

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL
REPORT JULY 1, 2025**

Company: City of Brookings Municipal Utilities Telephone Department
d/b/a Swiftel Communications

Address: PO Box 588
525 Western Ave
Brookings, SD 57006

Telephone number: 605-692-6325

Company Contact: Laura Julius

Study Area Code: 391650

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- ✓ Advertise in media of general distribution. **(See Attachment A- attached advertisements 1-3)*
- ✓ Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service. **(see Attachment B)*
- ✓ Company's Lifeline/Tribal Link Up information in directory. *(see Attachment C)*
- ✓ Company's Lifeline/Tribal Link Up information available on Company website at <https://swiftel.net/phone/> *(see Attachment D)*
- ✓ Company's information posted on USAC website. *(see Attachment E)*
- ✓ Other (describe): *Posters and brochures placed in offices and other public places where customers who qualify are likely to see them. (See attachment F, 1-2).*

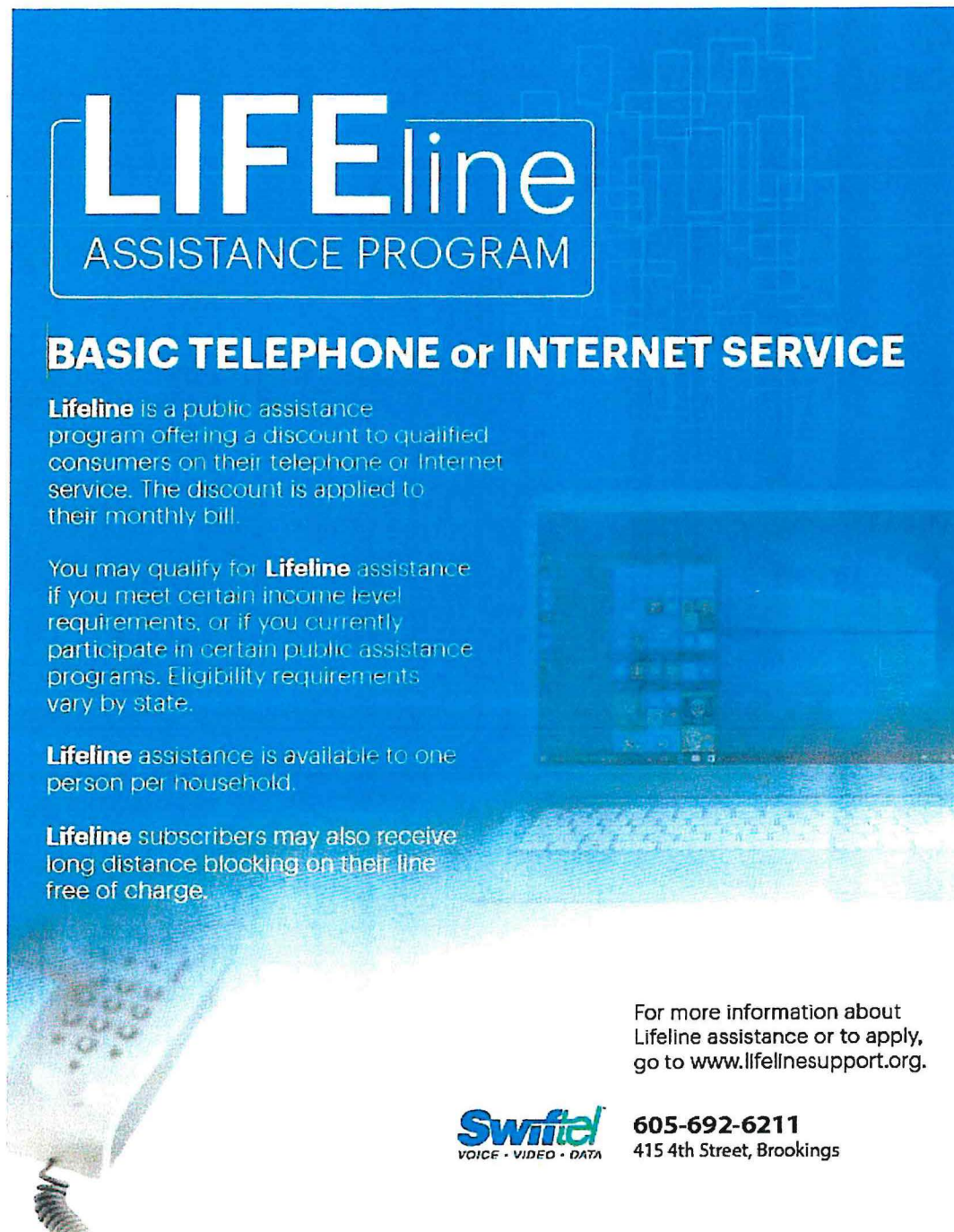
*Required

Signed 
Laura Julius
Assistant General Manager

Date April 30, 2025

ATTACHMENT A.1

This standard advertisement is on display for customers applying for service. This poster is posted in the lobbies of Swiftel Communications and Brookings Municipal Utilities. This brochure is also distributed around the city of Brookings and is displayed in the public places listed on Attachment F.1.

The poster has a blue background with a faint pattern of overlapping squares. At the top, the word "LIFE" is in large white capital letters, and "line" is in a smaller white lowercase font, both enclosed in a white rectangular box. Below this, "ASSISTANCE PROGRAM" is written in white capital letters. The title "BASIC TELEPHONE or INTERNET SERVICE" is in bold white capital letters. The text "Lifeline is a public assistance program offering a discount to qualified consumers on their telephone or Internet service. The discount is applied to their monthly bill." is in white. Below this, "You may qualify for Lifeline assistance if you meet certain income level requirements, or if you currently participate in certain public assistance programs. Eligibility requirements vary by state." is in white. Then, "Lifeline assistance is available to one person per household." is in white. Finally, "Lifeline subscribers may also receive long distance blocking on their line free of charge." is in white. On the right side, there is a faint image of a computer monitor displaying a website. At the bottom left, there is a white telephone handset. At the bottom right, there is contact information in white.

LIFEline

ASSISTANCE PROGRAM

