

**Docket Number:** TC22-041  
**Subject Matter:** First Data Request  
**Request to:** Cheyenne River Sioux Tribe Telephone Authority  
**Request from:** South Dakota Public Utilities Commission Staff  
**Date of Request:** 6/30/22  
**Responses Due:** 7/15/22

- 1-1. Refer to the outage listed in Exhibit C, provide the following:
- a) The date and time the outage occurred.
  - b) Particular services affected.
  - c) Steps taken to prevent a similar situation in the future.

**Response:** The initial response that was submitted was an error. We did not have an outage during 2021.

- 1-2. Refer to the unfulfilled service requests in Exhibit C. Have all 5 customers been hooked up at this point? If not explain why and provide when they will be connected.

**Response:** Four out of five of the customers that were unfulfilled during 2021 are now hooked up. The fifth customer has not been connected as of today, 7/15/2022. We received notice from the Cheyenne River Sioux Tribe on 2/14/2022 that our easement to bore was approved by Resolution. At the time the resolution was approved we were out of construction season and are now currently in the process of getting a contractor to complete the project.

- 1-3. Refer to the Lifeline/Tribal Link Up Annual Report. Explain the following:
- a) Why advertising in media of general distribution was not done in 2021.
  - b) Why CRSTTA's Lifeline/Tribal Link Up information is not in the directory.
  - c) Why CRSTTA's information is not posted on the USAC website.

**Response:**

- a) Advertising was stopped by the media company without notification to CRST Telephone Authority. We are in the process of redesigning our lifeline ads and will be submitting them to the local media company.
- b) Previously we used a third-party vendor and have not updated the toll-free number to the federal lifeline toll free number since we terminated our contract with the third-party vendor.
- c) CRSTTA's information is posted on the USAC website under the Companies near me on the lifeline tab. I have attached a copy of search for your convenience. See Attachment 1-3.