

## EXHIBIT E

### **SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2025**

Company: Alliance Communications Cooperative, Inc.

Address: 612 3rd Street,  
PO Box 349  
Garretson, SD 57030

Telephone number: (605)594-3411

Company contact: Shirley Flanagan

Study Area Code: 391657, 391642, 391405, 399024

#### Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)



Company's Lifeline/Tribal Link Up information in directory.



Company's Lifeline/Tribal Link Up information available on Company website. <https://www.alliancecom.net/phone/lifeline/>



Company's information posted on USAC website.



Other (describe):

\*Required



# Public Notices

## MINNEHAHA COUNTY

### SPECIAL MEETING — MINUTES

THE MINNEHAHA COUNTY COMMISSION CONVENED AT 11:00 AM on November 8, 2024, as the GENERAL ELECTION CANVASSING BOARD. BOARD MEMBERS PRESENT WERE: Commissioners Bender, Beninga, Bleyenber, and Kippely. Also present were Kym Christiansen, Commission Recorder, and Eric Bogue, Chief Civil Deputy State's Attorney.

Vice-Chair Beninga called the meeting to order.

MOTION by Kippely, seconded by Bleyenber, to Approve the Agenda. 4 ayes

Leah Anderson, Auditor, presented the 2024 General Election results.

The Canvassing Board conducted a detailed comparison of the election returns and certificate of provisional ballot count to the abstract presented Auditor Anderson. No discrepancies were found. In addition, a detailed comparison of the registration lists and the poll lists for four randomly selected precincts for both election day and absentee voting. There were only minor discrepancies found and explained.

Public comment was received from Jessica Pollema, Jean Childs, Juliann Perrigo-Talkington, John Kunnari, Penny BayBridge, and Reone Ullom.

MOTION by Jean Bender, seconded by Jen Bleyenber, to Certify the Results of the November 5, 2024, General Election Canvass. By roll call vote: 4 ayes.

Leah Anderson, Auditor, conducted the selection of precincts and contests for the Post-Election Audit pursuant to SDCL 12-17B-20. The post-election audit will consist of the following precincts: 05-09, 03-17, VP-13, 02-09, and 04-05; and the following contests: United States Representatives and Initiated Measure 28.

OPPORTUNITY FOR PUBLIC COMMENT

Gary Meyer, Hartford, SD, spoke about election improvements that have occurred.

Jessica Pollema, Sioux Falls, SD.

MOTION by Beninga, seconded by Kippely, to Approve the Consent Agenda. By roll call vote: 5 ayes. The consent agenda includes the following items:

Commission Meeting Minutes for October 22, 2024

Bills to be Paid \$3,530,461.88

2 GUYS ON THE MOVE Amounts

Held For Others \$1717.2, 3200 RUSSELL LLC Motels \$1845, 605 COMPANIES Contracted Construction \$242385.75, A&B BUSINESS SOLUT Lease-Rental Agreement \$1144.5, A&B BUSINESS SOLUT Maintenance Contracts \$713.49, A&B BUSINESS SOLUT Office Supplies \$36.95, A&B BUSINESS SOLUT Printing/Forms \$92.27, A-1 PUMPING & EXCAVA Tea-Ellis Range \$225, AARON GEORGE PROPERT Welfare Rent \$2680, ABI Jail Repairs & Maintenance \$19137.43, ABIGAIL VARNADO Misc Revenue \$1300, ABN ARMY SURPLUS COR Uniform Allowance \$400, ACTIVE DATA SYSTEMS Records Storage \$5750, ADVANCE AUTO PARTS Automotive/Small Equipment \$52.31, ADVANCED PEST SOLUTI Maintenance Contracts \$70, AIRGAS USA LLC Automotive/Small Equipment \$93.44, AIRGAS USA LLC Small Tools & Shop Supplies \$77.29, AIRWAY SERVICE INC Automotive/Small Equipment \$4222.24, AIRWAY SERVICE INC Gas Oil & Diesel \$291.49, ALL NATIONS INTERPRET Interpreters \$13844.6, ALVINE LAW FIRM LLP Attorney Fees \$2328.75, AMERICAN ENGINEERING Architects & Engineers \$26538.9, AMERICAN INK LLC Uniform Allowance \$52.1, ANDERSON, JENNIFER Bd Evaluations (Minnehaha) \$3932.44, ANDERSON, RUTH Architects & Engineers \$860, ANDY ANDERSON Motor/Machine/Equipment Repair \$382.74, APPEARA Program Activities \$79.08, ASH LAW OFFICE PLLC Attorney Fees \$4757, ASH LAW OFFICE PLLC Child Defense Attorney \$5415.35, AUDIE MURPHY Education & Training \$674.44, AVERA HEALTH PLANS Insurance Admin

Costs \$2226.7, AVERA MCKENNA

\$262.5, ELECTION SYSTEMS & S

Printing/Forms \$4263.79, ELEC-

TRIC SUPPLY CO I Data Processing

Supplies \$1457.79, ELI SHOW Pro-

gram Activities \$127.3, ELITE

PROPERTIES LLC Welfare Rent

\$1900, Emma Otterpool Business

Travel \$56, ESRI INC Maintenance

Contracts \$12809, EXHAUST PROS

OF SIOU Truck Repairs & Mainte-

nance \$813.96, F. MICHAEL

GRACE Sign Deposits \$50, FAS-

TENAL COMPANY Sign Supply

Inventory \$88.62, FASTENAL

COMPANY Small Tools & Shop

Supplies \$494.99, FLEETPRIDE

INC Parts Inventory \$158.2, FLEET-

PRIDE INC Truck Repairs & Main-

tenance \$-23.34, FODS, RANDY

Uniform Allowance \$89.98, FOX,

DANIEL Bd Exp Fees (Yankton)

