SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2023

Company: Alliance Communications Cooperative, Inc.

Address: 612 3rd Street

PO Box 349

Garretson, SD 57030

Telephone number: 605-594-3411

Company contact: Shirley Flanagan

Study Area Code: 391405, 391642, 391657, 399024

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.* (See attached advertisement(s).)

	1

Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1st 30 days of service.* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

Company's information posted on USAC website.



Company's Lifeline/Tribal Link Up information available on Company website. https://www.alliancecom.net/phone/lifeline/



Other (describe):

be): Annual letter was mailed to all customers on 12/23/2022.

*Required

LOW INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CUSTOMERS

LIFELINE

Financial assistance through the federal Lifeline program is available to help qualified customers afford and maintain basic telephone or broadband Internet service. Lifeline provides a monthly bill credit of \$9.25 on Internet service or \$5.25/month on phone service (home or mobile) per qualified household.

Subscribers may receive the Lifeline credit on service offered in a bundle. Advertised rates do not include any applicable taxes or surcharges. Reduced deposits are also available.

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless service. A 2022 household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Households currently receiving more than one Lifeline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Lifeline participants must recertify their eligibility every year. Lifeline is a government program. Consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. The basic services described above are offered to consumers in Alliance's cooperative service area.

AFFORDABLE CONNECTIVITY PROGRAM

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to \$30 per month toward broadband service for eligible households.

There are two steps to enroll: 1) Go to ACPBenefit.org to apply or print out a mail-in application. 2) Contact your preferred participating provider, such as Alliance Communications, to select a plan and have the discount applied to your bill. Get more details and eligibility criteria at fcc.gov/ACP.

Call 1-800-701-4980 or visit <u>www.alliancecom.net</u> if you have questions.

December 77, 2072

editorial

Aleman Union-Bludson to 5

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Advances in surgery

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By Debra Johnston, M.D.

1997

My son is one of the many American with CAN by and palate. The specifics of each affected individuals bituation way, but one thing they have in common in Used they will be having surgery, lett of nucleic, Al-though mast individuals with profactial steffs, indiading my too, are observed inably and lead normal lives. We prote is electroling a normalismUp, normal lives, the protects electroling a normalismUp, normal lives, normal cheaking, involves many steps from birth into adulthood.

southcose. Most of his surgeries have bluered together in my mind, however, his farst bare graft remain starkly whid. Be this surgery, bane is preserved here the hip for implantique, in the relies under the most, where your from seven have achieved. The pain where the bare ways nemoned was expressing the was heapththought four dight and once hears we progote to have him com-fortable devalue accuminophen, ibuprolen, and ovo different opicids.

We were understandably dismayed boy yoars later to learn he would have to underso this procedure again. Not encurpt bone had grown frien the earlier or alt to poppet the east stage of the repuir. It was web great projection that we hereby deato the herepital for surgery earlier this surrane. Despite the re-

CHARTER STREET, and an an any street or a street of the st

GARDEN TO GO

Mother of Thousands

sol below and uses a whicle new plant. This has to be the quality plant to pay by the how ever seen. Mother of Thousands is

hardy only in some 9 11 and generally only blocks duct ramps when planted out doors in those rones. Once the plant blooms, it dies, and the babies that ride on the adject the leaver take over. Crowing this plane in a con-tained will most likely proved.

the plant from blooming. Related to the John plant, it to part of the Crassicacese It to plant of the Crassidencese lumity and does not produce any seek config the plantists. This sourcent plant can re-sit decopit that performs bother where well rep-clarly. But like more seco-larity, it will need good dria-one measure the posts soll. terts, it will need good drain-age meaning side cobust soll was in the plantar of add sand to regular proting mic-Place the plant in an area that possible in given the solar this plant will grow to along these less sall, but usually the

there net tail two tool of a stay transfer due to policite. Hind the bables after they have dropped off the moti-er plant and just drop them in a pot of skil, path down a tittle and add water, and that

of them? Until next week, happy guidening!

assurances of our surgeon, we both expected the same granted we had bord last Erite.