BASIC TELEPHONE or INTERNET SERVICE

Lifeline is a public assistance program offering a discount to qualified consumers on their telephone or Internet service. The discount is applied to their monthly bill.

You may qualify for **Lifeline** assistance if you meet certain income level requirements, or if you currently participate in certain public assistance programs. Eligibility requirements vary by state.

Lifeline assistance is available to one person per household.

Lifeline subscribers may also receive long distance blocking on their line free of charge.

For more information about Lifeline assistance or to apply, go to www.lifelinesupport.org.

Swiftel
VOICE • VIDEO • DATA

605-692-6211
415 4th Street, Brookings

ATTACHMENT A.2

This brochure advertisement is posted on www.swiftel.net website. This brochure is also distributed around the city of Brookings and is displayed in the public places listed on Attachment F.1.

LIFeline ASSISTANCE PROGRAM

BASIC TELEPHONE or INTERNET SERVICE

Lifeline is a public assistance program offering a discount to qualified consumers on their telephone or Internet service. The discount is applied to their monthly bill.

You may qualify for **Lifeline** assistance if you meet certain income level requirements, or if you currently participate in certain public assistance programs. Eligibility requirements vary by state.

Lifeline assistance is available to one person per household.

Lifeline subscribers may also receive long distance blocking on their line free of charge.

Swiftel
VOICE • VIDEO • DATA

See other side for how to qualify

How to qualify for the Lifeline discount.

1. Participation, with supporting documentation, in at least one of the following programs -
 - Medicaid (e.g. Title XIX/Medical, State Supplemental Assistance
 - Supplemental Nutrition Assistance Program (SNAP)
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FPHA)
 - Veteran's Pension or Survivors Benefit Programs
 2. Qualify by household income level:
 - Income must be at or below 135% of the Federal Poverty Guidelines based on the number of individuals in your household.
- You will need to provide documentation to support income eligibility.
Documentation may be:
- Prior year's state/federal/tribal tax return
 - Three consecutive months of income statements or paycheck stubs
 - Social Security statement of benefits
 - Veteran's Admin statement of benefits
 - Retirement/pension statement of benefits
 - Unemployment/Workmen's Compensation statement of benefits
 - A divorce decree, child support award, or other official court document with income information

For more information, or to apply,

LIFeline
ASSISTANCE PROGRAM

please go to www.lifelinesupport.org.

