

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2023**

Company: Northern Valley Communications, LLC

Address: 2211 8<sup>th</sup> Ave NE Ste 1101  
Aberdeen, SD 57401

Telephone number: 605-725-1000

Company contact: Stacy Oliver

Study Area Code: 399017, 396340, and 839096

Lifeline/Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.\* (See attached advertisement(s).)
  
- Letter to existing and new customers regarding the availability of Lifeline/Link Up.\* (See attached letter.)
  
- Company's Lifeline/Link Up information in directory.
  
- Company's Lifeline/Link Up information available on Company website. ([www.nvc.net](http://www.nvc.net))
  
- Company's information posted on USAC website.
  
- Other (describe): \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

\*Required

# General Overview of Lifeline/Link Up Advertising/Outreach

New NVC customers receive this information in their install packet and/or cell phone bag.

We notify all customers of Lifeline in our newsletters once/year and advertise on our Community Channel for two weeks twice/year.

We placed the attached notices in the legal notices of the following newspapers:

Aberdeen American News

Redfield Press

NVC can both be searched for via zip code or city/state on the USAC website.

<https://data.usac.org/publicreports/CompaniesNearMe/Download/Report>

Lifeline information is available on our website on the corresponding service pages:

<https://nvc.net/residential/internet/>

<https://nvc.net/residential/cell-phone-service/>

<https://nvc.net/residential/home-phone/>

# Ads in local newspapers

Newspapers used for outreach:

-Aberdeen American News

-Redfield Press

## NVC PUBLIC NOTICE

Lifeline service is a government program designed to make monthly residential telecommunication services more affordable to eligible low-income customers. Customers who are eligible for the Lifeline program are also eligible for toll blocking at no additional charge.

The Federal Lifeline discount can be applied to qualifying voice or broadband services. In order to be eligible for the Federal Lifeline discount, a customer's annual household income must be at or below 135% of the Federal Poverty Guidelines or a customer must participate in one of the following programs: Supplemental Nutrition Assistance Program (SNAP); Medicaid; Supplemental Security Income (SSI); Federal Public Housing Assistance; Veterans Pension & Survivors Pension; or qualifying Tribal Programs.

Lifeline is a non-transferable service and eligible subscribers may receive assistance from only one wireline or wireless telecommunications provider per household. Only eligible customers may enroll in the program. Customers are required to submit a Lifeline application form and will be required to certify continued eligibility annually. Customers who willfully make false statements in order to obtain Lifeline benefits can be punished by fine or imprisonment or can be barred from the program.

Basic services are offered to all customers in NVC's service territories at the rates, terms, and conditions specified in NVC's tariff. If you have any questions regarding Lifeline service, please call us at 605-475-1000, toll-free at 1-888-919-8945, or visit our office at 1316 E 7<sup>th</sup> Ave, Redfield, SD or 3211 7<sup>th</sup> Ave SE, Suite 102, Aberdeen, SD.

## NVC Public Notice

NVC is a telecommunications provider that provides basic and enhanced services within its service territory. NVC is an Eligible Telecommunications Carrier and as such, receives support from the Federal Universal Service Fund. Local service charges as of 1/1/2023 are as follows:

### Monthly Rates

#### Aberdeen/Redfield Landline

|  |          |
|--|----------|
| Single Party Residence Service   | \$ 20.00 |
| State-Mandated Emergency 911<br>Services Each Single Line<br>Residence | \$ 1.25  |
| Federal Mandated Subscriber Line<br>Charge Each Single Line Residence  | \$ 6.50  |
| Federal Mandated Communications<br>Impaired Each Single Line Residence | \$ .15   |

Customers of basic service have access to the public switched network, minutes of use for local service provided at no additional charge and access to emergency 911 services. Toll limitation services are also available for qualifying low-income customers. Lifeline service is available for qualifying low-income customers. The federal Lifeline benefit may be applied to either qualifying voice services (\$5.25/month) or qualifying broadband services (\$9.25/month).

Broadband Internet access service is available at the following monthly rates:

- 50 MBPS x 5 MBPS - \$55
- 100 MBPS x 20 MBPS - \$65
- 250 MBPS x 250 MBPS - \$75
- 500 MBPS x 500 MBPS - \$85
- 1 GBPS x 1 GBPS - \$95

Speeds are not available in all areas.

Cell Phone Data Plans are available at the following monthly rates:

- Unlimited 1 phone - \$50
- Unlimited 2 phones - \$75
- Unlimited 3-10 phones - \$100
- 10GB Cap - \$40
- 3GB Cap - \$30

\$10 per GB overage cost

Unlimited Talk & Text per phone - \$25

Northern Valley Newsletter Ad  
June 2022

# **Lifeline Discounts Available**

Lifeline is a federal program that provides a monthly discount on home phone, cell phone or internet service to eligible low-income households. If you qualify, the Lifeline assistance program provides a \$9.25 credit on your monthly internet service or a \$5.25 credit on your monthly home phone or cell phone service. Only one discount is available per household on either your home phone, cell phone or internet service. Please visit [lifelinesupport.org](http://lifelinesupport.org) for more information about the Lifeline program or [NV.FCC.gov](http://NV.FCC.gov) to apply for Lifeline benefits.



**Universal Service  
Administrative Co.**

## **LIFELINE ASSISTANCE PROGRAM**

Lifeline is a federal program that provides a monthly discount on qualifying voice or broadband services to eligible low-income households.

The Lifeline assistance program provides a \$9.25 monthly credit on the internet service or a \$5.25 monthly credit on the home phone or cell phone service listed in the name of the eligible subscriber. Only one discount is available per household on either home phone, cell phone, or internet service.

To be eligible for the Lifeline program, applicants (or child or dependent) must participate in at least one of the following public assistance programs:

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
  - Medicaid
  - Supplemental Security Income (SSI)
  - Federal Public Housing Assistance (FPHA)
  - Veterans Pension and Survivors Benefit
  - Tribal Programs (and live on federally recognized Tribal lands)
- OR
- Household income is at or below 135% of the Federal Poverty Guidelines (documentation required)

JVT/NVC is a participating phone and internet provider.

Please visit [lifelinesupport.org](http://lifelinesupport.org) for more information about the Lifeline program or [NV.FCC.gov](http://NV.FCC.gov) to apply for Lifeline benefits.