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We were writing. In the intervening years, a new definity system for an injectable aneithesis had been developed, and then approved for whe in young people, like surgeon used this medication at the graft human use. The difference was almost inconcritable. He needed minimal subdim mental path medication during our proje might in the hospitul, and once discharged tests end the occasional dose of Tylenal or Motion. I surpect those dose were promoted mental by the fear that is might start to hard

prompted metry by the fear that is might start to hard most, and not by pain issue. Use all of medicine, surgery his anyintenced change as an energy seriesting pain, but the apparent, free-hultion are built on a foundation of stephysics site and in the built on a foundation of stephysics site and in the built on a foundation of stephysics site and in the built on a foundation of stephysics site and in the built on a foundation of stephysics site and in the built on a foundation of stephysics and a major stephysics schoold it was the fundament is explored to built on a foundation of general device who have been and technology have before an of the body when endowed a before before before supports and to be an of the built of the body built is 10 today, when endowed a beine black and and explored supports have been been before by the black. and colocial surgeries have become commonsface. The pach to developing new trainingues and sectoral-

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I am brateful for them all, as a doctor, and as a payent Tart practical of herital, a solution of a particular Debra Johnston, Mith. In part of The Prairie Dos" Jeans of Physicians and eurority plactices family module in Brookings, South Delices. Follow The Prairie Dos," Essend on points, but on post, at www.plantsdot.org.and on factores historiang On Call with the Phanis Dor" arend-ical QLA how, broaders on SPOP and thereining how on Pacebook more Dreaders at 9 pm. contral.

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LOW INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CUSTOMERS

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Léctine participants must recently their eliphility every year, Lécine is a government program. Consumers who willuly make take statements to obtain the benefit can be punished by fee or imprisonment or can be barred from the program. The basic services described above are offered to consumers in Aliance's cooperative service area.

How to apply for Dieling

Option 11 Apply online through the Ulictine Hintonal VestRer

Vale en for nor from any computer or mobile device. You most likely will need to upload ventication documents to the websize if you don't quality under the Federal Fublic Housing Austrance. If you're downed dig bie for benefits, consul Allance Communications at 1-500-703+580. The Unlaine National Verifies does not notify the provider.

Option 2: Apply in person at one of our bunkness offices.

Brandon: 1400 E. Ausen Blvd. Guinetson: 612 Third St. Bahir: 501 Second St. An Alliance representative will enter your information and erroll you if you're elaphie. Please bring documentation that proves you're eligible to receive Ufeline benefict.

Option 3: Apply by Mall

Complete FCC Form 5529. Then mail the application and a copy of dopumentation that proves you're eligible to receive tileline benefits to USAC at the address lated on the application.

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Call 1-800-701-4980 il you have questions.



Donna Rumbaugh 100m-HOD ALLENN Gudenm

A ram

Well, there's not exact to tak about outside partim-ing points tam our assertion to some fan imide plants.

Here is an interesting one full just fandnates me. It is due) called Mathin of Thousands but sometimes are confused with Mother of Millions be-Clarte they look to much alle. Another name for this plant is Devil's backbone. This is a language plant of the successful family that is

of the succileral family that is bent heapt indecrimingue ante-man plane will bloom. But randy, but its bloomers are not it date to date. The sholl interesting loaders of this plant is the bry babies it produces around the rise of its linens. Decelly thos-sends of them ting to the bolies and load the mini-blem plant, complete with

ture plants, complete with hele like ecces. The bables then drop off and land in the

Page 16 Wednesday, December 21, 2022

Public Notices

Brandon Valley Journal

OT SVCS, 658.90 SPEECH THER:

APY SVCS, 259.20; CHS INC.

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How to Apply for Lifeline

Option 1: Apply online through the Lifeline National Verifier

Visit ny fcc.gov from any computer or mobile device. You most likely will need to upload verification documents to the website if you don't quality under the Federal Public Housing Assistance. If you're deemed eligible for benefits, contact Alliance Communications at 1-800-701-4980. The Lifeline National Verifier does not notify the provider.

Option 2: Apply in person at one of our business offices.

Brandon: 1400 E. Aspen Blvd. Garretson: 612 Third St. Baltic: 501 Second St. An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

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Call 1-800-701-4980 if you have questions.

MINNEHAHA COUNTY MINUTES -THE MINNEHAHA COUNTY Middle School Principal Amanda Valley School District is neither a Nelson, Assistant Middle School Principal Adam Rothenberger, Inter-

proponent nor opponent; we simply went to mostive

Alliance Communications Universal Service Advertising Annual Rate Notice

Alliance Communications is a telecommunications provider who provides basic and enhanced services within its service territory. Basic services are offered at the following rates and charges:

Monthly Service Charges

Voice Grade Residential Service	\$18.00
Voice Grade Business Service	\$18.00
Federal Subscriber Line Charge – Single Line	\$6.50
Federal Subscriber Line Charge - Multi Line	\$9.20
Local Usage	Included
Dual Tone Multi-Frequency Signaling (Touch Tone)	Included
Single-Party Service	Included
Emergency 911 Services	Varies
Operator Service	Varies
Interexchange Service (Long Distance)	Varies
Directory Assistance	Varies

Toll Blocking is available at no charge for low income customers that qualify. If you have any questions regarding the company's services and rates/charges, please contact us by visiting www.alliancecom.net or by calling 1-800-701-4980.