Swiftel
VOICE • VIDEO • DATA

605-692-6211
415 4th Street, Brookings

ATTACHMENT A.3

Attached are the Lifeline Ads that were published in our local paper, The Town & Country Shopper. The Town & Country Shopper is a free weekly paper delivered to all residents in the Brookings, SD area. This publication is also available to view online at <https://www.townandcountryshopper.net>.

Advertisement Run Dates:

- June 4, 2024 - June 18, 2024
- November 5, 2024 - November 19, 2024

Like us on FACEBOOK TownAndCountryShopper.net The Town & Country SHOPPER June 4, 2024 Page 5

WHY SPEND ONE MORE DAY WITH BACK PAIN? TRY THE LORDEX TREATMENT PROGRAM

If it's been a long time since you've had a smile on your face then you owe it to yourself to learn more about LDT™, Lumbar Decompression Therapy. By combining a revolutionary procedure that restores strength and stability, while gently unloading the compressive forces responsible for nerve pressure, you can join thousands of men and women who have found relief without drugs or surgery. Call today to find if you are a candidate for this exciting procedure and take advantage of our complimentary consultation!

CALL NOW TO SCHEDULE YOUR APPOINTMENT!
Murray Chiropractic Clinic | 750 22nd Ave. S., Brookings | 605-697-5090 M-F www.brookingsdiscenter.com

Do you need assistance with affording basic telephone or Internet service?

Swiftel is proud to offer **LIFeline** ASSISTANCE PROGRAM

For more information & to apply Go to: www.lifelinesupport.org

AKC White (yellow) Labs, UTD on shots, wormer, dew claws removed. Out of excellent hunting parents. Ready first week of July. 612-481-5535.

BROWER ROOFING

605-690-0286
New Roofs, Replacements & Repairs
Shingled & Steel
20+ YEARS EXPERIENCE

NICK'S HAMBURGER SHOP

Since 1929
"BUY 'EM BY THE BAG"
427 Main Avenue, Brookings
605-692-4324
www.nicks hamburgers.com
HOURS: MONDAY-FRIDAY • 11AM-7PM | SATURDAY • 10AM-4PM

SERVICES

DISMACON. For all your masonry needs. Brick, block, rock, stucco. Commercial and Residential. Call 605-692-2920 or 605-690-1877.

LEREAS PLUMBING AND EXCAVATING: Plumbing re-

Like us on FACEBOOK TownAndCountryShopper.net The Town & Country SHOPPER June 18, 2024 Page 5

Do you need assistance with affording basic telephone or Internet service?

Swiftel is proud to offer **LIFeline** ASSISTANCE PROGRAM

For more information & to apply Go to: www.lifelinesupport.org

TAKE BACK YOUR LIFE!

"We don't get old and quit moving, we quit moving and get old". Sometimes "Back Pain" caused by herniated disc, facet syndrome, sciatica or degenerative joint disease strikes without warning. LDT™ Lumbar Decompression Therapy combined with SRT™, Strength Restoration Therapy is a procedure that gently distracts the vertebrae that may be pinching the sensitive nerves in the lower back. Simultaneous strengthening of the paraspinal muscles restores stability and reduces the factors that cause pain. Isn't it time you finally learn about a revolutionary procedure that has saved thousands of people like you from back pain without surgery? Call now to schedule a consultation to determine if you are a candidate for this exciting procedure.

Murray Chiropractic • 750 22nd Ave. S., Brookings
605-697-5090 M-F or log on to www.brookingsdiscenter.com

Page 6 November 5, 2024 The Town & Country SHOPPER TownAndCountryShopper.net SHOPPER@Brookings.net

Proclaiming the Love and Power of JESUS CHRIST!

The TABERNACLE

Spirit - Filled Services

9 am • Sunday School
10 am • Worship Service
Wednesday • 7:00 pm • Hour of Power

241 Mustang Pass - Brookings
The TABERNACLE CHURCH
Pastor Randyn Funderburg • Office: 605-692-4616
Web site: www.holylifetabernacle.com

Resilient Communities Brookings County Event Planned

Brookings County residents are invited to attend the next Resilient Communities learning event on May 20th from 10:30am to 1:00pm in the Activity Room at Gracepoint Church located on Orchard Drive.

Participants will hear from Chad Adamson, Brookings Middle School Counselor, will review the SEARCH Institute Survey data from our middle and high school students. There will also be an educational session on the current state of vaping in SD and Brookings.

Sign up for your FREE registration
<https://brookingsunitedway.org/revents/> or call 605-692-4979.

