

EXHIBIT E

SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2025

Company: West River Telecommunications Cooperative

Address: 101 Main St W, Hazen ND 58545

Telephone number: 701 748-2211

Company contact: Shannon Wendel

Study Area Code: 391671

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)



Company's Lifeline/Tribal Link Up information in directory.



Company's Lifeline/Tribal Link Up information available on Company website. westriv.com/help-support/assistance-programs/



Company's information posted on USAC website.



Other (describe): Membership Notification Brochure

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WRT, PO Box 467, Hazen, ND 58545

Offices in: Hazen & Beulah, ND • Mobridge, SD

701-748-2211 • www.westriv.com • myWRT@wrtc.com*"WRT is an equal opportunity provider & employer"*

MONTHLY SERVICE RATES: Under the Telecommunications Act of 1996, "universal service" means basic telephone service that is available to all consumers. WRT provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates: Single Party Residence & Business Service - \$22.50/mo. Local residence & business service includes: Voice grade access to the public switched network; flat-rated local exchange service free of per minute charges; access to emergency services such as 911 & enhanced 911; and toll blocking/toll limitation. Broadband internet access service which is the capability to transmit and receive data is available in various packages.

BATTERY NOTICE: When WRT installs fiber optics, we offer to install a battery backup unit (at no extra fee) - as fiber needs power to operate. If your electricity fails, the backup unit will power the equipment & provide voice service for approx. 8 hours. WRT offers additional battery packs to extend the length of voice service and provide internet service backup - for \$2/mo. Please keep in mind these basic emergency tips: 1) Keep at least one basic CORDED phone on hand to use in case of power outages, as cordless use additional power. 2) If you have a generator, make sure the battery backup unit is plugged into an outlet that is served by the generator. 3) Periodically check the indicator light on your battery backup unit to see if it is getting low or out of charge. Batteries should be stored above 41° F and below 104° F. General battery life is 2-4 years, pending usage & storage conditions and have a limited 3-year manufacturer's warranty. If you have any questions or would like to extend your battery backup time, call WRT at 701-748-2211.

ASSISTANCE PROGRAMS - LIFELINE & LINKUP: Lifeline provides subscribers a discount on qualifying monthly telephone, broadband Internet, or bundled voice-broadband packages. Lifeline provides a discount up to a \$9.25/mo. on service for eligible low-income subscribers and up to \$34.25/mo. for those on Tribal lands. To be eligible for Lifeline assistance, an applicant or subscriber, one of their dependents or their household must participate in one or more of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance; or Veterans & Survivors Pension Benefit. Individuals whose household income is at or below 135% of the Federal Poverty Guidelines are also eligible for Lifeline assistance. Toll blocking at no charge and reduced deposits are also available. Additional Tribal Lifeline and Tribal Link Up support is available to those qualifying individuals living on Tribal Lands. Tribal Lifeline/Link Up provides for additional telephone services discounts, and in addition to the previously cited programs, for those individuals residing on Tribal Lands, participation in the Bureau of Indian Affairs (BIA) general assistance program, Head Start, Food Distribution Program on Indian Reservations or Tribal TANF qualifies them for this support. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. For more information on Lifeline, call WRT at 701-748-2211 or go to: <https://www.lifelinesupport.org/>.

NON-DISCRIMINATION STATEMENT: West River Telecommunications Cooperative is an equal opportunity provider and employer. In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident. Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotape, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at [How to File a Program Discrimination Complaint](https://www.usda.gov/oascr/how-to-file-a-program-discrimination-complaint) (<https://www.usda.gov/oascr/how-to-file-a-program-discrimination-complaint>) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov. USDA is an equal opportunity provider, employer, and lender.

ADDITIONAL INFORMATION AVAILABLE AT WRT, PO BOX 467, HAZEN, ND 58545 OR CALL 701-748-2211

FROM OUR FILES

Nichols Ice Company cuts and stores 1,150 tons of ice

By Fay Jackman

100 years ago
January 15, 1925

George J. Wright sold seventy pigs last Saturday in Mobridge. Last year his pigs sold for \$6.20 hwt but this year he got \$9.80. He attributes this to his radio receiver helping him follow the market. He lives west of the river and drove his pigs to Mobridge on the ice which is shorter than taking the new wagon bridge. When there is no ice, he says the wagon bridge is a wonderful convenience for him.