Geographic areas where Alliance services are available: Alcester, Alvord, Baltic, Brandon, Carthage, Crooks, Garretson, Howard, Hudson, Inwood, Larchwood, Lester, Lyons, Oldham, Ramona, Sherman, Valley Springs, and Rock County, MN (excluding inside Luverne city limits).

can. We take these most interesting trict the BEST! weather days at a half day at a time, making the decisions closest to the event(s) that we have before us. We have had very dynamic and complex weather events as of late, with just one degree (temperature-wise) up or down making an impact on our decision. Ultimately, it is the right and privilege of the parents/guardians to make the best decision for their individual student(s) on any given day, regardless of what the school district decision was made for that day. Parents should know that any absences makes this happen. will be excused in a weather-related parental decision to keep their stu-

dent(s) home, Motion by Scott, seconded by Bell to approve the following general business items:

1. Accept the bid from Waste Management for Garbage Service for the Brandon Valley School District for \$7,987.00/month, effective January 1012 through December 31, 2025

BUILDING HS-BACKBOARD WENERGY. PARTS. our behalf to make this School Dis-Board Member Ellie Saxer reported on behalf of the City Affairs & Legislation Committee. As the moderator of a recent Associated School Boards of South Dakota (ASBSD) regional call, she was tasked with gathering ideas on how school districts can share with our local legislators and with the ASBSD how we can communicate "the LYNX way" in our school district and in our community. She is seeking public input on some of the many ways our school district Motion by Saxer, seconded by Bell to adjourn at meeting at 6:52 p.m. Approved by the Board of Education SUPPLIES, ING this 9th day of January, 2023.

INVOICE LISTING BRANDON VALLEY SCHOOL DISTRICT 49-2 INVOICE LIST-INO DECEMBER 2022

Motion carried.

HS-CUSTODIAL SUPPLIES 763.80 FUEL, 2,342.48 LUBRI-CANTS, 1,854.90; COMBINED SPECIALTIES, REPATRS 2.072.00: CONSTELLATION NE UTILITIES-GAS, 6.191.37; CULLIGAN WATER CONDITIONING, HS-CUSTODI-AL SUPPLIES, 52.20 RBE-CUS-TODIAL - SUPPLIES, 87.00 BUS GARAGE-WATER SYSTEM RE-PAIRS, 210.00; DAKOTA ALIGN-MENT & FRAME SVC. VAN RE-PAIRS, 95.85; DAKOTA AUTO SUBURBAN/PICKUP REPAIRS, 86.86; DAKOTA FLUID POWER INC. GROUNDS SUP-PLIES, 51.29; DAKOTA SUPPLY GROUP, HS-PLUMBING SUP-PLIES, 168.84; DAYS INN MITCH-ELL, TRAVEL-ORAL INTERP (STATE), 572.50; DEMCO INC, **BE-LIBRARY SUPPLIES**, 79.29 FAE-LIBRARY SUPPLIES, 72.25 VSE-LIBRARY SUPPLIES. 82.88. DEWIT, TEFERA, BUS PASS REFUND, 150.00: DUKE RENT-ALS, IS-LIFT RENTAL, 324.90; DUST-TEX SERVICE, INC, LAUN-DRY, 2,362,93; DTB SYSTEMS, FAE-MASTER CLOCK REPAIRS, 418.37; EBSCO, HS LIBRARY-ON LINE DATABASES, 3,348.00; ECO-LAB PEST ELIMINATION, DIS-TRICT-PEST CONTROL, 363.68: GE SOFTWARE INC DBA EKOS, GAS PUMP SOFTWARE INSTALL. 3,000.00 GAS PUMP SOFTWARE TECH SUPPORT, 1,740.00; FAS, TENAL COMPANY, HS-CUSTO DIAL SUPPLIES, 44.19 GROUNDS SUPPLIES, 13.65; THE FLOWER MILL, BOE SUPPLIES, 55.00; FRAZIER, MARLANA, MILE-AGE, 9.18; G & H DISTRIBUTING. MS-CUSTODIAL SUPPLIES, 3.89; CENGAGE LEARNING/GALE, HS LIBRARY-ONLINE DATABASE 1,752.83; GEHRKE, HEIDL MILE-AGE, 165.24; GEHRKE, WAYNE, MILEAGE, 150.96; GEOTEK EN-GINEERING & TESTING, HS AD-DITION-TESTING SVCS, 4,653.00, GOEMBEL CLIFF. MILEAGE 376.56; GOSSE, MARIE, MILE-AGE, 143.31; GRAYBAR ELEC: TRIC CO, INC, DISTRICT-LIGHT-4,150.55 SUPPLIES, FAE-ELECTRICAL 696.48 HS-ELECTRICAL SUP-PLIES, 282.00; G & R CONTROLS, BE-HVAC REPAIRS, 5,113.96 MS-BOILER INSTALL, 13,550.00; GROUP RESOURCES, HRA AD