\$965.79, FRANKLIN PROPERTIES

Welfare Rent \$900, FRIEDMAN,

FRED THEOD Education & Train-

ing \$568.16, G & R CONTROLS

INC Heat, Vent & AC Repairs

\$154.61, GANNETT MEDIA CORP

Publishing Fees \$1192.44, GAR-

RETSON COMMUNITY Ambu-

lance Services \$37500, GARRET-

SON FIRE DEPT Garretson Fire

Department \$30881, GBR INC Inter-

preters \$120, GEOTEK ENGINEER-

ING & Architects & Engineers

\$11503.2, GEOTEK ENGINEER-

ING & Building Repairs & Mainte-

nance \$50, GIRTON ADAMS Road

Maint & Material \$81, GLOBAL

TEL LINK (GT Telephone \$1.84,

GLORY HOUSE Welfare Rent \$302,

GOEBEL PRINTING INC Office

Supplies \$3367.61, GOEBEL

PRINTING INC Printing/Forms

\$1510, GOLDEN WEST Telephone

\$139.9, GRAHAM TIRE CO

NORTH Automotive/Small Equip-

ment \$527.48, GRAINGER Heat,

Vent & AC Repairs \$81.46,

GRAINGER Jail Repairs & Mainte-

nance \$13.38, GRAINGER Miscella-

neous Expense \$44.67, GREATER

SIOUX FALLS Education & Train-

ing \$1000, GREATER SIOUX

FALLS Memberships \$784, GRIESE

LAW FIRM Attorney Fees \$1041,

GUNNER, ANDREA Court Report-

ers \$1550, GUZMAN, SANDRA V

Costs \$2226.7, AVERA MCKENNA

## LOW-INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CUSTOMERS

Financial assistance through the federal Lifeline program is available to help qualified customers afford and maintain basic telephone or broadband internet service. Lifeline provides a monthly bill credit of \$9.25 on internet service or phone service (home or mobile) per qualified household. Subscribers may receive the Lifeline credit on service offered in a bundle. Advertised rates do not include any applicable taxes or surcharges. Reduced deposits are also available.

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A 2023 household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses: Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Lifeline participants must recertify their eligibility every year. Lifeline is a government program. Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. The services above aren't offered in all areas.

### How to Apply for Lifeline

#### Option 1: Apply online through the Lifeline National Verifier

Visit [lifelinesupport.org](https://lifelinesupport.org) from any computer or mobile device. You may need to upload verification documents to the website if you don't qualify under the Federal Public Housing Assistance. If you're deemed eligible for benefits, contact Alliance Communications at 1-800-701-4980. The Lifeline National Verifier does not notify the provider.

#### Option 2: Apply in person at one of our business offices.

Brandon: 1400 E. Aspen Blvd. Garretson: 612 Third St. Baltic: 501 Second St  
An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

#### Option 3: Apply by Mail

Print an application from [LifelineSupport.org](https://lifelinesupport.org). Fill out and mail it with proof of eligibility to: Lifeline Support Center, PO Box 9100, Wilkes-Barre, PA 18773.

## Alliance Communications

### Universal Service Advertising Annual Rate Notice

Alliance Communications is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates and charges:

#### Monthly Service Charges

Voice Grade Residential Service	\$18.00
Voice Grade Business Service	\$18.00
Federal Subscriber Line Charge – Single Line	\$6.50
Federal Subscriber Line Charge – Multi Line	\$9.20

PHILIP Bd Evaluations (Minnehaha) \$7067.62, LUTHERAN SOCIAL SVCS Evening Report Center \$1972.21, LUTHERAN SOCIAL SVCS Shelter Care/Reception Center \$89360.09, LYLE SIGNS LLC Sign Supply Inventory \$972, LYNDSLEY WAITZEK Misc Revenue \$150, LYNN, JACKSON, SHULT Attorney Fees \$529, LYNN, JACKSON, SHULT Child Defense Attorney \$460, LYONS VOLUNTEER FIRE Lyons Fire Department \$8406.5, MAJESTIC RIDGE LIMIT Welfare Rent \$690, MARIA MUNVOLD Homeland Security \$252, MATTSO, MIKE Uniform Allow-



## Notices from Page 13

seconded to approve public works items at surplus. Motion carried. Unanimous.

For the city pool an update was provided from A-1 Pools evaluation showing the list of deficiencies that were found and their recommendations and estimate of costs to make those repairs. Their total recommended repairs are estimated at \$69,000. This would get the pool ready for either paint or a plaster coating. They do not recommend attempting an Ecofinish as it is not felt to be an appropriate lining for our pool. Estimates for paint and plaster are yet to come in at this time. Next, K Hatle moved and K Hedden seconded to approve paying Banner Associates invoice #43703 in the amount of \$1,309.00 for work on TAP Grant Application through October 26<sup>th</sup>, 2024. Motion carried. Unanimous.

Tanya Miller then presented the Water System Facility Plan Amendment to the council. She discussed the work recommended and the breakdown of the phases Banner recommends. After discussion K Hatle moved and D Reppe seconded to approve the public hearing notice for the Water System Facility Plan Improvements to be held on Tuesday December 3<sup>rd</sup>, 2024. Finance Officer Hodgson then presented a letter received from South Lincoln Rural Water notifying Alcester of a water rate increase for 2025. Currently the city pays \$3.90 and the new rate is set to be \$4.35 per 1,000 gallons. Hodgson then updated council on the progress to date of the water meter upgrade project. Currently 210 homes have been upgraded and has gone well. Nearly all meters have been purchased for the project.

For the Sewer Collection System improvements project Tanya Miller presented Change Order #1 to the council. After discussion K Hatle moved and D Reppe seconded to approve the change order as presented. Motion carried. Unanimous. K Hedden then moved and D Reppe seconded to approve paying Banner invoice #43702 in the amount of \$6,737.80 for work completed through October 26<sup>th</sup>, 2024. Motion carried. Unanimous.

For the WasteWater Treatment Facility Tanya presented Change Order #12. After discussion K Hatle moved and K Hedden seconded to approve as presented. Motion carried. Unanimous. K Hatle then

moved and D Reppe seconded to pay Industrial Process Technology pay application 18 in the amount of \$292,917.08. Motion carried. Unanimous. K Hedden then moved and D Reppe seconded to approve paying Banner invoice #43701 in the amount of \$15,522.83 for work completed through October 26<sup>th</sup>, 2024. Motion carried. Unanimous.

Finance Officer Hodgson then brought forward a request from the Alcester Area Chamber of Commerce to close main street intersection of Main and Iowa Street, West to Broad St, and North on Iowa to 3rd Street on Friday December 6<sup>th</sup> from 4:45pm until 8:00pm for the Annual Alcester Christmas Tree Lighting. K Hatle moved and K Hedden seconded to approve request. Motion carried. Unanimous.

For the Finance Office D Hodgson presented the 2023 Annual Audit Report to the council. No questions received and a copy of the report can be reviewed upon request at the City Office during normal business hours or on the city website. K Hatle then moved and K Hedden seconded to approve the October warrants. Motion carried. Unanimous. D Hodgson then presented council with the year-to-date financial report. After review no question were brought forward.