SERVICES CONTINUED

FALL LAWN CLEAN UP: Lawn mowing, trimming and debris removal. Call Carter 605-695-

Do you need assistance with affording basic telephone or Internet service?

Swiftel is proud to offer **LIFeline** ASSISTANCE PROGRAM

For more information & to apply Go to: www.lifelinesupport.org

ACE HARDWARE

BROOKINGS, SD

JOIN US FOR WOMEN IN AVIATION CLUB
FLY-IN/DRIVE-IN

Page 6 November 19, 2024 The Town & Country SHOPPER TownAndCountryShopper.net SHOPPER@Brookings.net

Do you need assistance with affording basic telephone or Internet service?

Swiftel is proud to offer **LIFeline** ASSISTANCE PROGRAM

For more information & to apply Go to: www.lifelinesupport.org

NICK'S HAMBURGER SHOP

Since 1929
"BUY 'EM BY THE BAG"
427 Main Avenue, Brookings
605-692-4324
www.nicks hamburgers.com
HOURS: MONDAY-FRIDAY • 11AM-7PM | SATURDAY • 10AM-4PM

DACOTAH BANK

Here for you.™

Dacotah Bank is Named One of American Banker Magazine's 2024 Best Banks to Work For

In recognition of its dedication to employees and their families, Dacotah Bank has again been named one of the Best Banks to Work for by American Banker! This marks the seventh consecutive year Dacotah Bank has received this honor and is proud to be ranked #52 on this year's list. In the past three years, our rankings have been #31, #23, and #39, demonstrating our commitment to excellence. Dacotah Bank strives to be one of the best banks to work for and

ATTACHMENT B

Lifeline Message – Customer's 1st Bill

Manage your Account Online: www.swiftel.net <ul style="list-style-type: none"> View your bill Pay your bill Go paperless Sign up for Autopay Update Contact Information <p>Current Invoice Number: _____</p>	How to Contact Us: Website: www.swiftel.net Pay-by-Phone: 605-697-8468 Changes to your service?: 605-692-6211 Questions about your bill?: 605-697-8467 Technical Support: 605-696-HELP (4357) Office Hours: Monday - Friday, 8:00am-5:00pm Email Address: swiftelsales@swiftel-bmu.com Main Office Location: Swiftel Communications 415 4th St Brookings, SD 57006 Mail Payments to: Swiftel Communications PO Box 588 Brookings, SD 57006
Go Paperless <input type="checkbox"/> I would like to go paperless and receive my monthly bill by email. Email Address: _____ Signature: _____	
Has your billing or contact information changed? Update your records by providing this new information. New Mailing Address: _____ Effective Date: _____ City: _____ State: _____ Zip: _____ Daytime Contact #: _____ Email Address: _____ Signature: _____	

Charge Detail Residential Phone & Internet <i>Bundled Services (Apr 21 - May 20)</i> Residential Voice (605-697-5220) Phone Features for 605-697-5220 Call Waiting for 605-697-5220 Call Forwarding for 605-697-5220 3-Way Calling for 605-697-5220 Phone Service for 605-697-5220 Residential Line Access for 605-697-5220 Residential Internet Internet Speed Residential FiberNet 200/20 Mbps <i>Non-Recurring Charges</i> Residential Phone & Internet (Mar 26 - Apr 20) Taxes, Fees, and Surcharges Brookings City Tax Enhanced 911 Federal Tax Federal USF Charge SD Communication Impaired Fund South Dakota State Sales Tax Total for Residential Phone & Internet \$:	<p>If you participate in any of the assistance programs listed below, you may qualify for the Lifeline discount on your Swiftel monthly bill.</p> <ul style="list-style-type: none"> - SNAP (formerly Food Stamps) - Medicaid - Federal Public Housing Assistance - Supplemental Security Income (SSI) - Veteran's Pensions, or Survivor's Pension - Household Income is at or below 135% of Federal Poverty Guidelines <p>If you meet eligibility requirements and would like to apply, please go to www.checklifeline.org</p>
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Lifeline Message – Annual Reminder Message

