

## CONFIDENTIAL EXHIBIT C

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

### **Outages**

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During 2021, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages: [REDACTED]

### **Unfulfilled Service Requests**

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During 2021, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests: [REDACTED]

How the Company attempted to provide service to the potential customer:

### **Customer Complaints**

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During 2021, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints: [REDACTED]

### **Access Lines and Locations Served**

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The Company provides local exchange voice services to approximately [REDACTED] access lines; and broadband service to approximately [REDACTED] customer locations within its established rural service areas(s), study areas(s) in South Dakota.