M. C. DeLapp was elected Secretary-Treasurer of the South Dakota Bottlers' Association at their meeting in Aberdeen.

J. J. Klein is the Mobridge agent for Buick cars. All cuts of beef and pork and \$.15 a pound at Frontier Market.

90 years ago
January 17, 1935

The Nichols Ice Company finished cutting and storing 1,150 tons of ice from the Missouri River here Thursday. The ice was crystal clear and in excellent shape.

H. W. Cramer and his wife who victimized local firms to the extent of \$622 through bum checks were sentenced to eighteen months and twelve months each in the state penitentiary in Sioux Falls.

H. E. Goodness of Mobridge was seriously injured Saturday evening when he slipped and fell to the ground from the coal

tender on the locomotive on train No. 5. It was blizzarding and steam from the engine made the footing icy and he fell about 15 feet to the ground.

80 years ago
January 18, 1945

Pfc. Donald Wessel, after suffering a smashed right foot on the island of Leyte, has been returned to the United States and is at Barnes General Hospital in Vancouver, Washington, according to word received by his wife, the former Freida Reiger. They have two young daughters, Diane and Donna.

Nazi garb sent home by Pvt. Robert Lundwall to his parents Mr. and Mrs. A. L. Lundwall will be displayed in the window of the Penney Store. Robert is a member of Intelligence/Reconnaissance with General Patton's Third Army.

The lack of OPA meat ration points has forced the Sereno Café to discontinue serving meals, but will continue to serve sandwiches of turkey and chicken, pie, coffee, ice cream and soft drinks. Bar service will be available as before.

70 years ago
January 20, 1955

The new Singer Sewing Center will open in the Clayton Building today (Thursday).

The first steps toward publication of a historical volume in connection with the 50th anniversary of Mobridge were taken at a meeting Sunday. Julius

Skaug is head of the anniversary committee and Mrs. Margaret Davidson and Mrs. Betty Twining Hogar will work with him.

Warren Kelley is the new president of the Oahe Sportsman's Club of Mobridge. He is the manager of the Mobridge Flying Service. Approximately 40 local sportsmen attended the Thursday meeting. A community rabbit hunt may be held January 30.

60 years ago
January 21, 1965

Martin Steinlicht was named Boss of the Year; Mrs. Fran Nop, Outstanding Woman; Mrs. Tom Radabaugh, Outstanding Young Woman; Jim Kirk, Distinguished Service Award; and L. L. Coleman the Senior Citizen's Award by the Mobridge Jaycees.

A floor plan was pictured on the front page for the new Junior High School building.

The Tiger wrestlers topped the Pierre Governors 26-20 here on Friday night.

A new Buick Special V-8 costs \$2,343.00

50 years ago
January 16, 1975

Construction will begin on the new Savings and Loan building of the northwest corner of Main and Grand Crossing.

The interior of the Don Cadotte mobile home was complete shamble after the home was rolled upside down by high winds in the weekend storm.

Fortunately, the Cadottes were not at home at the time.

The Otto Osters and the Claude Ziegler's reported that their picture windows had been shot with a BB gun. Other vandalism plus the theft of purses and briefcases from cars also took place.

40 years ago
January 16, 1985

Chimney fires have kept the Mobridge firemen busy.

Daniel Todd was hired as the Walworth County States Attorney. He will replace Robert Slocum who is retiring to devote more time to private practice.

Icy roads caused several accidents some with injuries.

Chad Haufschild and Joel Curran were pictured playing in the band at the Miller basketball game.

Java voters will decide on Tuesday whether to keep the Java School open.

Clara Bastian has been treasurer of Trinity Lutheran Church for 40 years.

Melissa Mauck, Mobridge Snow Queen, was second runner up at the state Snow Queen event.

