



June 29, 2023

Mr. Neville Ray
President & Strategic Network Advisor to the CEO
T-Mobile USA
12920 SE 38th Street
Bellevue, WA 98006-1350

Dear Neville:

Congratulations! This letter is to notify you that T-Mobile USA, Metro by T-Mobile (“T-Mobile”) and Assurance Wireless have completed the certification process for the CTIA Consumer Code for Wireless Service (“Voluntary Consumer Code”) for the period of July 1, 2023 through June 30, 2024, and is deemed compliant with the principles, disclosures and practices set forth in the Voluntary Consumer Code. Accordingly, T-Mobile is authorized to use and display the CTIA Seal of Wireless Quality/Consumer Information, subject to the terms and conditions set forth in the attached License Agreement.

Please ensure that the relevant employees of T-Mobile review the License Agreement before using the Seal. Use of the Seal constitutes acceptance of these terms and conditions. We are providing two specimens (color and black/white) of the Seal for T-Mobile’s use on its website or collateral materials. If you should have any questions concerning the certification process or use of the Seal, please contact Kathryn Dall’Asta, CTIA’s Vice President and Deputy General Counsel, at (202) 736-3677 or kdallasta@ctia.org.

CTIA commends T-Mobile for its ongoing leadership and participation in the CTIA Voluntary Consumer Code, and we look forward to continuing to work with T-Mobile on this important industry initiative.

Sincerely,

A handwritten signature in black ink that reads "M. Baker" with a long horizontal line extending to the right.

Meredith Attwell Baker
President & Chief Executive Officer

c.c. David Edwards, Managing Corporate Counsel
Molly Malouf, Senior Director, Legal Affairs
Andrea Talaga, Senior Paralegal, Marketing Communications

Attachment