LEGAL NOTICES . LEGAL NOTICES . LEGAL NOTICES

NOTICE RECEIPTIONS

IN CHICUIE COURT HARD IT DWD VL CHICENE 40/PBD 22-05008 HOSKE BUCKIDEDAN

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Published: Born - Gare, a., but any remaining unit post of \$43,27 and can be himsed fore of change of source side bic conductors even (The 19, 37, 8,75,2022).

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Larri L.J., L. and A. P.Ler, 19 Chy. of Carmagn, Melson County, Seath Dairons and Larri S, shawed Y, Mach PH, Chy. of Carthage, Misser County, South Dairote.

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WHEREAS, the City Council of the City of Contact has used for the purpose of considering topol white the life of the Constitute 2022, and having considered and ansate with the sign based the rylifence and the sign based to an exploring in appendix.

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ti) and this 13th day of December, 2003 Unithermy, Majer

Anne Kulty Joher Finance Others

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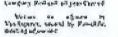
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LOW INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CUSTOMERS

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territips. In 2022 Incombinity is defined, for purposes of the Linders program, prior indexed all of group of and Motors and Two incombine all the same address and prove uncome and supervises. How which address or many recommendences more than the Linders service must reflect a single Linders service provider and de uncertaint from the program with any deter providented.

Unified participates must eccentrilly their eligibility energy year. Is the lange is a group menore program, Consumity who well advised have transmostation astales the barrells can be participated by firm or imprisonment or can be seried from the program. The basic services described above are ordered to contrainers in Albance's occurs stow emotor area.

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Option I: Apply and he through the life the Masterial Verifier

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Oracion 2: Apply in person at new of our business offices.

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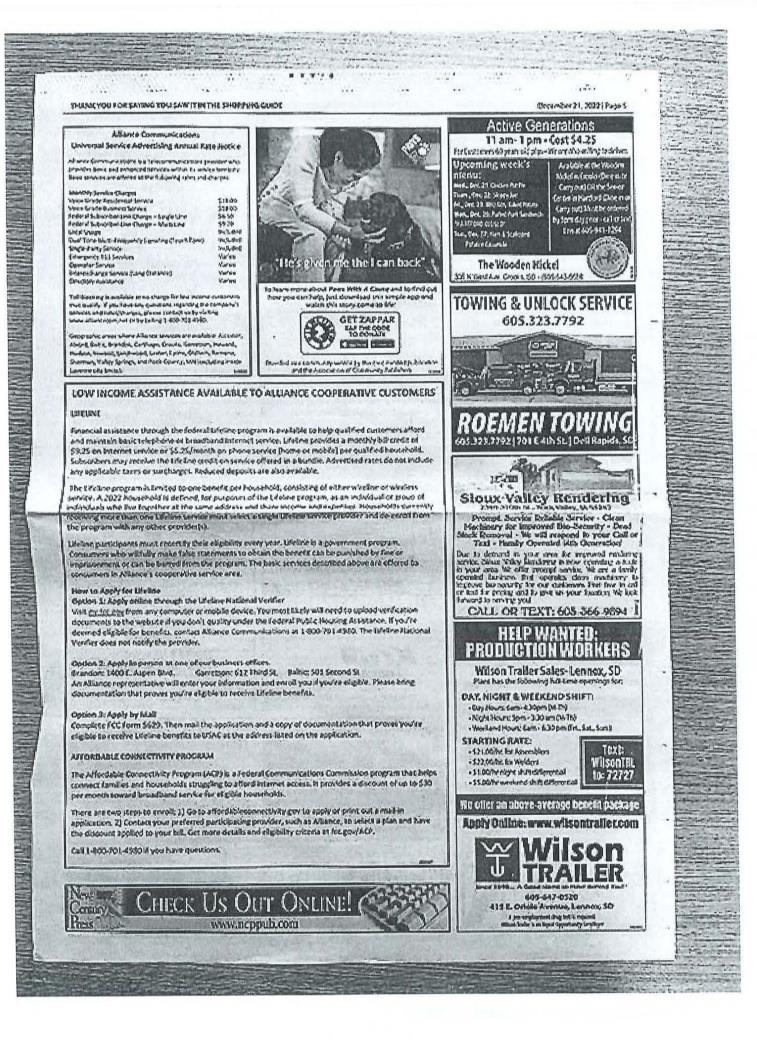
Option 31 Apply by Band Complete SCE Form SADs, There was have application and a supp of documentation statigrous you're slighte to aromine Division Specific USAC of the polyhops listed on the application.