Charge Detail Phone & Internet <i>Bundled Services (May 21 - Jun 20)</i> 2221 Teresa Ave Brookings, SD 57006-4610 Residential Voice (605-697-6817) Phone Features for 605-697-6817 Caller ID - Call Waiting for 605-697-6817 Call Waiting for 605-697-6817 Caller ID - Name & Number for 605-697-6817 Call Forwarding for 605-697-6817 3-Way Calling for 605-697-6817 Phone Service for 605-697-6817 Residential Line Access for 605-697-6817 Residential Internet Internet Speed Residential FiberNet 120/20 Mbps Taxes, Fees, and Surcharges Brookings City Tax Enhanced 911 Federal Tax Federal USF Charge SD Communication Impaired Fund South Dakota State Sales Tax Total for Phone & Internet \$	<p>Swiftel Communications is authorized to provide the Lifeline assistance program. Lifeline is a public assistance program offering a discount to qualified consumers on their telephone or Internet service. The discount is applied to their monthly bill.</p> <p>To qualify for Lifeline, the person applying for assistance must have telephone service in their name, and must participate in at least one of the following public assistance programs:</p> <ul style="list-style-type: none"> - SNAP (formerly Food Stamps) - Medicaid - Federal Public Housing Assistance - Supplemental Security Income (SSI) - Veteran's Pensions, or Survivor's Pension - Household Income is at or below 135% of Federal Poverty Guidelines <p>What does the Lifeline program provide?</p> <p>Lifeline provides eligible subscribers with a monthly credit of \$5.25 on their basic home telephone service charges or a monthly credit of \$9.25 for bundled broadband services.</p> <p>If you meet eligibility requirements and would like to apply, please go to www.checklifeline.org.</p> <p>If you no longer participate in any of the qualifying programs, you are no longer eligible for Lifeline. You are obligated by law to notify Swiftel Communications of the change.</p>
Residential Voice (605-697-6817) 2221 Teresa Ave Brookings, SD 57006-4610 Taxes, Fees, and Surcharges Brookings City Tax Federal Tax Residential Access Recovery Charge Residential End User South Dakota State Sales Tax Total for 605-697-6817 \$	
Residential TV 2221 Teresa Ave Brookings, SD 57006-4610 <i>Recurring Charges (May 21 - Jun 20)</i> Video Stream (qty 3) TV-Ultimate Residential DVR Service 2 Year Contract Swiftel-Info Tier Residential	

Swiftel Communications

Consumer Tips

they have no further responsibility if you continue to make substantially the same allegation.

You cannot be charged for a billing review.

The amount still due on your billing account needs to be paid in full. Your local company, or the long-distance company providing the pay-per-call service, may take action to collect the amount outstanding if you continue to withhold payment once the billing review is done.

Failure to pay the amount outstanding may subject you to collection action, including being reported to a collection agency or credit bureau. If you continue to dispute any portion of your billing error claim, your telephone company will include it and identify the disputed amount to the collection agency or credit bureau. Your company will attempt to inform you if your account is turned over for collection and to what agency it will be sent. If the dispute is resolved, that fact will be reported to all who received notice that the account was delinquent.

If your billing entity, or the long-distance company involved, fail to follow the billing and collection procedures prescribed by Section 308.7 of the Federal Trade Commission rule implementing the TDDRA, they are obligated to forfeit any disputed amount, up to \$50 per transaction.

DISCLOSURE UNDER FCC RULE 64.1509(b)
The FCC requires the following disclosures to telephone subscribers:

Your local exchange and long-distance service cannot be disconnected or interrupted as a result of your failure to pay charges for interstate pay-per-call services, charges for interstate information services provided pursuant to a presubscription or compatible arrangement, or charges you have disputed for interstate tariffed collect information services.

You can obtain blocking of access to 900# services where it is technically feasible, at no charge, on a one-time basis.

You have a right not to be billed for pay-per-call services offered which are not in compliance with Federal laws and regulations established under Titles II or III of the TDDRA.

Your access to pay-per-call services may be involuntarily blocked for failure to pay legitimate pay-per-call charges.

Contact your local telephone company's business office with questions about pay-per-call charges or to request a 900# block.

LIFELINE/LINK-UP DISCOUNT INFORMATION
Swiftel Communications customers who qualify may be eligible for monthly telephone service discount.

Participation in one or more of the following assistance programs qualifies you for the Lifeline and/or Link-Up discount:
SNAP (Food Stamps), Federal Public Housing Assistance, SSI, Medicaid, Veteran's or Survivors Pension, or if your household income is at or below 135% of the Federal Poverty Guidelines.