For reminders D Hodgson reminded everyone of the upcoming Open Forum Night at Morningdale Event Center. Also coming up is the annual Alcester Area Chamber of Commerce Fall Craft Fair Saturday November 23<sup>rd</sup> from 10:00am to 2:00pm at the Alcester-Hudson School Auxiliary Gymnasium.

K Hatle then moved and D Reppe seconded to enter into Executive Session pursuant to SDCL 1-25-2(1) & (3). Motion carried. Unanimous. D Reppe declared council in Executive Session at 7:25pm. Council was declared out of Executive Session at 7:55pm. Being no further business K Hedden moved and K Hatle seconded to adjourn the meeting. Motion carried. Unanimous. D Reppe declared council adjourned at 7:56pm.

CITY OF ALCESTER, SOUTH DAKOTA

Darla Reppe, Council President  
ATTEST:  
David Hodgson, Finance Officer

Published once at the total approximate cost of \$62.72 and may be viewed free of charge at [www.sdpublicnotices.com](http://www.sdpublicnotices.com).  
(81121-8)

**NOTICE OF PUBLIC HEARING**

NOTICE IS HEREBY GIVEN THAT

the Board of Lincoln County Commissioners will meet in the Courthouse at Canton, South Dakota, on December 10, 2024, and hold a public hearing between 8:30 a.m. and adjournment, pursuant to SDCL 7-21-22, for the purpose of adopting the following supplements to the 2024 Budget: A supplement adding to the Director of Equalization budget \$19,530.00 due to resolution 2312-44 passed on 12.26.2023 change in step increases, and account for overtime; increase in Information Technology budget in the amount of \$3,629.00 due to resolution 2312-44 passed on 12.26.2023 change in step increases and 17,000.00 resolution 2405-40 passed on 05.28.2024 agreement with Microsoft; increase in the Sheriff budget in the amount of \$15,448.00 due to resolution 2311-17 passed on 11.07.2023 approval of agreement with Fraternal Order of Police; increase to the Juvenile Detention budget in the amount of \$180,559.00 due to resolution 2402-65 passed on 02.27.2024 approve agreement for detention services; increase to the Highway Budget in the amount of \$350,022.00 due to resolution 2410-09 passed on 10.01.2024 approve replacement purchase of wheel loader. The public hearing is open to all interested parties. Anyone unable to attend the public hearing can submit written comments to the Lincoln County Auditor at 104 N. Main Street, Suite 110, Canton, SD 57013. Written comments will be reported to the County Commission on the date of the hearing. Individuals needing special accommodations are asked to contact the Lincoln County Auditor at least 48 hours prior to the hearing. Any interested person may appear either in person or by a representative.

Dated this 12th day of November 2024.  
Sheri Lund  
Lincoln County Auditor  
Published twice at the total approximate cost of \$33.84 and may be viewed free of charge at [www.sdpublicnotices.com](http://www.sdpublicnotices.com).  
(81121/1128-1)

**NOTICE OF THE FACT OF ADOPTION**  
**FLOOD DAMAGE PREVENTION REGULATION**  
Notice is hereby given that Ordinance 2024-19 repealing and replacing the City's Flood Damage Prevention regulations, was duly adopted by the City Council of the City of Alcester on the 7th day of November, 2024, and that such Ordinance shall be in full force and effect on and after the 20th day of

December, 2024. As this ordinance is necessary to immediately protect and preserve the public health, safety, and welfare, it shall take effective upon completed publication pursuant to SDCL 9-19-13. A copy of Ordinance 2024-19 is on file with the Finance Officer and is available for public review during regular business hours at City Hall at 500 Dakota St. David Hodgson, Finance Officer  
Published twice at the total approximate cost of \$15.86 and may be viewed free of charge at [www.sdpublicnotices.com](http://www.sdpublicnotices.com).  
(81121/1128-2)

### NOTICE OF AUDIT OF THE FISCAL AFFAIRS OF THE CITY OF ALCESTER

Notice is hereby given that the records and books of account of the City of Alcester, South Dakota, have been audited by ELO Prof. LLC, Certified Public Accountants of Mitchell, South Dakota for the year ended December 31, 2023. A detailed report thereon, containing additional information, is filed with the City of Alcester and the Department of Legislative Audit in Pierre, South Dakota for public inspection.

The following finding and recommendations referred to in the report are hereby listed in accordance with the provisions of SDCL 4-11-12.

#### CURRENT AUDIT FINDINGS AND RECOMMENDATIONS

**Finding:**  
The City does not have an internal control system designed to provide for the preparation of the financial statements, including required footnotes and disclosures and all necessary material audit adjustments, in accordance with generally accepted accounting principles.

**Recommendation:**  
It is the responsibility of management and those charged with governance to make the decision whether to accept the degree of risk associated with this condition because of the cost or other considerations. We recommend a thorough review of the transaction in each fund should take place prior to the beginning of the audit, to ensure generally accepted accounting principles have been followed for each fund type, especially for transaction types infrequent in occurrence. We also recommend the financial officer receive rigorous training in the governmental financial reporting process to mitigate this risk.

**Corrective Action Plan:**  
The City of Alcester's board has considered the lack of internal

controls over year-end closing procedures including preparation of financial statements and footnotes and material proposed adjustments to the financial statements. Management is aware and will take further steps to ensure adequate training is provided to personnel and will verify generally accepted accounting principles are accurately followed and adhered to.

**Finding:**  
The City does not have an adequate internal control system designed to provide for the preparation of the monthly cash reconciliations.

**Recommendation:**  
It is the responsibility of management and those charged with governance to make the decision whether to accept the degree of risk associated with this condition because of the cost or other considerations. We recommend management sign off on monthly cash reconciliations to verify completion.

#### Corrective Action Plan:

The City of Alcester's board has considered the lack of internal controls over cash reporting process including preparation of monthly cash reconciliations. Management is aware and will take further steps to verify the completion of monthly cash reconciliations.

**Finding:**  
SDCL 9-18-1 requires that the governing body publish, within twelve business days, the minutes for each meeting of the governing body including a detailed statement of all expenditures of money and the name of each person paid and the service provided.

**Recommendation:**  
We recommend the City officials be aware of and adhere to the minute requirements and make sure they are published in the City's designated newspaper within twelve business days of the meeting taking place.

**Corrective Action Plan:**  
The City of Alcester's board is aware of the minute publication requirements under SDCL 9-18-1, and will take further action to verify the meeting minutes are posted within twelve business days of the meeting taking place.

