOUTH DAKOTA

**IN THE MATTER OF THE
APPLICATION OF LTE WIRELESS,
INC. FOR DESIGNATION AS AN
ELIGIBLE TELECOMMUNICATIONS
CARRIER IN THE STATE OF SOUTH
DAKOTA**

DOCKET TC25-038

**FIRST DISCOVERY REQUESTS OF SOUTH DAKOTA TELECOMMUNICATIONS
ASSOCIATION (SDTA) TO LTE WIRELESS, INC.**

Please find below the responses to the SDTA questions regarding the application of LTE Wireless, Inc's petition for Eligible Telecommunication Carrier status in the state of South Dakota.

Request 1 – For each Request, identify each person who assisted in the preparation of these responses or who provided information for the purpose of preparing these responses.

Faizal Hassad provided all the responses to the SDTA data request unless otherwise noted.

Request 2 – Provide the name and contact information for LTE's attorney.

LTE Wireless is not using an attorney for this filing.

Request 3 – List all the states where LTE currently provides services.

- a. List the number of customers in each state.
Michigan, Missouri, Minnesota, Wisconsin, New York, Oregon, Kentucky, Montana, Iowa, Vermont, Washington, Georgia, Alabama, Arkansas, Maine, Maryland and Washington DC. LTE Wireless has a little over 4,000 customers in total. Breaking them down by state is not relevant information.
- b. Specify whether LTE provides service in tribal areas in each listed state.
LTE Wireless is not currently providing lifeline services and does not actively track if a customer is living on tribal lands or does not.

Request 4 – List all states in which LTE has an ETC designation.

LTE Wireless has ETC designation in Missouri and has been recommended for approval in Minnesota. LTE Wireless was approved in January of 2026 for Missouri and February 2026 for Minnesota and does not have any lifeline customers yet.

Request 5 - List all states in which LTE has an ETC application

LTE Wireless has ETC applications in Wisconsin, North Dakota, Oregon, Wyoming, Georgia and Ohio.

Request 6 – Provide a list of all company officers and managing personnel along with a description of his or her professional experience.

LTE Wireless is owned by Faizal Hassad who has been managing facilities based CLECs for over 20 years and LTE Wireless for the past 6 years.

Request 7 – List, identify, and describe all LTE owned facilities in South Dakota.

LTE does not have facilities in South Dakota.

Request 8 – Provide a diagram of LTE’s “network infrastructure” referred to in Section III of its application.

LTE Wireless requests a 2 week extension until the end of the month to have our engineer create a visual that can be submitted into the docket.

Request 9 – Does LTE own facilities in other states? If so, describe the facilities and specify the state in which it is located.

LTE Wireless owns switches in New York and Montana.

Request 10 – Has LTE or any of the individuals listed in Request 6 been named as a party to any regulatory proceeding (state or federal) other than applications for ETC designation? If so, provide the case name, number and jurisdiction.

None of the individuals in Request 6 have been named as a party to any regulatory proceeding (state or federal).

Request 11 – Provide a detailed map of requested service area, by wire center.

LTE Wireless provided a map of the coverage area in the original application for designation for ETC. Wireless coverage and wire centers don’t always line up accurately. There is not any reason to provide a list of wire centers as the map should be sufficient.

Request 12 – Does LTE have a website?

www.ltewireless.com

Request 13 – What are the monthly plans that LTE proposes to offer to Lifeline customers in SD? Specify the minutes, data allowances, all other features offered with the plan and price.

LTE Wireless offers lifeline customers the ability to use their lifeline discount against any of the affordable plans LTE is offering that meet the minimum service requirements of the lifeline program. The most basic plan offers unlimited talk and text with 4.5 GB of data, but LTE Wireless encourages customers to buy the plan that best fits their needs as the company is not pushing customers to take the “free” plan.

Request 14 – Provide a copy of the terms and conditions that customers must agree to prior to taking service.

A copy of the terms and conditions can be found on the website for LTE Wireless at www.ltewireless.com

Request 15 – Are Lifeline customers provided with a phone? No

- a. If so, is there a cost to the customer? – LTE Wireless does not provide free phones to customers. Customers are encouraged to bring their own phone
- b. What type of phones are offered? – The types of phones can change daily based on what is in the warehouse. Generally, they are Android devices.
- c. Are the phones new or refurbished. LTE Wireless offers customers both new and refurbished allowing the customer to choose the best phone for them.

Request 16 – Explain how LTE Wireless handles customer complaints.

LTE Wireless takes customer complaints seriously. LTE Wireless uses its own in house customer service center that handles all customer calls. Calls to LTE Wireless are handled by LTE Wireless employees, not a 3rd party company.

Request 17 – Does LTE charge a fee or penalty if a customer cancels service?

No, LTE Wireless does not charge a fee or penalty for customers who cancel service as LTE Wireless provides only prepaid service.

Request 18 – Does LTE anticipate geography areas in South Dakota wherein customers may experience service issues due to inadequate service coverage?

LTE Wireless utilizes a combination of its own facilities and those of T – Mobile to provide services. Within the requested service area, there should not be any areas that customers should have coverage issues. Regarding the rest of the state that is not within the

requested service area, LTE Wireless can not guarantee that customers won't experience some coverage issues.

/s/ Faizal Hassad
CEO
LTE Wireless Inc.