

Docket Number: TC25-029
Subject Matter: Second Data Request
Request to: Midcontinent Communications
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/22/25
Responses Due: 7/29/25

- 2-1. Did Midco experience any damage to company assets in 2024 because of a failure to call 811? If yes, how many instances and what were the impacts associated with each instance?

In 2024, Midco experienced two separate instances in which company-owned infrastructure was damaged due to third-parties non-compliance with 811 requirements. In both cases, excavation activities were initiated without proper notification, resulting in physical damage to underground assets and service disruptions.

The first incident occurred on November 19, 2024, resulting in approximately \$424.80 in damages, which were charged to the responsible party.

The second incident took place on December 2, 2024, with damages totaling approximately \$606.32 also assessed to the responsible party.