

Docket Number: TC25-029
Subject Matter: First Data Request
Request to: Midcontinent Communications
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/14/25
Responses Due: 7/28/25

1-1. Did all new customers receive Lifeline information within 30 days of receiving service?

Yes. New customers receive a Quick Start Guide within 30 days of subscribing to services. The "Assistance Programs" section of the Quick Start Guide outlines the Lifeline benefit availability.

1-2. Refer to Attachment A:

a) Provide a description of the types of projects that were completed with the capital expenditures on page 3.

[REDACTED]

[REDACTED]

b) Were any planned network improvement targets for 2024 not completed? If yes, what is the status of the targets now?

All 2024 planned network improvements were completed in 2024.

- 1-3. Refer to Attachment B, does Midco have any build out plans at specific locations regarding CAF II and RDOF over the next two years?

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]