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Call 1-603-702-KBE3 if you have succeived.



December 21, 2022

LIFEUNE

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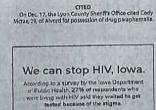
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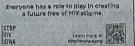
SHERIFF'S NEWS

ACCIDENT On Dec 12 at 8:33 a.m., the Lyon County Sheriff's Office sponded to a one-vehicle accident near the Intersection responde to a one-vehicle accident near the interaction of hivy 9 and Birch Avenue. Marginet & Bargman 34 of Riock Alley was west bound on hivy 3 operating a 2015 Chrysler Town & County van and hit & patch of loo, losing control, and entering the south dich rolling several times and coming to red on to top. Margine and her passenger, James J. Bergsma, 83, were transported to a Sloux Folls hospital for minor injuries. Bergsma's vehicle was comidered a toral loss.

ACCIDENT On Dec. 12, deputies with the Lyon County Sheriff's Office responded to a single-weilde accident near Third Avenueend North Second Street In Doon, low. Dylan Bucher of Doon, operating a 2002 Honde TWAADSX, drove over a snow hank and fell off the ATV.

Annex over a maw bank and Nel of the AV **LENE** To Dec. 18, the two Gound Shenfl's Office charged flobby Oseth, 31; of South Shenfl's Office charged funct (scelar) is constrained and the south of the south phys/Ki/Micking/shent/charged points mining and phys/Ki/Micking/shent/charged points mining and phys/Ki/Micking and the south of the south of the phys/Ki/Micking on tworps 30dc an higher to mining and the south of the south of the south of the south physics of the south of the south of the south of the physics of the south of the south of the south of the physics of the south of the south of the south of the physics of the south of the south of the south of the physics of the south of the south of the south of the physics of the south of the south of the south of the new explored which and violation of financial liability coverage.





Call 1-200-701-4050 Wyou have questions.

CITED LOW INCOME ASSISTANCE AVAILABLE TO ALLIANCE COOPERATIVE CLISTOMERS Financial assistance through the federal Ufeline program is available to help qualified customers afford

rmanda assistant basic tolephone or broadband interest service. Uteline provides a monthly bill residence and and maintain basic tolephone or broadband interest service. Uteline provides a monthly bill reside of 59.25 on Internet service or 55.25/month on phone service (home or mobile) per qualified household. Subscriber may receive the Uteline orefitor service offered in a fundice. Advertised rates do not include any applicable taxes or surcharges. Reduced deposits are site available.

The Lifeline program is limited to one benefit per household, consisting of either wireline or wireless arvice. A 3032 household is defined, for purposes of the Uteline program, as an individual or group of individuals who live together at the same address and share income and expenses. Households currently receiving more than one uteline service must select a single Lifeline service provider and de-enroll from the program with any other provider(s).

Lifeline participants must recertify their eligibility every year. Lifeline is a government program, Consumers who willfully make false statements to obtain the benefit can be punished by fine or imprisonment or can be burred from the program. The basic services described above are offered to consumers in Alliance's cooperative service area.

How to Apply for Lifeline

Visit <u>out County</u> online through the Lifeline National Verifier Visit <u>out County</u> from any computer or mobile device. You most likely will need to upload verification documents to the website if you don't quality under the Federal Public Housing Assistance. If you're deemed eligible for Benefits, context Alliance Communications at 1:800-701-4980. The Lifeline National Verifier does not notify the provider.

Option 2: Apply In parson at one of our business offices. Brandon: 1400 E, Appen Byd. Garretson: 612 Third St. Baltic: 501 Second St An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Ufeline benefits.

Option 3: Apply by Mail Complete FCC Form 5529, Then mail the application and a copy of documentation that proves you're aligible to recoive lifeting benefits to USAC at the address listed on the application.

AFFORDABLE CONNECTIVITY PROGRAM

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect familias and beuscholds struggling to afford internet access. It provides a discount of up to \$30 per month toward broadpand service for aligible households.