**Finding:**  
In 2023, the expenditures paid exceeded amounts budgeted in eight different functions.

**Recommendation:**  
We recommend that when such a situation occurs in the future, a supplemental budget be adopted to utilize unobligated fund balances.

#### Corrective Action Plan:

The City of Alcester will monitor the budgets of each fund more closely to ensure that overspending does not occur. If expenditures are anticipated to exceed the annual appropriation, the City of Alcester will adopt a supplemental appropriation to utilize unobligated fund balances.

RUSSELL A. DILSON, AUDITOR GENERAL

DEPARTMENT OF LEGISLATIVE AUDIT

Published twice at the total approximate cost of \$80.37 and may be viewed free of charge at [www.sdpublicnotices.com](http://www.sdpublicnotices.com).  
(81121/1128-3)

### STATE OF SOUTH DAKOTA IN CIRCUIT COURT

155

COUNTY OF UNION

FIRST JUDICIAL CIRCUIT

63PFO. 24-00035

IN THE MATTER OF THE ESTATE

OF ALBERT MULLER,

NOTICE TO CREDITORS AND

NOTICE OF INFORMAL

APPOINTMENT

OF PERSONAL REPRESENTATIVE

Deceased.

NOTICE is hereby given that on the 12th day of November, 2024, Michael J. McGill of 106 W. Main Street, P.O. Box 32, Beresford, South Dakota 57004, was appointed as Personal Representative of the Estate of Albert Muller.

Creditors of decedent must file their claims within four months after the date of the first publication of this notice or their claims may be barred.

Claims may be filed with the Personal Representative or may be filed with the Union County, South Dakota Clerk of Court's Office, and a copy of the claim mailed to the Personal Representative.

Dated the 12th day of November, 2024.

Michael J. McGill  
Personal Representative  
P.O. Box 32  
Beresford, SD 57004  
605-763-2057

Melissa Larsen  
Union County Clerk of Courts  
209 East Main Street, Ste. 230  
Elk Point, SD 57025  
(605) 356-2132

Michael J. McGill  
Attorney for the Estate  
P.O. Box 32  
Beresford, SD 57004  
(605) 763-2057

Published three times at the total approximate cost of \$52.08 and may be viewed free of charge at [www.sdpublicnotices.com](http://www.sdpublicnotices.com).  
(81121/1128/1205-1)

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Brandon: 1400 E. Aspen Blvd. Garrettsville: 612 Third St. Baltic: 501 Second St.  
An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

##### Option 3: Apply by Mail

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Federal Subscriber Line Charge - Single Line	\$6.50
Federal Subscriber Line Charge - Multi Line	\$9.20
Local Usage	Included
Dual Tone Multi-Frequency Signaling (Touch Tone)	Included
Single-Party Service	Included
Emergency 911 Services	Varies
Operator Service	Varies
Interexchange Service (Long Distance)	Varies
Directory Assistance	Varies

Toll Blocking is available at no charge for low income customers that qualify. If you have any questions regarding the company's services and rates/charges, please contact us by visiting [www.alliancecom.net](http://www.alliancecom.net) or by calling 1-800-701-4980.

Geographic areas where Alliance services are available: Alcester, Alvord, Baltic, Brandon, Carthage, Crooks, Garrettsville, Howard, Hudson, Inwood, Larchwood, Lester, Lyons, Oldham, Ramona, Sherman, Valley Springs, Rock County, MN (excluding inside Luverne city limits), and rural areas in Lincoln County, SD.



# NEVER QUIT

- Maintain your rank
- Retirement benefits
- Up to 100% tuition assistance available
- Part-time service in your community
- Switch to a new career field

**NATIONAL GUARD**

1-800-GO-GUARD  
[www.1-800-GO-GUARD.com](http://www.1-800-GO-GUARD.com)





#### How To Connect - Dial 711

Dial 711 to use Hamilton Relay in Iowa or call one of the toll-free numbers below:

- TTY: 800-735-2942
- Voice: 800-735-2943
- VCO (Voice Carry Over): 800-735-4313
- Speech-to-Speech: 877-735-1007
- Visually Assisted Speech-to-Speech (VA STS): 800-855-8440
- Spanish: 800-264-7190 (includes Spanish-to-Spanish and translation from English to Spanish)

If you are traveling out of State or you are in a State that is not served by Hamilton Relay, you can place interstate calls by calling:

- TTY: 800-833-5833 (toll-free)
- Voice: 800-833-7633 (toll-free)

#### Relay Iowa Customer Care

Hamilton Relay  
1006 12th Street  
Aurora, NE 68818  
Voice/TTY: 888-516-4692  
Spanish Voice/TTY: 866-744-7471  
Fax: 402-694-5110  
Email: [iarelay@hamiltonrelay.com](mailto:iarelay@hamiltonrelay.com)  
Website: [hamiltonrelay.com/iowa](http://hamiltonrelay.com/iowa)

#### MINNESOTA RELAY

Minnesota Relay is a free, federally mandated Telecommunications Relay Services (TRS) program that allows individuals who are deaf, deafblind, hard of hearing, or speech disabled to place and receive telephone calls.

A specially trained communications assistant (CA) facilitates the telephone conversation between the person with a hearing or speech disability and other individuals. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year. All calls are completely confidential.

Minnesota Relay is administered by the Telecommunications Access Minnesota (TAM) program within the Minnesota Department of Commerce, and is funded by a monthly surcharge on each wired and wireless telephone access line, and a fee on each pre-paid wireless retail transaction, in the state.

The state contracts with Sprint Communications Company, LP to provide Minnesota Relay services. The Minnesota Relay call center is located in Moorhead, MN.

To learn more about Minnesota Relay Services:

Website: [mn.gov/commerce/consumer/telecom/mnrelay](http://mn.gov/commerce/consumer/telecom/mnrelay)  
Voice/TTY: 1-800-657-3775  
Video Phone: 651-964-1514  
Email: [mnrelay@state.mn.us](mailto:mnrelay@state.mn.us)

You may dial 7-1-1 and be connected to Minnesota Relay. Once connected to the relay service, tell the CA the type of relay call you wish to make (i.e. TTY, HCO, VCO, STS, Spanish, etc.). While the 7-1-1 access number is easy to remember, dialing the direct toll-free number for a specific type of relay call may result in faster connections because the call does not need to be transferred.

- **TTY, Voice, ASCII, Hearing Carry Over**  
1-800-627-3529

- **CapTel (single-line)**

To contact a person who uses a single-line CapTel, dial 1-877-243-2823 and then enter the telephone number of the CapTel user.

