

Docket Number: TC21-126
Subject Matter: Second Data Request
Request to: Clear Rate Communications, LLC
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 2/7/2022
Responses Due: 2/21/2022

- 2-1. Refer to the response to DR 1-1 part b. The response is just “Filed with the SD PUC”. Is the tariff this response referencing the tariff in docket TC21-126 or a different tariff? If a different one, provide the docket number that tariff is in or the tariff being used.
RESPONSE: The response is referencing the tariff filed in TC21-126. This same tariff was filed in Docket TC20-051 and SD staff requested it be moved to Docket TC21-126, which was done immediately upon request.
- 2-2. Refer to the response to DR 1-4 and DR 1-6. Although Clear Rate may send invoices prior to services being provided, confirm that Clear Rate Does not cash any checks they may receive prior to the date services are provided, which would then be considered a prepayment.
RESPONSE: Clear Rate Communications does NOT offer prepaid services, which many companies offer to customers, for example, with poor credit. This does not include customers whom, by their own volition, voluntarily pay for services in advance. In this rare circumstance, it’s usually by customers who find it more convenient to pay in a single payment and not worry about making monthly payments. That said, Clear Rate Communications does not offer prepaid services, but if the customer voluntarily pays, prior to the due date of their bill, they are not prevented from doing so.