There are two steps to shoel: 1) Go to afford ableconnectivity gov to apply or print out a mail-in application, 2) Contact your preferred participating provider, such as Alliance, to select a plan and have the discount applied to your plan. Our or details and eligibility criteria at fcc.gov/ACP.

DELIVERY NAME DELIVERY ADDRESS DELIVERY CITY

LOW INCOME ASSISTANCE AVAILABLE FOR QUALIFIED RESIDENTS

Dear DELIVERY NAME:

This is a yearly notice that Alliance is required to send to all residential customers to ensure people know about the availability of the Lifeline Program and the Affordable Connectivity Program.

AFFORDABLE CONNECTIVITY PROGRAM

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to \$30 per month toward broadband service for eligible households.

There are two steps to enroll: 1) Go to <u>affordableconnectivity.gov</u> to apply or print out a mail-in application. 2) Contact your preferred participating provider, such as Alliance Communications, to select a plan and have the discount applied to your bill. Get more details and eligibility criteria at <u>fcc.gov/ACP</u>.

LIFELINE

Lifeline is a federal government program that assists qualified low-income residents by providing a monthly reduction of \$9.25/month on broadband Internet service or \$5.25/month on telephone service.

How do I know if I'm eligible for Lifeline? You must meet income-based criteria currently defined as at or below 135 % of the Federal Poverty Guidelines (see table) OR participate in at least one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance, and Veterans and Survivors Pension Benefit.

135 percent of federal poverty guidelines (As of January 2022)

1 person: \$18,347	2 people: \$24,719	3 people: \$31,091
4 people: \$37,463	5 people: \$43,835	6 people: \$50,207
7 people: \$56,579	8 people: \$62,951	For each additional person, add \$6,372

Lifeline Rules

If you qualify, your household can get Lifeline for internet or telephone service. If you get Lifeline, you can get the benefit for your mobile phone or your home connection, but not both.

Your household cannot get Lifeline from more than one internet company. You are only allowed to get one Lifeline benefit per household, not per person. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

What is a household? A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person. Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest. You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., deenrollment or being barred from the program) and the United States government can take legal actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents. You may need to show an official document from one of the qualifying programs or to prove your annual income. If you qualify through a government program: copies of your state ID card and an official document from the program you are qualifying through. (The document must contain your name.) If you qualify through your income: copies of your state ID card and pay stubs for three consecutive months (or other accepted documents). Visit <u>lifelinesupport.org</u> to see the full list of accepted documents.

How to Apply for Lifeline

Option 1: Apply online through the Lifeline National Verifier

Visit <u>nv.fcc.gov</u> from any computer or mobile device. You most likely will need to upload verification documents to the website if you don't quality under the Federal Public Housing Assistance. If you're deemed eligible for benefits, contact Alliance Communications at 1-800-701-4980. The Lifeline National Verifier does not notify the provider.

Option 2: Apply in person at one of our business offices.

Brandon: 1400 E. Aspen Blvd. Garretson: 612 Third St. Baltic: 501 Second St An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

Option 3: Apply by Mail

Complete FCC Form 5629. Then mail the application and a copy of documentation that proves you're eligible to receive Lifeline benefits to USAC at the address listed on the application.

For more information, dial 611 from any phone with Alliance service, (605) 582-6311 or 1-800-701-4980.

Sincerely, Alliance Communications According to federal law, all conversations are kept private and confidential. No records of any conversations are maintained.

Relay Numbers To Know

All Services: 711 Customer Service: 877-866-8950 TTY: 800-877-1113 Voice: 800-877-1113 ASCII: 800-877-1113 Speech-to-Speech (STS): 877-981-9744 Spanish Service: 877-981-9743 Voice Carry Over (VCO): 877-981-2117 Hearing Carry Over (HCO): 800-877-1113

IOWA RELAY

Hamilton Relay provides telecommunications relay services for the state of Iowa including TTY, Voice Carry Over (VCO), Hearing Carry Over (HCO), Speech-to-Speech (STS), Visually Assisted Speech-to-Speech (VA STS), Spanish and CapTel*. When you connect with Iowa Relay, a Communication Assistant (CA) will connect on the phone with you. Simply give the CA the number you wish to call and your call will be processed promptly, professionally and accurately.