- **Speech-to-Speech**  
1-877-627-3848

- **Voice Carry Over**  
1-877-627-3024

- **Two-Line Voice Carry Over**  
1-866-855-4611

- **Spanish Relay**  
1-877-627-5448

## 2024 Annual Notices



Dial 611 from any Alliance phone or call (605) 582-6311 from your cell phone. All notices to Alliance customers are available at [www.alliancecom.net/notices](http://www.alliancecom.net/notices)

### BACKUP POWER FOR HOME PHONE SERVICE DURING POWER OUTAGES

A backup power supply (battery) is required for your digital voice service to be in service in the event of a power outage. A backup battery, such as what Alliance Communications offers, will allow regular corded land line phones to work during a power outage and to maintain the ability to connect to 911 emergency services. When a power outage occurs, you should ensure that you have one CORDED single-line touchtone phone connected directly to your wall jack and the Optical Network Terminal connected directly to the Battery Backup Unit. If you connect a cordless phone, it will not function without a separate battery backup, and not all cordless phones are so equipped.

#### What Your Battery Can and Can't Do for You

Our backup battery allows you to continue to use your home voice service during a power outage. Without a backup battery, you will not be able to make any calls, including emergency calls to 911. Our backup battery does not provide power to any service other than voice. Home security systems, medical monitoring devices and other equipment will not run on a home phone backup battery.

#### Purchase and Replacement Options

Backup batteries are available directly from Alliance Communications. Please dial 611 from any phone with Alliance service, call (605) 582-6311 from your cell phone, or send an email to [email@alliancecom.net](mailto:email@alliancecom.net).

#### Expected Backup Power Duration

The battery backup is expected to last up to 8 hours in the event of a power outage depending upon battery age, usage, and environment. The estimated life expectancy for the battery is 2-4 years depending on power outage frequency and environment.

#### Instructions for Proper Care and Use of Your Battery

Please follow the instructions included with your battery for proper use, storage, and care. Batteries should be stored in locations under normal room temperatures.

Battery backup units will display a battery light when the battery needs replaced.

Alliance Communications does not supply any warranty on the battery

(BACKUP POWER CONTINUED ON PAGE 2)



#### BACKUP POWER (CONTINUED)

backup unit. If you have additional questions, please contact us by dialing 611 from any phone with Alliance service or call (605) 582-6311 from your cell phone.

#### LIFELINE

Lifeline is a federal program that helps lower the monthly cost of your phone or Internet service. If eligible, you can receive \$9.25 off your service.

The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.

#### INDIVIDUAL ELIGIBILITY

You qualify for a discount if:

- You participate in any ONE of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)

— OR —

- Your income is at or below 135% of the federal poverty guidelines for 2024.
- 1 person: \$20,331
- 2 people: \$27,594
- 3 people: \$34,857
- 4 people: \$42,120
- 5 people: \$49,383
- 6 people: \$56,646
- 7 people: \$63,909
- 8 people: \$71,172
- For each additional person, add: \$7,263

#### HOUSEHOLD ELIGIBILITY

A household is a group of people that share income and expenses.

- You are only allowed to get one Lifeline discount per household.
- If you share housing, complete the Household Worksheet.
- The worksheet is available on our website, LifelineSupport.org. You can also ask your Lifeline service provider.

#### WAYS TO APPLY

- APPLY ONLINE Find the online application at [lifelinesupport.org](https://lifelinesupport.org).
- CONTACT A PHONE OR INTERNET COMPANY Find a company that provides Lifeline at [LifelineSupport.org](https://lifelinesupport.org). Click Companies Near Me

#### HOW TO SHOW YOU ARE ELIGIBLE

You may need to show proof that you qualify for Lifeline, such as:

- A copy of your SNAP or program letter OR
- A copy of your pay stub or tax return to prove your income is at or below 135% of the federal poverty guidelines.

If you have a disability and need assistance with your application, contact the Lifeline Support Center.

LIFELINE SUPPORT CENTER  
(800) 234-9473  
9 a.m. - 9 p.m. ET  
7 DAYS PER WEEK [LifelineSupport@usac.org](mailto:LifelineSupport@usac.org)  
[www.LifelineSupport.org](https://www.LifelineSupport.org)

#### NATIONAL DO NOT CALL REGISTRY

You can register your home or mobile phone for free at [www.donotcall.gov](https://www.donotcall.gov). After you register, other types of organizations may still call you, such as charities, political groups, debt collectors and surveys. To learn more, read the FAQs section. If you received an unwanted call after your number was on the National Registry for 31 days, report it to the FTC.

#### CALLER ID SPOOFING

The number on your caller ID says the person calling you lives in your area, but he could be halfway across the world. A scam called caller ID spoofing manipulates the number appearing on your caller ID display. Scammers know you will hesitate to reveal personal information if an 800 number, for example, appears on your caller ID display. Always be suspicious, especially when you're asked to provide personal information. Ask the caller for his name, telephone number and the organization he is representing and then hang up. Do not provide any information at this time. Call the organization back using the customer assistance number listed in the phone book, an official online directory, your account statement or bill. Do NOT use the number the caller gives you.

#### PRIVACY NOTICE

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as Customer Proprietary Network Information (CPNI) and "Non Public Personal Information." Under federal law, you have a right and Alliance Communications has a duty, to protect the confidentiality of your CPNI. Alliance Communications will not disclose or sell this information, unless required to do so by law, or upon receipt of an affirmative written request by a customer. Alliance may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Our employee handbook, nondisclosure agreements and the law restrict further sharing of this information in order to guard your

personal information. From time to time, we would like to notify you of additional products available from us outside of the existing business relationship we have with you. For example, if you have our local voice service, you may be interested to learn about specials on our cable television service. You have the right, under federal law, to be excluded from these special notifications. If it is acceptable to receive information about additional products and services, you need to do nothing. However, if you prefer to be excluded from these notifications, please call the business office by dialing 1-800-701-4980 or e-mail us at [cpni@alliancecom.net](mailto:cpni@alliancecom.net) within 30 days of your receipt of this notice. Ask us to limit your CPNI, and include your name and Alliance account number or Alliance phone number. We will screen you from all targeted notifications for the next two years. Your Alliance service is not impacted by this notification.

#### NON-DISCRIMINATION STATEMENT

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.

Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English.

To file a program discrimination complaint, visit [www.usda.gov/non-discrimination-statement](https://www.usda.gov/non-discrimination-statement) and complete the USDA Program Discrimination Complaint Form, found online at How to File a Program Discrimination Complaint and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: [program.intake@usda.gov](mailto:program.intake@usda.gov). USDA is an equal opportunity provider, employer, and lender.