30 years ago
January 18, 1995

Daniel David Wingerter was the first baby born at MRH in 1995. His parents are Carol and Robert Wingerter of Mobridge.

WRT has purchased the Mobridge telephone exchange from U. S. West. WRT is a cooperative, but the Mobridge patrons will not receive dividend checks until the cost of buying the exchange is paid off.

Carol and Mark Darling of

Mobridge have leased the restaurant portion of the Mobridge Country Club and will operate it as Oahe Supper Club.

Johnny Gab of Mobridge Gas Co. was pictured Sunday delivering fuel. Sunday is just another workday for fuel companies when the weather is cold.

20 years ago
January 19, 2005

The question at city council was "Should the City of Mobridge pick up the garbage instead of contracting it out?" The city already does the billing and manages the operation.

A Fort Yates youth took his own life in Mobridge.

The City asks residents not to shovel snow into the streets, while residents complain that the city plows snow back on their driveways.

Dakota Nickels, Noah Fried and Garret Honeycutt received recognition for their fundraising efforts for the St. Joseph's Preschool in Mobridge.

10 years ago
January 21, 2015

Many hope that a large retail store will come to Mobridge to replace Alco but there is no confirmation of one planning to do so.

Heartland Waste Management Inc. will be the garbage hauler in Mobridge for the next three years.

The Boy Scouts were disappointed on their campout at Lake Hiddenwood in their quest to get polar points. Polar points are awarded for campouts in subfreezing temperatures, but the scouts camped out during a mid-January thaw.

From the Office of the Governor
Education savings accounts empower parents and enhance educationBy Dr. Joseph Graves
Cabinet Secretary

In her 2024 Budget Address, Governor Noem announced an educational innovation for the parents and students of South Dakota: Educational Savings Accounts (ESAs). She explained that this investment would pay for a portion of private school tuition or curriculum for alternative education for South Dakota kids. And this endeavor has my full support.

Now, I spent 38 years, well over half my life, working in public schools. I love what they do for the children of our state and nation. And South Dakota has some excellent public schools. All four of my children graduated from the Mitchell School District after receiving an education that allowed them to succeed anywhere. Which they promptly did.

So, if all that is true, why am I supporting the ESA bill? After all, some public-school advocates have boisterously voiced their objection to this concept.

First, we must empower families in their decision-making on the education of their children. For ages, educators have known that the number one factor in a child's academic success is the active involvement of their parents. That needs to begin with the selection of their preferred school option. For a myriad of reasons, some parents view the

default option, public school, as less than appealing. They want a different opportunity for their child, and they should have options.

Second, such school options should be available to all parents, regardless of ability to pay. If your immediate response is that such options already exist — private schools and home-schooling — you are correct. But they only exist for some parents: parents who have enough money to pay private school tuition or have one parent leave the workforce in order to teach at the family homeschool. Some parents don't have that ability. They struggle to pay the mortgage and put food on the table. Tuition will put their family budget in the red, as will going from two breadwinners to one. Education can be expensive, but that shouldn't mean that those without should be left with just one option.

Third, South Dakota has educational deserts, and we need to fix that. Nobody likes to talk about it, but we have parts of our state where literally 0% of students read at grade level. Most people don't concern themselves with that reality because it doesn't affect their children. But that is the sort of neglect no society should tolerate. ESAs will make academic achievement possible by providing more opportunities for their students.

Finally, we need to provide greater competition within the

educational marketplace. In every field of human endeavor, performance improves with greater levels of competition. In this way, ESAs will benefit public schools, as well. Let's unleash that powerful force for improvement on all schools.

The program is straightforward. Parents of eligible students who apply would receive access to an ESA, amounting to 40% of the allocation provided to public schools for each of their students, or about \$3,000. Parents could use the funds to pay tuition for private schools, private schools (programs in which homeschooled students gather for instruction), virtual school courses, and various materials for alternative instruction. They could also use the funds to purchase curriculum, instructional materials, and some limited technology to support their education.

