# SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2024

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

Advertise in media of general distribution.\* (See attached advertisement(s).)

Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website.

Company's information posted on USAC website.

Other (describe):

\*Required

# Lifeline





Kennebec Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates: **Residence Service** \$26.50/ month and **Single Party Business Service** \$26.50/month. Broadband service is available. Contact Kennebec Telephone Company for additional information.

Local residence phone service includes: -Voice grade access to the public telephone network -Minutes of use for local service provided at no additional charge -Access to 911 emergency services

-Toll limitation for qualifying low-income consumers

Kennebec Telephone Company participates in a government benefit program (Lifeline) to make residential telephone or qualifying broadband service per household\* more affordable to eligible low-income individuals and families. Monthly discounts up to \$9.25 are available to qualifying customers.

To be eligible for Lifeline you must be enrolled in one or more of the following assistance programs:

Supplemental Nutrition Assistance Program (SNAP) Supplemental Security Income (SSI) Medicaid Federal Public Housing Assistance (FPHA) Veterans Pension or Survivors Benefit Programs Income is at or below 135% of the Federal Poverty guidelines

A subscriber who lives on federally recognized Tribal lands and is eligible, may receive a monthly discount up to \$34.25. To be eligible the household\* must participate in one of the above-listed qualifying programs or one of the following Tribal specific federal assistance programs:

Tribal Temporary Assistance for Needy Families (Tribal TANF) Tribal Head Start Bureau of Indian Affairs General Assistance Food Distribution Program on Indian Reservations (FDPIR)

Customers may apply for discounts on-line at <u>https://nv.fcc.gov/lifeline</u> or by contacting Kennebec Telephone at 605-869-2220. Lifeline service is not transferable. Only eligible consumers may enroll in the program. Consumers who willfully make false statements to obtain Lifeline service can be fined, imprisoned or barred from the program.

\* A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.

Telecommunication Fun Fact: When you make a phone call there are no dedicated lines between you and the person you dial; merely packets of data being moved from place to place.

# **POSITIONS AVAILABLE**

Kennebec Telephone Construction is looking for a full, part time or seasonal employee

We are now taking applications for the above positions; the full-time position would offer excellent pay and benefits. **The part time or seasonal position is offering excellent pay and some benefits.** The position consists of such things as underground plumbing, digging, trenching, and operating equipment. Experience is preferred but would be willing to train. Position open till filled.

Please submit resume to PO Box 158, Kennebec, SD 57544 or email to: christiec@kennebectelephone.com

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction. If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220. Kennebec Telephone Co., Inc is an equal opportunity provider and employer.



220 S Main St PO Box 158 Kennebec, SD 57544 Phone: (605) 869-2220 Email: knbctel@kennebectelephone.com Website: www.kennebectelephone.com After Hours Please Call (605) 869-2424

# Lifeline

Lifeline is a federal program that helps lower the monthly cost of your phone or Internet service.

# HOW TO KEEP YOUR BENEFIT

## **USE IT OR LOSE IT**

If your mobile phone or Internet is free, use it at least **once every 30 days** to keep the benefit.

# RECERTIFICATION

Each year, Lifeline will conduct a check to ensure you still qualify for the benefit. We will review databases that can verify your participation in qualifying programs.

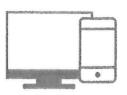
We will send you a letter asking you to recertify your benefit ONLY if we are unable to confirm you are still eligible.

What to do if asked to recertify:

- Call (855) 359-4299 OR
- Complete the form online at CheckLifeline.org OR
- Complete the recertification form and mail it to: Lifeline Support Center
   PO Box 9100
   Wilkes-Barre, PA 18773

You may check your Lifeline Benefit status anytime by calling the Lifeline Support Center, (800) 234-9473.

If you live in CA (CaliforniaLifeline.com), OR (Lifeline.Oregon. gov), or TX (TexasLifeline.org), visit the website for your state to find out how to recertify.



### TRANSFER YOUR BENEFIT

You may change the phone or Internet company registered with Lifeline at any time.

To do so:

- Talk to your new company to make the switch some companies may have transfer costs.
- Reapply to Lifeline to confirm you are still eligible.
- Search for a phone or Internet company at LifelineSupport.org. Click Companies Near Me.

# LIFELINE SUPPORT CENTER

(800) 234-9473 9 AM-9 PM ET 7 DAYS PER WEEK

LifelineSupport@usac.org LifelineSupport.org

If you have a disability and need assistance with your application, contact the Lifeline Support Center.

# Contact your phone or Internet company about your phone, Internet service, or bill.

Lifeline is a Federal Communications Commission (FCC) program to help make communications services more affordable for eligible consumers. The Universal Service Administrative Company (USAC) administers the Lifeline program. USAC is responsible for helping you apply for the program, understand eligibility requirements, and keep your benefit current through an annual recertification process.



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#### STATE OF SOUTH DAKOTA )

COUNTY OF LYMAN

Connie Penny, of said county and state being duly sworn on her oath says: The Lyman County Herald is a weekly newspaper of general circulation and published in Presho, Lyman County, and State of South Dakota; and has been such newspaper during the times hereinafter mentioned; That said newspaper is a legal weekly, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of Lyman more than fifty-two successive weeks next prior to publication of the notice hereinafter mentioned and maintained at the place of publication; That I, the undersigned am editor of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all the facts stated in this affidavit; that the advertisement headed:

Notica ihs

a printed copy of which is hereto attached and published in the said newspaper for consecutive week(s).