#### CUSTOMER SERVICE ANNOUNCEMENT TO IOWA RESIDENTS

We're committed to providing you with quality service, and we hope that you'll bring any concerns to our attention so that we may find solutions. Below is a notice that the Iowa Utilities Board requires us to send to customers every year:

If you are unable to resolve issues with your utility service provider or

have questions about utility service rules and requirements, the Board's Customer Service staff is here to assist you weekdays from 8 a.m. - 4:30 p.m., not including official state holidays.

Electronically: [iub.iowa.gov](mailto:iub.iowa.gov)  
Email: [customer@iub.iowa.gov](mailto:customer@iub.iowa.gov)  
Phone: 877.565.4550  
Mail or in person: 1375 E. Court Avenue, Des Moines, Iowa 50319  
Fax: 515.725.7398

#### SOUTH DAKOTA RELAY

Relay South Dakota is a FREE public service that provides telephone accessibility to people who are deaf, hard-of-hearing or speech disabled. Simply dial 711 to be connected any time of the day or night.

- You can make calls 24 hours a day, 7 days a week, 365 days a year – with no restrictions on length or number of calls placed.
- A Communications Assistant will translate between the two different phones, speaking aloud whatever is typed, so the standard phone user can hear it, and typing whatever is said, so the text telephone user can read it.
- Service is available in English and Spanish.
- Calls can be made through a range of devices from caption phones and TTYs (Text Telephones) to computers, tablets, mobile phones and even ordinary phones using amplifier devices. Free equipment is available upon request to eligible South Dakotans. Visit [relaysd.com/contact-us/apply-now/#sioux-falls](https://relaysd.com/contact-us/apply-now/#sioux-falls) or call (866) 246-5759 Voice/TTY or (605)-362-2912 Voice/TTY

According to federal law, all conversations are kept private and confidential. No records of any conversations are maintained.

#### Relay Numbers To Know

All Services: 711  
Customer Service: 877-866-8950  
TTY: 800-877-1113  
Voice: 800-877-1113  
ASCI: 800-877-1113  
Speech-to-Speech (STS): 877-981-9344  
Voice Carry Over (VCO): 877-981-2117  
Hearing Carry Over (HCO): 800-877-1113  
Spanish: 877-981-9743

#### IOWA RELAY

Hamilton Relay provides telecommunications relay services for the state of Iowa including TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Visually Assisted Speech-to-Speech (VA STS), Spanish and CapTel. When you connect with Iowa Relay, a Communication Assistant (CA) will connect on the phone with you. Simply give the CA the number you wish to call and your call will be processed promptly, professionally and accurately.



## LOW INCOME ASSISTANCE AVAILABLE FOR QUALIFIED RESIDENTS

**ALLIANCE**  
COMMUNICATIONS  
P.O. Box 349  
Gorham, SD 57030



## LOW INCOME ASSISTANCE AVAILABLE FOR QUALIFIED RESIDENTS

This is a yearly notice that Alliance is required to send to all residential customers to ensure people know about the availability of the Lifeline Program and the Affordable Connectivity Program. **If you already have Lifeline, please note that this mailing is NOT your recertification notice. Your recertification notice will come from Universal Service Administration Company.**

### LIFELINE

Financial assistance through the federal Lifeline program is available to help qualified customers afford and maintain basic telephone or broadband internet service. Lifeline provides a monthly bill credit of \$9.25 on internet service or on phone service (landline or mobile) per qualified household. Subscribers may receive the Lifeline credit on service offered in a bundle. Advertised rates do not include any applicable taxes or surcharges. Reduced deposits are also available.

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A 2024 household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Lifeline participants must recertify their eligibility every year. Lifeline is a government program. Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. The services above aren't offered in all areas.

The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.

### INDIVIDUAL ELIGIBILITY

You qualify for a discount if:

- You participate in any ONE of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)

— OR —

- Your income is at or below 135% of the federal poverty guidelines for 2024.
  - 1 person: \$20,331
  - 2 people: \$27,594
  - 3 people: \$34,857
  - 4 people: \$42,120
  - 5 people: \$49,383
  - 6 people: \$56,646
  - 7 people: \$63,909
  - 8 people: \$71,172
  - For each additional person, add: \$7,263

### HOUSEHOLD ELIGIBILITY

A household is a group of people that share income and expenses.

- You are only allowed to get one Lifeline discount per household.
- If you share housing, complete the Household Worksheet.
- The worksheet is available at [LifelineSupport.org](https://www.LifelineSupport.org). You can also ask Alliance Communications.

### THREE WAYS TO APPLY

1. **APPLY ONLINE** Find the online application at [LifelineSupport.org](https://www.LifelineSupport.org).
2. **MAIL YOUR APPLICATION** Print an application from [LifelineSupport.org](https://www.LifelineSupport.org). Fill out and mail it with proof of eligibility to: Lifeline Support Center PO Box 9100 Wilkes-Barre, PA 18773
3. **CONTACT ALLIANCE COMMUNICATIONS** Call 611 from any phone with Alliance service or 1-800-701-4980.

### HOW TO SHOW YOU ARE ELIGIBLE

You may need to show proof that you qualify for Lifeline, such as:

- A copy of your SNAP or program letter OR
- A copy of your pay stub or tax return to prove your income is at or below 135% of the federal poverty guidelines.

If you have a disability and need assistance with your application, contact the Lifeline Support Center.

### LIFELINE SUPPORT CENTER

(800) 234-9473

9 a.m. - 9 p.m. ET

7 DAYS PER WEEK

[LifelineSupport@usac.org](mailto:LifelineSupport@usac.org)

[www.LifelineSupport.org](https://www.LifelineSupport.org)





Welcome to Alliance Communications

Field (First Name)

We are happy that you are here! We know that we covered a lot of information at the time you set up your new service. If you have any questions, we are here to help.

Our business offices are open Monday - Friday, 9 am - 4:30 pm. We also offer 24-hour tech support. Dial (855) 552-6311 and follow the prompts.

You will receive a follow-up call from one of our representatives to check in with you on your installation and service. You will also receive an email about your billing and payment options.

Thank you for choosing Alliance. We are glad to have you as a customer.