To apply or get more information, go to:
www.checklifeline.org or
www.lifelinesupporting.org
or call 1-800-234-9473

TELEPHONE SERVICES FOR HEARING & SPEECH IMPAIRED USA RELAY 5.D.
711 or Toll Free 1-800-877-1113

Questions or Additional Information

Toll Free 1-800-642-6410

COMMUNICATION SERVICE FOR THE DEAF

If you require assistance using the telephone system due to a hearing or speech impairment, or need to communicate with someone who has such an impairment, contact Communication Service for the Deaf. They are equipped with TDDs (Telecommunication Devices for the Deaf) and provide service. For information on Voice Carry-Over and Hearing Carry-Over services, call 1-800-642-6410. To contact and use the USA Relay for call processing, call 711 or 1-800-877-1113.

Brookings Police and Fire (911) as well as the Brookings County Sheriff's Office (rural 911) are equipped to handle Emergency and Non-Emergency Calls with TDDs.

HOW TO HANDLE ANNOYANCE CALLS

It is against the law in the state of South Dakota to make an obscene, harassing or threatening telephone call. When you receive such a call, follow these suggestions:

1. When answering your telephone, say "hello" twice. If no answer, HANG UP.
2. Do not give information until you are absolutely certain you know who is speaking.
3. Instruct children not to give any information to strangers over the phone.
4. Hang up when you hear something off-color or obscene. Never reveal you are alone.
5. When annoyance calls persist, contact your local law enforcement agency.
6. Calls of a threatening nature should be reported to the local law enforcement agency immediately.
7. Customer-Originated Trace is another available service.

CUSTOMER ORIGINATED TRACE

When you are serious about prosecuting an offender, Call Trace lets you automatically trace an obscene or threatening phone call and delivers the number to local law enforcement. If the caller has violated South Dakota Codified Law 49-31-31 and you decide to prosecute, the police may use the trace as evidence.

Note: Every time you complete a call trace, you will be charged, whether or not you follow up with authorities. The traced number will be delivered ONLY to law enforcement.

1. Automatically available on every line at no charge, unless you use it.
2. If you receive a call that you would like to trace:
 - Hang up.
 - Dial *57 (Rotary 1157).
 - You will hear an announcement: You have accessed the Call Trace Feature. Cost for a successful trace is \$4.00.
 - To discontinue the trace, hang up.
3. To continue the trace, dial 1. You will hear an announcement telling you that your trace has been successful and to call local law enforcement for further assistance.

UNLAWFUL WIRETAPPING MAY BE SUBJECT TO PROSECUTION

Under federal and state laws, it is a crime for any person to wiretap or otherwise intercept a telephone call without the consent of one or both parties actually participating in the call. When proceeding under court orders, authorized law enforcement officers can take part in interception without the consent of either party. The penalty for illegal wiretapping is imprisonment and/or a fine.

USE OF TELEPHONE FOR DEBT COLLECTION PURPOSES

The Federal Communications Commission regulates the use of interstate telephone service for the collection of claimed debts. Disallowed practices include calling at odd hours of the day or night; repeated calls; calls to friends, neighbors, relatives, employers, and children; calls making a variety of threats; calls asserting falsely that credit ratings will be hurt; calls falsely stating that legal process is about to be served; calls demanding payments for amounts not owed; calls to places of employment, and calls misrepresenting the terms and conditions of existing or proposed contracts. Tariffs of the telephone companies forbid use of the telephone "for a call or calls" expected to frighten, abuse, torment, or harass another, or for calls that interfere unreasonably with the use of the service by one or more other customers, or for calls for "unlawful purpose". Upon violation of any of these conditions, the telephone company can, by written notice, discontinue service immediately. These tariff regulations are filed with this Commission pursuant to Section 203 of the Communications Act, 47 U.S.C. 203, and are binding on the telephone company and customer alike. (Rules & regulations referenced in this directory are subject to change. For the most current information, contact the FCC at 1-800-CALL-FCC or <http://www.fcc.gov>; OR SD PUC Office of Consumer Affairs, 1-800-332-1782 or <http://www.state.sd.us/puc/>

"Do Not Call" SIGN-UP

South Dakota consumers may sign up to stop most telemarketing calls. The sign-up is free and consumers have two ways to register their home telephone and personal cell phone numbers:

1. Call 1-888-382-1222 from the home or personal cell phone you wish to be registered; or
2. Register via Internet at www.donotcall.gov for wireline and/or wireless phones.