The education status quo is simply not good enough. Improving it requires something new. Decades of new educational programs and increased spending have not done the trick, unless the trick is increasing taxes and ballooning federal budgets. On behalf of children and parents who currently feel left without viable options, I absolutely support ESAs.

Dr. Joseph Graves is the Cabinet Secretary for the South Dakota Department of Education.

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ADDITIONAL INFORMATION AVAILABLE AT WRT, PO BOX 467, HAZEN, ND 58545 OR CALL 701-748-2211



April 30, 2025

Dear WRT Member,

UPDATED INFORMATION – CHANGE IN POVERTY LEVEL GUIDELINES!

Please note we had mailed a letter earlier but there has been a change in the poverty level guidelines – see updated information below.

Lifeline, Tribal Lifeline/Link Up, & Toll Blocking support is available. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone or broadband internet service.

What type of discount is available?

Lifeline assistance lowers the cost of basic, monthly local telephone or broadband internet service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

Tribal Lifeline provides up to an additional \$25 in federal support to qualifying residents of Tribal land and applies on the main home telephone line or broadband internet service listed in the name of the eligible WRT subscriber. (The Tribal Lifeline discount cannot exceed \$34.25)

Tribal Link Up is available to qualifying consumers residing on Tribal lands and covers 100% of the charges (up to \$100) of installing/connecting subscribers to WRT's network.

Toll Blocking support allows eligible consumers who wish to avoid incurring large, long-distance fees to choose toll blocking or toll control at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

How do I know whether I am eligible?

An individual is eligible if he or she participates in one or more of the following programs:

- Federal Public Housing (FPHA)
- Medicaid
- Supplement Nutrition Assistance Programs (SNAP, formerly known as Food Stamps)
- Supplemental Security Income (SSI)
- Tribally Administered Temporary Assistance for Needy Families (TTANF)
- Bureau of Indian Affairs General Assistance
- Tribal Head Start (income eligible)
- Food Distribution Program on Indian Reservations (FDPIR)
- Veterans Pension or Survivors Benefit Program

In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

(Continued on back)

**2025 Estimated Income Requirements for a Household at or Below
135% of the Federal Poverty Guidelines**

Persons in Family Unit	48 Contiguous States and D.C.
1	\$21,128
2	\$28,553
3	\$35,978
4	\$43,403
5	\$50,828
6	\$58,253
7	\$65,678
8	\$73,103
If more than 8, add this amount for each extra person	\$7,425

WRT's voice and broadband internet service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year.

The Lifeline program is limited to one benefit per household, consisting of either wireline, wireless, or broadband internet service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses.

Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. WRT is required to access the FCC's National Lifeline Accountability Database to verify if a customer is currently receiving Lifeline, as well as provide information to the database regarding new Lifeline subscribers.

How do I apply to receive Lifeline, Link Up, and Toll Blocking discounts?

To apply for low-income assistance, please contact WRT at 701-748-2211 or 605-845-3100, visit your local WRT office, or go to the website lifelinesupport.org and apply online. Thank you for choosing WRT, your local phone & broadband internet service provider and member-owner cooperative!

Sincerely,

A handwritten signature in blue ink, appearing to read 'Troy Schilling', with a stylized flourish above the name.

WRT CEO Troy Schilling



ND: 701.748.2211

SD: 605.845.3100



West River Telecom
PO Box 467
Hazen, ND 58545

It REALLY DOES PAY to be with WRT!

