

Docket Number: TC23-006
Subject Matter: Third Data Request
Request to: Dish Wireless L.L.C. dba Gen Mobile (Gen Mobile or Company)
Request from: South Dakota Public Utilities Commission Staff
Date of Request: September 16, 2024
Responses Due: September 30, 2024

3-1. Refer to the responses to staff data requests 2-4 and 2-5.

- a. If a customer is located in an area with limited geographic coverage and makes a request for service, describe how Gen Mobile will comply with ARSD 10:10:32:43.01(2).

- **Response:** [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

- b. Describe the process in place for Gen Mobile to determine whether they can provide service a customer making a request.

- **Response:** [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

- ii. Prior to signing a customer up for service, does Gen Mobile verify that the customer lives in a location which has good coverage?

- **Response: See response above 3-1(b).**

- iii. Will Gen Mobile inform a potential customer if they reside in an area with limited geographic coverage and may not have good coverage at their home?

- **Response: See response 3-1(b).**