

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2023**

Company: James Valley Cooperative Telephone Company

Address: 234 E 1st Ave

Groton, SD 57445

Telephone number: 605-397-2323

Company contact: Stacy Oliver

Study Area Code: 391664 and 839095

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Link Up.* (See attached letter.)
- Company's Lifeline/Link Up information in directory.
- Company's Lifeline/Link Up information available on Company website. (www.jamesvalley.com)
- Company's information posted on USAC website.
- Other (describe): _____

*Required

General Overview of Lifeline/Link Up Advertising/Outreach

New JVT customers receive Lifeline information in their new member welcome packet.

We notify all customers of Lifeline in our newsletters once/year and advertise on our Community Channel for two weeks twice/year.

We placed the attached notices in the legal notices of the following newspapers:

Groton Independent

Conde News/Doland Times Reporter

Lifeline information is in our JVT directory.

JVT can be searched for via zip code or city/state on the USAC website.

<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

Lifeline information is available on our website on the corresponding service pages:

<https://jamesvalley.com/residential/internet/>

<https://jamesvalley.com/residential/cell-phone-service/>

<https://jamesvalley.com/residential/home-phone/>

Ads in James Valley area newspapers

Newspapers used for outreach:

- Groton Independent
- Conde News/Doland Times Reporter

JAMES VALLEY TELECOMMUNICATIONS PUBLIC NOTICE

Lifeline service is a government program designed to make monthly residential telecommunication services more affordable to eligible low-income customers. Customers who are eligible for the Lifeline program are also eligible for toll blocking at no additional charge.

The Federal Lifeline discount can be applied to qualifying voice or broadband services. In order to be eligible for the Federal Lifeline discount, a customer's annual household income must be at or below 135% of the Federal Poverty Guidelines or a customer must participate in one of the following programs: Supplemental Nutrition Assistance Program (SNAP); Medicaid; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veterans Pension & Survivors Pension; or qualifying Tribal Programs.

Lifeline is a non-transferable service and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers are required to submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program.

Basic services are offered to all customers in James Valley Telecommunication's service territories at the rates, terms, and conditions specified in James Valley Telecommunication's tariff. If you have any questions regarding Lifeline service, please call us at 605-397-2323, toll-free at 1-800-556-6525, or visit our office at 234 E 1st Ave, Groton, SD.

JVT Public Notice

JVT is a telecommunications provider that provides basic and enhanced services within its service territory. JVT is an Eligible Telecommunications Carrier and as such, receives support from the Federal Universal Service Fund. Local service charges as of 1/1/2023 are as follows:

Monthly Rates

Andover/Bristol/Claremont/Columbia/Conde/Doland/Ferney/Groton/Hecla/Houghton/Turton Landline

Single Party Residence Service	\$ 20.00
State-Mandated Emergency 911 Services	\$ 1.25
Each Single Line Residence	
Federal Mandated Subscriber Line Charge	\$ 8.60
Each Single Line Residence	
Federal Mandated Communications Impaired	
Each Single Line Residence	\$.15

Frederick/Mellette Landline

Single Party Residence Service	\$ 20.00
State-Mandated Emergency 911 Services	\$ 1.25
Each Single Line Residence	
Federal Mandated Subscriber Line Charge	\$ 8.15
Each Single Line Residence	
Federal Mandated Communications Impaired	
Each Single Line Residence	\$.15

Customers of basic service have access to the public switched network, minutes of use for local service provided at no additional charge and access to emergency 911 services. Toll limitation services are also available for qualifying low-income customers. Lifeline service is available for qualifying low-income customers. The federal Lifeline benefit may be applied to either qualifying voice services (\$5.25/month) or qualifying broadband services (\$9.25/month).

Broadband Internet access service is available at the following monthly rates:

- 50 MBPS x 5 MBPS - \$55
- 100 MBPS x 20 MBPS - \$65
- 250 MBPS x 250 MBPS - \$75
- 500 MBPS x 500 MBPS - \$85
- 1 GBPS x 1 GBPS - \$95

Speeds are not available in all areas.

Cell Phone Data Plans are available at the following monthly rates:

- Unlimited 1 phone - \$50
- Unlimited 2 phones - \$75
- Unlimited 3-10 phones - \$100
- 10 GB Cap - \$40
- 3 GB Cap - \$30

\$10 per GB overage cost

Unlimited Talk & Text per phone - \$25

James Valley Newsletter and Ad June 2022

Lifeline Discounts Available

Lifeline is a federal program that provides a monthly discount on home phone, cell phone or internet service to eligible low-income households. If you qualify, the Lifeline assistance program provides a \$9.25 credit on your monthly internet service or a

\$5.25 credit on your monthly home phone or cell phone service. Only one discount is available per household on either your home phone, cell phone or internet service.

Please visit lifelinesupport.org for more information about the Lifeline program or NV.FCC.gov to apply for Lifeline benefits.



**Universal Service
Administrative Co.**

LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal program that provides a monthly discount on qualifying voice or broadband services to eligible low-income households.

The Lifeline assistance program provides a \$9.25 monthly credit on the internet service or a \$5.25 monthly credit on the home phone or cell phone service listed in the name of the eligible subscriber. Only one discount is available per household on either home phone, cell phone, or internet service.

To be eligible for the Lifeline program, applicants (or child or dependent) must participate in at least one of the following public assistance programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
 - Medicaid
 - Supplemental Security Income (SSI)
 - Federal Public Housing Assistance (FPHA)
 - Veterans Pension and Survivors Benefit
 - Tribal Programs (and live on federally recognized Tribal lands)
- OR
- Household income is at or below 135% of the Federal Poverty Guidelines (documentation required)

JVT/NVC is a participating phone and internet provider.

Please visit lifelinesupport.org for more information about the Lifeline program or NV.FCC.gov to apply for Lifeline benefits.

Directory Page

LIFELINE ASSISTANCE PROGRAM

Lifeline is a federal program that provides a monthly discount on home phone, cell phone or internet service to eligible low-income households.

The Lifeline assistance program provides a \$9.25 monthly credit on the internet service or a \$7.25 monthly credit on the home phone or cell phone service listed in the name of the eligible subscriber. Only one discount is available per household on either home phone, cell phone or internet service. Home phone and cell phone lifeline credits will phase down to \$5.25 per month effective December 1, 2020 and to \$0 effective December 1, 2021.

To be eligible for the Lifeline program, applicants (or child or dependent) must participate in at least one of the following public assistance programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps;
 - Medicaid;
 - Supplemental Security Income (SSI);
 - Federal Public Housing Assistance (FPHA);
 - Veterans Pension and Survivors Benefit;
 - Tribal Programs (and live on federally recognized Tribal lands)
- or
- My household income is at or below 135 percent of the Federal Poverty Guidelines (documentation required).

Please visit www.lifelinesupport.org for more information or to determine eligibility or www.checklifeline.org to begin the application for lifeline benefits.



Channel 9 TV Ad

The **Lifeline Program** is a federal program that provides a monthly discount on landline, cell or broadband service to eligible low-income households.

If your household income is at or below 135% of the federal poverty guidelines OR you participate in federal/state assistance programs (Medicaid/SSI, etc.) you may qualify for the Lifeline Program.

For more information or to apply for the Lifeline program, please go to [checklifeline.org](https://www.checklifeline.org)