Consumers can register just once to be covered by both the national and state Do Not Call lists. South Dakotans can register complaints with the PUC at 1-800-332-1782.

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swiftel.net
605-692-6211

ATTACHMENT D

Lifeline information found on our website: <https://swiftel.net/phone/>



Swiftel
Print-Mobile-Online



Current Temp: 46.9°

HOME SIGN UP HERE! **PHONE** TV INTERNET PACKAGES BUSINESS SOLUTIONS SUPPORT



Traditional yet Reliable: Landline Communication in a Digital Era.

[PHONE Package Pricing](#)

[Voice and Online Message Guide](#)

[Voicemail Quick User Guide](#)

[LIFeline Assistance Program](#)
For more information, or to apply, please go to
www.lifelinesupport.org

Downtown Office Hours: M-F 8:00am-5:00pm
Phone: 605-692-6211

 [ONLINE SERVICE APPLICATION](#)

CUSTOMER SUPPORT 605-696-HELP (4357)

[Click for 'Do Not Call' registration to block unwanted calls](#)

ATTACHMENT E

Company/s information posted on the USAC website

Companies Near Me

This tool can help you find companies in your area that offer [Lifeline](#), which can reduce the cost of your phone or internet service by providing a monthly discount.

If you previously received the Affordable Connectivity Program (ACP) benefit, you should check to see if you qualify for [Lifeline](#). Due to a lack of additional funding from Congress, the ACP stopped accepting new applications as of February 7, 2024. The last fully funded month of the ACP was April 2024, and the program has ended for now.

Find a Company

Enter Your Zip Code

Example: 12345

OR

Enter Your City and State

Select a Program:

☒ Lifeline

Type of Service (Optional)

☐ Home Service

☐ Mobile Service

Search

[Clear Results](#)

Companies near 57006

The order of these companies are random and may be different the next time you search.

Showing 5 of 5 companies

Download List: 

Company Name	Phone	Type of Service
ITC Telecom	800-417-8667	Home Service
TruConnect Communications, Inc	800-430-0443	Mobile Service
Midco	800-888-1302	Home Service
CenturyLink	800-201-4099	Home Service
Swiftel Communications	605-692-6211	Home Service

If you want to see more companies, [see the list of companies in SD](#).

More About the Data

- Search results are based on program enrollment and information provided by the companies.
- The search results may include a company listed in your area that may not provide service to your address.
- Also, the search results might not show every company that is near you. A company may still offer Lifeline service even if it is not on the list. Please contact the company to confirm if they offer Lifeline service for your address.

June 2025

RE: LIFELINE OUTREACH - Attachment F.1

For wireline service areas

Types of public places we display posters and brochures promoting the Lifeline discount:

- Nursing homes
- Senior Living Centers
- SD Social Services offices
- Women's shelters
- Food Pantry
- Apartment Rental Offices
- Apartment Management Companies
- Country Welfare offices
- Additional locations not listed here

ATTACHMENT F.2

Lifeline information located on our service application:

Swiftel Communications is required to provide this information to all new customers.

LIFELINE DISCOUNT FOR TELEPHONE SERVICE IS AVAILABLE – DO YOU QUALIFY?

Swiftel Communications is authorized to provide the Lifeline telephone discount program to our customers. The program was developed in response to concerns about the affordability of service for low-income citizens. Participants in the following programs qualify for a monthly discount on their Swiftel bill.

- Medicaid
- SNAP – Supplemental Nutrition Assistance Program
- Veteran's Pension or Survivor's Pension
- Federal Public Housing Assistance
- SSI – Supplemental Security Income

OR – if household income is at or below 135% of the Federal Poverty Guidelines

If you qualify, ask sales representative how to apply for this discount.

How many need true HD?

☐ NFL RedZone (entire season)

\$65.00

I acknowledge that I have read and understand all terms and conditions of this contract and assume all responsibility of any charges as of the connect date. Responsibility will continue until term of service is met or service is terminated. An early termination fee will be applied to the account if length of service not fulfilled. I acknowledge that I was informed of the Swiftel's Lifeline discount availability. I received the Swiftel's Acceptable Use Policy.

Signature 

Date May 15, 2023