The first publication of s	aid notice in said newspaper	aforesaid was on
Wednesday, the 1/4	day of Acres	A.D., 2023
and that the succeeding	publications were severally	
dnesday, the	_ day of	A.D., 2023
.ednesday, the	_ day of	A.D., 2023
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and the last publication on Wednesday, the 16 day of Aug , 2023, that the full sum of fees charged for publishing the same to-wit; the sum of \$ insures solely to the editor of The Lyman County Herald. 135.00 That no agreement or understanding for any division thereof had been made with any other person, and that no part thereof has been agreed to be paid to any person whatsoever.

Notary Public

Subscribed and sworn to before me this \_\_\_\_\_3 \_ day of Mag

My Commission expires

DONNA BRAKKE NOTARY PUBLIC - SOUTH DAKOTA My Commission Expires December 31, 2025



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#### LIFELINE NOTICE KTC, Inc. Kennebec Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates: Single Party Residence Service \$26.50/month restal in the solution safet life Single Party Business Service \$26.50/month Broadband service is available, contact Kennebec Telephone Company for additional information. Local residence phone service includes: -Voice grade access to the public telephone network -Minutes of use for local service provided at no additional charge -Access to 911 emergency services -Toll limitation for qualifying low-income consumers Kennebec Telephone Company participates in a government benefit program (Lifeline) to make residential telephone or qualifying broadband service per household\* more affordable to eligible low-income individuals and families. Monthly discounts up to \$9.25 are available to gualifying customers. To be eligible for Lifeline you must be enrolled in one or more of the following assistance programs: Supplemental Nutrition Assistance Program (SNAP) (Food Stamps) Supplemental Security Income (SSI) Medicaid Federal Public Housing Assistance (FPHA) Veterans Pension or Survivors Benefit Programs Income is at or below 135% of the Federal Poverty guidelines A subscriber who lives on federally recognized Tribal lands and is eligible, may receive a monthly discount up to \$34.25. To be eligible the household\* must participate in one of the above-listed qualifying programs or one of the following Tribal specific federal assistance programs: Tribal Temporary Assistance for Needy Families (Tribal TANF) **Tribal Head Start** Bureau of Indian Affairs General Assistance Food Distribution Program on Indian Reservations (FDPIR) Customers may apply for discounts on-line at https://www.checklifeline.org/lifeline or by contacting Kennebec Telephone at 605-869-2220. Lifeline service is not transferable. Only eligible consumers may enroll in the program. Consumers who willfully make false statements to obtain Lifeline service can be fined, imprisoned or barred from the program. \* A household is defined as any individual or group of individuals who live together at the same address and share income and expenses. KENNEBEC TELEPHONE CO., INC. TM



Date

Name Address City, State, Zip

Re: Lifeline/Link Up Program

Dear:

Enclosed is an application for Lifeline/Link Up Assistance. If you are eligible, please complete the form and return to us as soon as possible.

If you are not eligible, please sign at the bottom of the form where it states information was provided to you and return it in the enclosed envelope.

If you have any questions, please call 869-2220. Thank you.

Regards,

Mandy Slominski CSR/Billing Specialist

Enclosures



## **Companies Near Me**

This tool can help you find companies in your area that offer Lifeline and the Affordable Connectivity Program (ACP) service. These programs can reduce the cost of phone or internet service by providing a monthly discount.

ACP service providers may have their own application process, so consumers should contact their preferred service provider for more information. Consumers may also be eligible for a one-time discount on a laptop, desktop computer, or tablet through ACP. Ask your service provider if they offer devices or use this tool to see a list of providers who offer discounted devices.

Find a Company		
Enter Your Zip Code		
	OR	
Example: 12345	1	
Enter Your City and State		
Kennebec,SD		
Select a Program: <ul> <li>Affordable Connectivity</li> <li>Lifeline</li> </ul> Type of Service (Optional)	y Program (ACP	')
Home Service		
Mobile Service Search Clear Re	sults	

#### Companies near Kennebec,SD

The order of these companies are random and may be different the next time you search. An asterisk (\*) after the company name means that this company offers both ACP and Lifeline.

Showing 1 of 1 companies

Download List: CSV

Company Name	Phone	Type of Service	
Kennebec Telephone Company*	605-869-2220	Home Service	
If you want to see more companies, se	e the list of companies in SD.		

#### More About the Data

- · Search results are based on program enrollment and information provided by the companies.
- Information on the availability of devices and plans free with the ACP benefit are self-reported by providers and subject to change.
- The search results may include a company listed in your area that may not provide service to your address.
- Also, the search results might not show every company that is near you. A company may still offer Lifeline and/or ACP service even if it is not on the list. Please contact the company to confirm if they offer Lifeline or the ACP service for your address.

#### Tell Us What You Think

We will continue to update this tool, so please check back often. If you have any comments or see something wrong - or if you are a company that needs to add or update your Lifeline or ACP information, email us at LifelineProgram@usac.org or ACProgram@usac.org.

Website Feedback | Privacy Policies