How To Connect - Dial 711

Dial 711 to use Hamilton Relay in Iowa or call one of the toll-free numbers below:

- TTY: 800-735-2942
- · Voice: 800-735-2943
- VCO (Voice Carry Over): 800-735-4313
- · Speech-to-Speech: 877-735-1007
- Visually Assisted Speech-to-Speech (VA STS): 800-855-8440
- Spanish: 800-264-7190 (includes Spanish-to-Spanish and translation from English to Spanish)

If you are traveling out of State or you are in a State that is not served by Hamilton Relay, you can place interstate calls by calling:

- TTY: 800-833-5833 (toll-free)
- · Voice: 800-833-7833 (toll-free)

Relay Iowa Customer Care

Hamilton Relay 1006 12th Street Aurora, NE 68818 Voice/TTY: 888-516-4692 Spanish Voice/TTY: 866-744-7471 Fax: 402-694-5110 Email:iarelay@hamiltonrelay.com Website: hamiltonrelay.com/iowa

MINNESOTA RELAY

Minnesota Relay is a free, federally mandated Telecommunications Relay Services (TRS) program that allows individuals who are deaf, deafblind, hard of hearing, or speech disabled to place and receive telephone calls.

A specially trained communications assistant (CA) facilitates the telephone conversation between the person with a hearing or speech disability and other individuals. Calls can be made to anywhere in the world, 24 hours a day, 365 days a year. All calls are completely confidential.

Minnesota Relay is administered by the Telecommunications Access Minnesota (TAM) program within the Minnesota Department of Commerce, and is funded by a monthly surcharge on each wired and wireless telephone access line, and a fee on each pre-paid wireless retail transaction, in the state.

The state contracts with Sprint Communications Company, LP to provide Minnesota Relay services. The Minnesota Relay call center is located in Moorhead, MN.

To learn more about Minnesota Relay Services:

Website: www.mnrelay.org Voice/TTY: 1-800-657-3775 E-mail: mn.relay@state.mn.us

You may dial 7-1-1 and be connected to Minnesota Relay. Once connected to the relay service, tell the CA the type of relay call you wish to make (i.e. TTY, HCO, VCO, STS, Spanish, etc.). While the 7-1-1 access number is easy to remem-ber, dialing the direct toll-free number for a specific type of relay call may result in faster connections because the call does not need to be transferred.

- TTY, Voice, ASCII, Hearing Carry Over 1-800-627-3529
- · CapTel (single-line)

To contact a person who uses a single-line CapTel, dial 1-877-243-2823 and then enter the telephone number of the CapTel user.

- Speech-to-Speech
 1-877-627-3848
- Voice Carry Over 1-877-627-3024
- Two-Line Voice Carry Over 1-866-855-4611
- Spanish Relay 1-877-627-5448

AFFORDABLE CONNECTIVITY PROGRAM HELPS LOW-INCOME HOUSEHOLDS PAY FOR BROADBAND SERVICE

The Affordable Connectivity Program (ACP) is a Federal Communications Commission program that helps connect families and households struggling to afford internet access. It provides a discount of up to \$30 per month toward broadband service for eligible households.

There are two steps to enroll: 1) Go to ACPBenefit.org to apply or print out a mail-in application. 2) Contact your preferred participating provider, such as Alliance Communications, to select a plan and have the discount applied to your bill.

Get more details and eligibility criteria at fcc.gov/ACP.

BACKUP POWER (CONTINUED)

phones will still work in the house. Make sure to plug the unit back in at the end of testing.

Battery backup units will display a battery light when the battery needs replaced. Please refer to the battery backup unit's instruction manual for details on the warning indicator lights and the battery replacement procedure.

Alliance Communications does not supply any warranty on the battery backup unit. If you have additional questions, please contact us by dialing 611 from any phone with Alliance service or call (605) 582-6311 from your cell phone.

LOW INCOME ASSISTANCE AVAILABLE FOR QUALIFIED RESIDENTS

Lifeline is a federal government program that assists qualified low-income residents by providing a monthly reduction of \$9.25/month on broadband Internet service or \$5.25/month on phone service. (Low income programs aren't available in all areas.*)

What is Lifeline? Lifeline is a federal benefit that lowers the monthly cost of internet service or phone service for eligible low-income subscribers.

How do I know if I'm eligible? To be eligible for Lifeline assistance, you must meet income-based criteria currently defined as at or below 135% of the Federal Poverty Guidelines (see table) OR participate in at least one of the following programs: Medicaid, Supplemental Nutrition Assistance Program (SNAP), Supplemental Security Income (SSI), Federal Public Housing Assistance, and Veterans and Survivors Pension Benefit

135 percent of federal poverty guidelines (As of January 2022)

1 person: \$18,347	2 people: \$24,719	3 people: \$31,091
4 people: \$37,463	5 people: \$43,835	6 people: \$50,207
7 people: \$56,579	8 people: \$62,951	

For each additional person, add \$6,372

Lifeline Rules

If you qualify, your household can get Lifeline for internet service or phone service. If you get Lifeline, you can get the benefit for your mobile phone or your home connection, but not both.