BROADBAND INTERNET up to 10 GIG

- #1 Faster Fiber Up to 10 GIG with or without phone

- 100% Wi-Fi Coverage Guaranteed

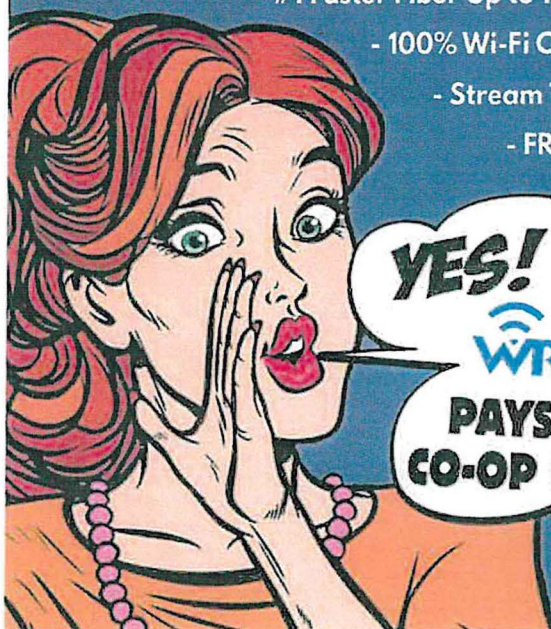
- Stream TV, Work from Home & More!

- FREE Installation & Equipment

- Top Rated 24 Hour Tech Support

- NO Contracts or Hidden Fees!

+ EARN CO-OP CASH!



YES!



**PAYS you
CO-OP CASH!**



www.westriv.com

701.748.2211 • myWRT@wrtrc.com



Lifeline



Overcoming the digital divide & opening doors to opportunity

WRT knows how vital access to reliable communications is to everyday life. We believe it is important to help connect those who can't afford service. WRT participates in Federal Communications Commission's Lifeline, Toll Limitation, Tribal Lifeline and Tribal Link Up assistance programs.

LIFELINE: Assistance program for qualifying low-income subscribers who are not already receiving a Lifeline discount from another provider. Lifeline provides a monthly service discount on eligible telephone or eligible broadband service by applying for and receiving the Lifeline discount.

ELIGIBILITY: To be eligible for Lifeline, an applicant or subscriber, one of their dependents, or their household must participate in one or more of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP); Supplemental Security Income (SSI); Federal Public Housing Assistance; or Veterans & Survivors Pension Benefit. Individuals whose household income is at or below 135% of the Federal Poverty Guidelines are also eligible for Lifeline assistance.

TRIBAL LIFELINE & TRIBAL LINK UP: Additional support is available to those qualifying individuals living on Tribal Lands. Tribal Lifeline/Link Up provides additional service discounts, and in addition to the previously cited programs, for those individuals residing on Tribal Lands, participation in the Bureau of Indian Affairs (BIA) general assistance program, Tribal Head Start, Food Distribution Program on Indian Reservations or Tribal TANF. Only eligible consumers may enroll in the Lifeline program.

VERIFICATION: Applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income based means. Lifeline recipients are required to recertify their eligibility every year. Lifeline is limited to one benefit per household, consisting of eligible telephone or broadband service. Lifeline is a government benefit program and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

FOR MORE INFORMATION: Call Lifeline Support at 800-234-9473, go to www.lifelinesupport.org or contact your local WRT office. WRT is an equal opportunity provider.

NEED ASSISTANCE?

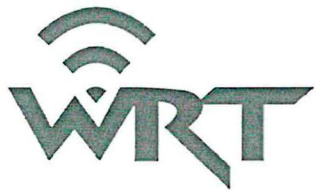
For customers with disabilities effecting use of WRT's services, please contact WRT's Customer Service Manager at 701-748-2211 or email: myWRT@wrtc.com.

Additional assistance available in ND at www.relaynorthdakota.com and in SD at www.relaysd.com.

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South Dakota Public Utilities Commission
500 East Capitol
Pierre, SD 57501
605-773-3201

North Dakota Public Service Commission
600 East Boulevard Avenue, Dept. 408
Bismarck, ND 58505-0485
701-328-2400



WRT IS HERE TO HELP

Assistance Programs

Lifeline, Tribal Lifeline and Tribal Link Up, as well as the Affordable Connectivity Program, can help eligible people pay part of their service costs.

Lifeline

Lifeline provides a monthly credit of \$9.25/month for internet services and \$5.25/mo for voice-only service. The Lifeline credit is applied to the main home phone number and will be applied to local voice &/or internet service.

The Lifeline plan does not include long-distance calls. Lifeline subscribers may opt to block long-distance calls on their line at no cost.

Who is Eligible?