Sincerely,  
Alliance Communications

Current Promotions

Support

Contact

Low Income  
Assistance

Alliance Communications  
www.alliancecom.net  
(855) 552-6311

Hours  
Business Office M-F 9 am to 4:30 pm  
Tech Support Available 24 x 7



Alliance Communications | (855) 552-6311 | email@alliancecom.net

This is a screenshot of a welcome email that we send to new customers. If customers click on the Low Income Assistance ad, they are directed to this webpage:

<https://www.alliancecom.net/phone/lifeline/>

## **LOW-INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CUSTOMERS**

Financial assistance through the federal Lifeline program is available to help qualified customers afford and maintain basic telephone or broadband internet service. Lifeline provides a monthly bill credit of \$9.25 on internet service or phone service (home or mobile) per qualified household. Subscribers may receive the Lifeline credit on service offered in a bundle. Advertised rates do not include any applicable taxes or surcharges. Reduced deposits are also available.

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A 2023 household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Lifeline participants must recertify their eligibility every year. Lifeline is a government program. Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. The services above aren't offered in all areas.

### **How to Apply for Lifeline**

#### **Option 1: Apply online through the Lifeline National Verifier**

Visit [lifelinesupport.org](https://lifelinesupport.org) from any computer or mobile device. You may need to upload verification documents to the website if you don't qualify under the Federal Public Housing Assistance. If you're deemed eligible for benefits, contact Alliance Communications at 1-800-701-4980. The Lifeline National Verifier does not notify the provider.

#### **Option 2: Apply in person at one of our business offices.**

Brandon: 1400 E. Aspen Blvd.      Garretson: 612 Third St.      Baltic: 501 Second St

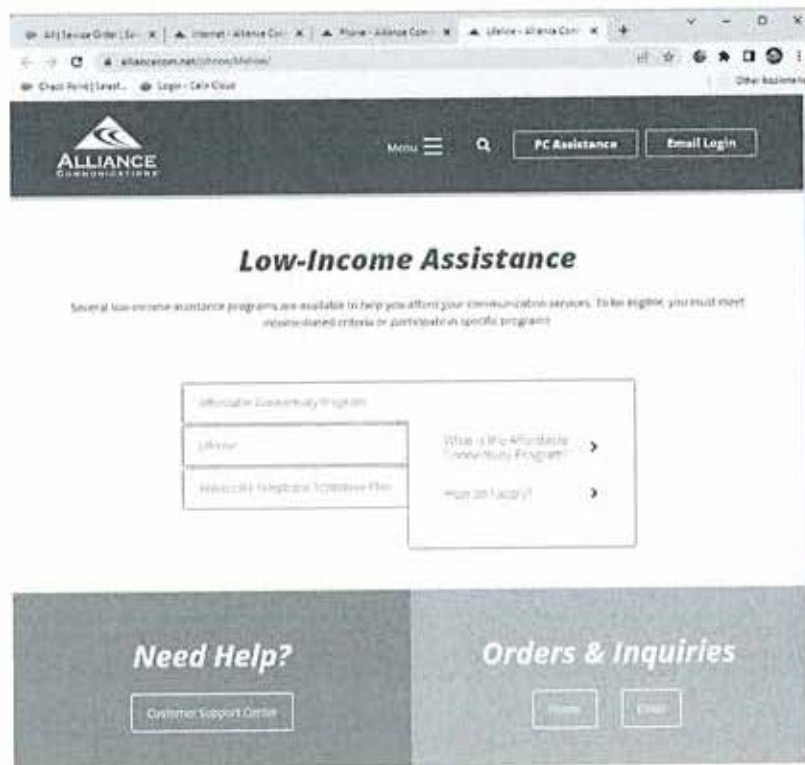
An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

#### **Option 3: Apply by Mail**

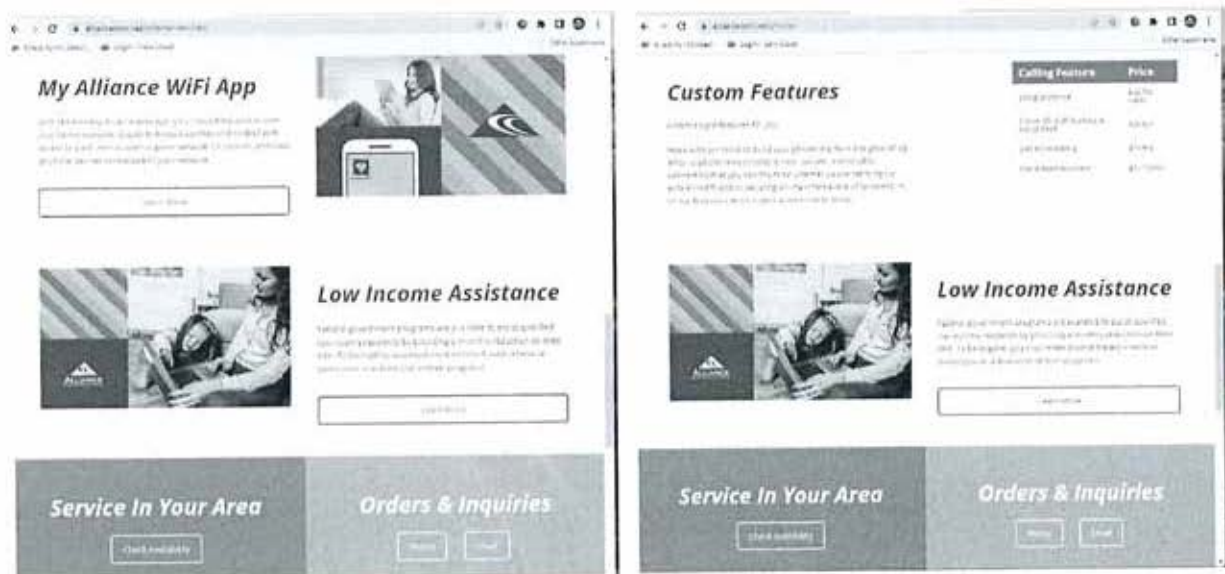
Print an application from [LifelineSupport.org](https://lifelinesupport.org). Fill out and mail it with proof of eligibility to: Lifeline Support Center, PO Box 9100, Wilkes-Barre, PA 18773.



Low-Income Assistance Webpage: <https://www.alliancecom.net/phone/lifeline/>



Links to the Low-Income Assistance webpage are available on the Internet webpage (<https://www.alliancecom.net/internet-services/>) and the Phone webpage (<https://www.alliancecom.net/phone/>).





DELIVERY NAME  
DELIVERY ADDRESS  
DELIVERY CITY

Dear DELIVERY NAME:

The State of Minnesota requires communications companies to reach out to local organizations regarding the Lifeline program. Lifeline is a federal program that helps lower the monthly cost of phone or internet service for eligible individuals.