Your household cannot get Lifeline from more than one company. You are only allowed to get one Lifeline benefit per household, not per person. If more than one person in your household gets Lifeline, you are breaking the FCC's rules and will lose your benefit.

What is a household? A household is a group of people who live together and share income and expenses (even if they are not related to each other).

Do not give your benefit to another person. Lifeline is non-transferable. You cannot give your Lifeline benefit to another person, even if they qualify.

Be honest. You must give accurate and true information on this form and on all Lifeline-related forms or questionnaires. If you give false or fraudulent information, you will lose your Lifeline benefit (i.e., de-enrollment or being actions against you. This may include (but is not limited to) fines or imprisonment.

You may need to show other documents. You may need to show an official document from one of the government qualifying programs or to prove your annual income. If you qualify through a government program: copies of your state ID card and an official document from the programs you are qualifying through. (The document must contain your name.) If you qualify through your income: copies of your state ID card and pay stubs for 3 consecutive months (or other accepted documents). Visit lifelinesupport.org to see the full list of accepted documents.

How to Apply for Lifeline

Option 1: Apply online through the Lifeline National Verifier

Visit www.checklifeline.org from any computer or mobile device. You most likely will need to upload verification documents to the website if you don't quality under the Federal Public Housing Assistance. If you're deemed eligible for benefits, contact Alliance Communications at 1-800-701-4980. The Lifeline National Verifier does not notify the provider.

Option 2: Apply in Person

Visit one of our business offices.

- Brandon: 1400 E. Aspen Blvd.
- Garretson: 612 Third St.

Baltic: 501 Second St

An Alliance representative will enter your information and enroll you if you're eligible. Please bring documentation that proves you're eligible to receive Lifeline benefits.

Option 3: Apply by Mail

Complete FCC Form 5629. Then mail the application and a copy of documentation that proves you're eligible to receive Lifeline benefits to USAC at the address listed on the application.

For more information, dial 611 from any Alliance phone, (605) 582-6311 from your cell phone or 1-800-701-4980.

*The Lifeline program isn't available in the communities of Beaver Creek, Hardwick, Jasper, Kanaranzi, Kenneth, Magnolia and rural Luverne.

NATIONAL DO NOT CALL REGISTRY

You can register your home or mobile phone for free at www.donotcall.gov. After you register, other types of organizations may still call you, such as charities, political groups, debt collectors and surveys. To learn more, read the FAQs section. If you received an unwanted call after your number was on the National Registry for 31 days, report it to the FTC.

CALLER ID SPOOFING

The number on your caller ID says the person calling you lives in your area, but he could be halfway across the world. A scam called caller ID spoofing manipulates the number appearing on your caller ID display. Scammers know you will hesitate to reveal personal information if an 800 number, for example, appears on your caller ID display. Always be suspicious, especially name, telephone number and the organization he is representing and then hang up. Do not provide any information at this time. Call the organization back using the customer assistance number listed in the phone book, an official online directory, your account statement or bill. Do NOT use the number the caller gives you.

PRIVACY NOTICE

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination, and amount of products and services you use. We also gather data during application processes. This information is known as Customer Proprietary Network Information (CPNI) and "Non Public Personal Information." Under federal law, you have a right and Alliance Communications has a duty, to protect the confidentiality of your CPNI. Alliance Communications will not disclose or sell this information, unless required to do so by law, or upon receipt of an affirmative written request by a customer. Alliance may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI. Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you. Our employee handbook, nondisclosure agreements and the law restrict further sharing of this information in order to guard your personal information. From time to time, we would like to notify you of additional products available from us outside of the existing business relationship we have with you. For example, if you have our local voice service, you may be interested to learn about specials on our cable television service. You have the right, under federal law, to be excluded from these special notifications. If it is acceptable to receive information about additional products and services, you need to do nothing. However, if you prefer to be excluded from these notifications, please call the business office by dialing 1-800-701-4980 or e-mail us at cpni@alliancecom.net within 30 days of your receipt of this notice. Ask us to limit your CPNI, and include your name and Alliance account number or Alliance phone number. We will screen you from all targeted notifications for the next two years. Your Alliance service is not impacted by this notification.

NON-DISCRIMINATION STATEMENT

In accordance with Federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, the USDA, its Agencies, offices, and employees, and institutions participating in or administering USDA programs are prohibited from discriminating based on race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/ parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity, in any program or activity conducted or funded by USDA (not all bases apply to all programs). Remedies and complaint filing deadlines vary by program or incident.