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

Federal Public Housing Assistance (FPHA) or Section 8

Medicaid

Veterans and Survivors Pension Benefit

Supplemental Security Income (SSI)

Supplemental Nutrition Assistance Program (SNAP / formerly known as Food Stamps)

You may also be eligible if your household income is equal to or less than 135% of the Federal Poverty Guidelines.

FEDERAL MANDATE: Lifeline recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for the Lifeline program will result in termination of the Lifeline recipient's monthly Lifeline discount and de-enrollment from the Lifeline Program.

[Apply for Lifeline](#)

For More Information

If you are applying based on income, please remember to include mandatory documentation as listed on the applications. For questions or assistance please call WRT at 748-2211.

Federal Poverty Guidelines

Estimated Income Requirements for a Household at or Below 135% of the 2025 Federal Poverty Guidelines (4.24.2025):

Persons in
Family or Household

48 Contiguous
States and D.C.

1	\$21,128
2	\$28,553
3	\$35,978
4	\$43,403
5	\$50,828
6	\$58,253
7	\$65,678
8	\$73,103
For Each Additional Person, add:	\$7,425

Tribal Lands Lifeline and Expanded Link Up

The Tribal Lifeline and Tribal Link Up program provide up to an additional \$25 in federal support to qualifying residents of Tribal lands and applies on the main home phone line. This \$25 is in addition to the \$9.25 monthly credit for Lifeline as noted above. Tribal Link Up is available to qualifying consumers and covers 100% of the charges (up to \$100) that the carrier customarily assesses for installing/connecting subscribers to the network.

Who is Eligible?

Applicants are eligible if they participate in at least one of the following public assistance programs as follows or have a household income that is at or below 135% of the Federal Poverty Guidelines (documentation required):

Medicaid (e.g. Title XIX/Medical State Supplemental Assistance)
Supplemental Nutrition Assistance Program (SNAP / formerly known as Food Stamps)

Supplemental Security Income (SSI)

Federal Public Housing Assistance (Section 8)

Veterans and Survivors Pension Benefit

Bureau of Indian Affairs General Assistance

Tribally-Administered Temporary Assistance for Needy Families (TTANF)

Head Start (if income criteria are met)

Food Distribution Program on Indian Reservations You may also be eligible if your household income is equal to or less than 135% of the Federal Poverty Guidelines (see information above).

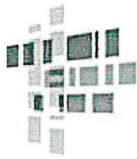
Apply

Speed Test

Careers

Contact WRT





Universal Service
Administrative Co.

Companies Near Me

This tool can help you find companies in your area that offer Lifeline, which can reduce the cost of your phone or internet service by providing a monthly discount.

If you previously received the Affordable Connectivity Program (ACP) benefit, you should check to see if you qualify for Lifeline. Due to a lack of additional funding from Congress, the ACP stopped accepting new applications as of February 7, 2024. The last fully funded month of the ACP was April 2024, and the program has ended for now.

Find a Company

Enter Your Zip Code

OR

Example: 12345

Enter Your City and State

Select a Program:

☐ Lifeline

Type of Service (Optional)

☒ Home Service

☐ Mobile Service

[Clear Results](#)

Companies near 57601

The order of these companies are random and may be different the next time you search.

Showing 3 of 3 companies

DIAL 811 BEFORE YOU DIG - IT'S THE LAW!

Do you plan to do any digging - plant a tree, install a fence, excavation? You must call 811 at least 48 hours before you dig to get all underground facilities located. The service is FREE and it's the LAW! Simply Dial 811 or TOLL-FREE 1-800-795-0555. Access online at www.ndonecall.com (ND) or www.onecall.sd.gov (SD).

BILLING NAME & ADDRESS DISCLOSURE

The FCC requires WRT, under certain circumstances, to release the Billing Name and Address (BNA) of telephone customers to telecommunications service providers. The main reason for releasing BNA information is to ensure proper billing for collect, third number billed or calling card calls. WRT is required to provide the information to the telecommunications service provider that handled the call, if it is requested by the carrier.

BNA can also be released to telecommunications service providers for other reasons, such as verification for presubscription, servicing your account, to prevent fraud or when you move from one location to another.