Would you consider posting the enclosed fliers in a publicly visible location? A printable file of the flier also is available at these locations:

English Version: <https://www.alliancecom.net/lifeline-english/>

Spanish Version: <https://www.alliancecom.net/lifeline-spanish/>

Please contact me if you have additional questions.

Sincerely,

Amy Ahlers  
Marketing Supervisor  
(605) 594-8231

***All yours.***



# Lifeline

## Receive up to \$9.25 off your phone or Internet service

Lifeline is a federal program that helps lower the monthly cost of your phone or Internet service.\*

### INDIVIDUAL ELIGIBILITY

You qualify for a discount if:

- You participate in any **ONE** of these government benefit programs:
  - Supplemental Nutrition Assistance Program (SNAP)
  - Medicaid
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Supplemental Security Income (SSI)

— OR —

- Your income is at or below 135% of the federal poverty guidelines

### HOUSEHOLD ELIGIBILITY

A household is a group of people that share income and expenses.

- You are only allowed to get **one** Lifeline discount per household.
- If you share housing, complete the **Household Worksheet**.
- The worksheet is available on our website, **LifelineSupport.org**. You can also ask your Lifeline service provider.

\*If you live on Tribal Lands, you may receive an additional discount toward your service.

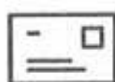
If you have a disability and need assistance with your application, contact the Lifeline Support Center.

### THREE WAYS TO APPLY



**APPLY ONLINE** Find the online application at **CheckLifeline.org**.

OR



**MAIL YOUR APPLICATION** Print an application from **LifelineSupport.org**. Fill out and mail it with proof of eligibility to:

Lifeline Support Center  
P.O. Box 7081  
London, KY 40742

OR



**CONTACT A PHONE OR INTERNET COMPANY**  
Find a company that provides Lifeline at **LifelineSupport.org**. Click *Companies Near Me*.

If you live in **CA** (**CaliforniaLifeline.com**), **OR** (**Lifeline.Oregon.gov**), or **TX** (**TexasLifeline.org**), visit the website for your state to find out how to apply.

### HOW TO SHOW YOU ARE ELIGIBLE

You may need to show proof that you qualify for Lifeline, such as:

- A copy of your **SNAP** or program letter **OR**
- A copy of your **pay stub** or **tax return** to prove your income is at or below 135% of the federal poverty guidelines.



Universal Service  
Administrative Co.

### LIFELINE SUPPORT CENTER

(800) 234-9473 | 9 AM-9 PM ET | 7 DAYS PER WEEK  
**LifelineSupport@usac.org** | **www.LifelineSupport.org**

Lifeline is a Federal Communications Commission (FCC) program to help make communications services more affordable for eligible consumers. The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.

Available for Public Use

# Lifeline

## Reciba hasta \$9.25 de descuento en su cuenta de servicio de teléfono o internet

Lifeline es un programa federal que puede reducir el coste mensual de su cuenta de teléfono o internet.\*

### ELEGIBILIDAD INDIVIDUAL

Usted califica para este descuento si:

- Participa en **CUALQUIERA** de estos programas de beneficios del gobierno:
  - Programa de Asistencia de Nutrición Suplementaria (SNAP)
  - Medicaid
  - Agencia Federal de Vivienda Pública (FPHA)
  - Pensiones de veteranos y beneficio de sobrevivientes
  - Seguridad de Ingreso Suplementario (SSI)

— 0 —

- Su ingreso es igual o inferior al 135% de las pautas federales pobreza

### ELEGIBILIDAD DEL HOGAR

*Un hogar es un grupo de individuos que comparten ingresos y gastos.*

- Solo se le permite obtener **un** descuento de Lifeline por hogar.
- Si esta compartiendo un hogar, complete la Planilla de Hogar (**Household Worksheet**).
- La hoja de trabajo está disponible en nuestro sitio, [www.LifelineSupport.org](http://www.LifelineSupport.org). También puede preguntarle a su proveedor de servicio de Lifeline.

\*Si vive en tierras tribales reconocidas por el gobierno federal, puede recibir un descuento adicional en su servicio.

### TRES FORMAS PARA APLICAR



**APLICA EN LÍNEA** Encuentra el aplicación en [CheckLifeline.org](http://CheckLifeline.org).

0



**ENVIE SU APLICACIÓN POR CORREO**

Imprima la aplicación en [www.LifelineSupport.org/National-Verifier](http://www.LifelineSupport.org/National-Verifier). Complete su información y envíela con prueba de elegibilidad a:

Lifeline Support Center  
P.O. Box 7081  
London, KY 40742

0



**CONTACTE UNA COMPAÑÍA** Encuentra una compañía que ofrezca Lifeline en [www.LifelineSupport.org](http://www.LifelineSupport.org).

Haga clic en *Companies Near Me*.

### CÓMO MOSTRAR QUE CALIFICA

Puede ser necesario mostrar prueba de que usted califica para Lifeline, con:

- **Una copia de su carta de adjudicación** 0
- **Una copia de su recibo de ingresos o declaración de impuestos** para demostrar que su ingreso es igual o inferior al 135% de las pautas federales de pobreza.



Universal Service  
Administrative Co.

### LIFELINE SUPPORT CENTER

(800) 234-9473 | 9 AM-9 PM ET | 7 DÍAS DE LA SEMANA  
[LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) | [www.LifelineSupport.org](http://www.LifelineSupport.org)



USAC es una organización independiente sin fines de lucro designada por la FCC.

Disponible Para Uso Público



## Facebook and Instagram post November 12, 2024



Alliance Communications

Published by Amy Marie

Just now · 🌐

The federal Lifeline program gives a helping hand to low-income consumers.

Communications services can literally be a lifeline that connects people to their communities. True to its name, the federal Lifeline program provides up to a \$9.25 monthly discount for eligible low-income consumers on selected communications services.

To qualify to apply for a Lifeline discount, consumers must either have an income that's at or below 135% of the Federal Poverty Guidelines or participate in federal assistance programs such as the Supplemental Nutrition Assistance Program (SNAP), Medicaid, Federal Public Housing Assistance, Supplemental Security Income, or the Veterans and Survivors Pension Benefit. FCC rules prohibit more than one Lifeline service per household.

For more details, visit [lifelinesupport.org](https://lifelinesupport.org) or call 605-582-6311.

\* Lifeline program isn't available in all areas.