If you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by WRT, we need affirmative notification from you within 30 days. If you provide us with such notification, your ability to make calling card calls or to receive collect calls or third number billed calls could be denied. Should you have questions regarding this matter, please call WRT at 701-748-2211.

SET UP OR CHANGE LONG DISTANCE SERVICE

1. Contact WRT or the long distance provider/company of your choice to sign up for service.
2. Authorize your long distance company to contact WRT to set up or change your long distance service.
3. If a PIC FREEZE is in place, contact WRT to remove the PIC FREEZE and authorize the change to your long distance service. You may also request a new PIC FREEZE form from WRT at this time. (PIC FREEZE blocks service from being changed)

QUESTIONS? call WRT @ 701-748-2211

email: myWRT@wrtc.com

mail: WRT, PO Box 467, Hazen, ND 58545

Offices in Hazen, Beulah & Mobridge

CUSTOMER PROPRIETARY NETWORK INFORMATION

The FCC has adopted rules to protect your privacy with regard to telecommunications information that is personal to you. This information is called "Customer Proprietary Network Information" or "CPNI" and includes the type of services you subscribe to, the equipment and facilities used, and the numbers, dates, times and duration of the calls you place. From time to time WRT may make new features and services available that may enhance the services to which you are already subscribed. Allowing us to use your CPNI gives WRT the ability to give you more personalized service and offer you the products and services that best fit your needs.

If you allow us to use your CPNI, it will ONLY be used by WRT. We DO NOT sell or in any way provide this information to any other company, other than the 911 records we are required by law to provide if you are a phone customer.

Under federal law, you have the right, and we have the duty, to protect the confidentiality of this information. Therefore, your account will be treated confidentially, regardless of whether you consent or not to allow us to continue to provide you with educational mailings.

If you agree to let WRT use your CPNI, no further action is necessary. If you want to restrict use of your CPNI, you must contact WRT within 30 days of receipt of this notice. You may miss the opportunity to learn of new services, new packaging that could reduce your monthly bill, and other information that keeps you informed of the happenings at WRT. Your decision on the use of CPNI by WRT will remain valid until you change it, which can be done at any time by contacting WRT.

MEMBER NOTIFICATIONS



Policies
& Bylaws

ASSISTANCE PROGRAMS

PRIVACY

Services & Info



FEDERAL ASSISTANCE PROGRAMS

AFFORDABLE CONNECTIVITY PROGRAM (ACP): Assistance program run by the FCC to help low-income households pay for internet service. If your household is eligible, you could receive up to \$30/month discount on your internet service or up to \$75/month discount if your household is on qualifying tribal lands. You are likely eligible if your household's income is below 200% of the Federal Poverty Line, or if you or someone you live with currently receives a government benefit like SNAP, Medicaid, SSI, WIC, Pell Grant, or Free & Reduced-Price Lunch. Only one monthly service discount is allowed per household. Discount can be combined with Lifeline.

LIFELINE: Assistance program for qualifying low-income subscribers who are not already receiving a Lifeline discount from another provider. Lifeline provides a monthly service discount eligible broadband service. By applying for and receiving the Lifeline discount. To be eligible for Lifeline, an applicant or subscriber, one of their dependents, or their household must participate in one or more of the following programs: Medicaid; Supplemental Nutrition Assistance Program (SNAP, formerly Food Stamps); Supplemental Security Income (SSI); Federal Public Housing Assistance; or Veterans & Survivors Pension Benefit. Individuals whose household income is at or below 135% of the Federal Poverty Guidelines are also eligible for Lifeline assistance. Toll blocking at no charge also available.

TRIBAL LIFELINE & TRIBAL LINK UP: Additional support is available to those qualifying individuals living on Tribal Lands. Tribal Lifeline/Link Up provides additional service discounts, and in addition to the previously cited programs, for those individuals residing on Tribal Lands, participation in the Bureau of Indian Affairs (BIA) general assistance program, Tribal Head Start, Food Distribution Program on Indian Reservations or Tribal TANF qualifies them for this support. Only eligible consumers may enroll in the Lifeline program.

VERIFICATION: Applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. Lifeline is limited to one benefit per household, consisting of eligible broadband service. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

FOR MORE INFORMATION: Call Lifeline Support at 1-800-234-9473, go to www.checklifeline.org/lifeline or contact your local WRT office.

WRT is an equal opportunity provider.

WRT BYLAWS | ARTICLE I / MEMBERSHIP

SECTION 1.1. MEMBERSHIP.

Any adult person, organization, government, political subdivision or governmental agency, or other legal entity shall become a member of this Cooperative and membership shall be automatic on the date of receipt of retail voice or broadband service. In receiving such services from the cooperative, each member, by such action, agrees to comply with and be bound by the Articles of Incorporation and Bylaws of the Cooperative and any rules, policies and regulations adopted by the Board of Directors. No member may hold more than one membership in the Cooperative, and no membership shall be transferable except as provided in these bylaws. The status of all membership shall be as reflected upon the books of the Cooperative, and no membership certificates will be issued.

SECTION 1.2. DEFINITION AND CLASSIFICATIONS.

(a) A condition of membership is Voice or broadband service from the Cooperative at a premise within its established service area. In addition, the Board may determine certain types and amounts of patronage that give rise to the privileges and obligations of membership. (b) Exchange and interexchange carriers who participate with the Cooperative in the provision of telecommunications services are neither members nor patrons except as such carriers may receive voice or broadband services. A complete printing of the WRT Bylaws

available in the WRT telephone directory or online at www.westriv.com

BATTERY BACK-UP

When WRT installs your new fiber optics, we also install a battery backup unit (at no additional charge) – as the new fiber needs power to operate. If your electricity would happen to go out, the back-up unit will power the equipment and provide voice service for approximately 8 hours. WRT does offer additional battery packs to extend the length of voice service and also provide internet service. We call it the "WRT 2 Buck Back-Up" and it's available \$2 per month.

Please keep in mind these basic emergency tips:

- Keep at least one basic CORDED phone on hand to use in case of power outages. (Cordless use additional power)

- If you have a generator, make sure the battery backup unit is plugged into an outlet that is served by the generator.

- Periodically check the indicator light on your battery backup unit to see if it is getting low or out of charge. Batteries should be stored above 41° F and below 104° F. General battery life is 2-4 years, pending usage & storage conditions and have a limited 3-year manufacturer's warranty.

If you have any questions or would like to extend your battery backup time, please call WRT at 701-748-2211.

NON-DISCRIMINATION STATEMENT

West River Telecommunications Cooperative is an equal opportunity provider and employer. In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident. Persons with disabilities who require alternative means of communication for program information (e.g., Braille, large print, audiotope, American Sign Language, etc.) should contact the responsible Agency or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339. Additionally, program information may be made available in languages other than English. To file a program discrimination complaint, complete the USDA Program Discrimination Complaint Form, AD-3027, found online at How to File a Program Discrimination Complaint (<https://www.usda.gov/oascr/how-to-file-a-program-discrimination-complaint>) and at any USDA office or write a letter addressed to USDA and provide in the letter all of the information requested in the form. To request a copy of the complaint form, call (866) 632-9992. Submit your completed form or letter to USDA by: (1) mail: U.S. Department of Agriculture, Office of the Assistant Secretary for Civil Rights, 1400 Independence Avenue, SW, Washington, D.C. 20250-9410; (2) fax: (202) 690-7442; or (3) email: program.intake@usda.gov. USDA is an equal opportunity provider, employer, and lender. USDA is an equal opportunity provider, employer, and lender. WRT is an equal opportunity provider & employer.

NATIONAL DO-NOT-CALL REGISTRY

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls. Registering will stop most telemarketing calls but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship. Consumers can register their telephone numbers (including wireless), on the National Do-Not-Call Registry by telephone or by internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists.

REGISTER ON THE DO-NOT-CALL REGISTRY,
go online to www.donotcall.gov, call 1-888-382-1222,
or for TTY call 1-866-290-4236.