

**Docket Number:** TC21-125  
**Subject Matter:** First Data Request  
**Request to:** Celerity Networks LLC  
**Request from:** South Dakota Public Utilities Commission Staff  
**Date of Request:** 12/28/2021  
**Responses Due:** 1/12/2021

- 1-1. Confirm that pursuant to ARSD 20:10:32:04 notice has been sent to all carriers in the proposed service area. Provide the notice and the list of companies the notice has been sent to.

**Response: Celerity Networks provided notice on January 11, 2022 to all carriers in its proposed service area. See Attachment 1-1.**

- 1-2. Refer to page 1 of the application, explain how the company intends to provide resold local exchange telecommunications services without any interconnection agreements with the facility owners.

**Response: At this time, Celerity Networks plans to deploy its own facilities and provide voice service only via VoIP. The company seeks authority to provide resold local exchange service to the extent it is necessary to resell the services of another provider in areas where the company has not yet deployed facilities, for remote customer locations, in the event customers want non-VoIP services or similar scenarios.**

- 1-3. Confirm that Celerity Networks is only seeking local exchange authority and not interexchange authority.

**Response: Celerity Networks intends to provide voice service only via VoIP. Customers will receive unlimited calling within South Dakota and throughout the United States. Therefore, the company does not anticipate providing switched interexchange telecommunications service.**

- 1-4. Refer section 6 on page 2 of the application. Does Celerity Networks currently provide telecommunications service to any customers in any state? Or does Celerity Networks currently only have broadband customers?

**Response: Celerity currently provides broadband and VoIP services in Wyoming and broadband services in South Dakota.**

- 1-5. Refer to section 8, part a, on page 3 of the application. Celerity Networks states "Celerity Networks does not have current plans to provide switched voice local services or switched voice interexchange services to customers in South Dakota." Explain what services Celerity Networks plans to provide to customers with this COA for Local Exchange Services.

**Response: Celerity Networks intends to deploy facilities to provide broadband and VoIP services. The company does not intend to sell switched local or interexchange voice services. To the extent customers want non-VoIP services, Celerity Networks will resell switched local exchange services.**

- 1-6. Refer to section 8, part d, on page 4 of the application. Celerity Networks states, "To the extent Celerity Networks provide voice services, such services will be provided predominately via VoIP." Provide the other types of voice services, other than VoIP, that will be used.

**Response: Celerity Networks intends to deploy facilities to provide broadband and VoIP services. The company does not intend to sell switched local or interexchange voice services. To the extent customers want non-VoIP services, Celerity Networks will resell switched local exchange services.**

- 1-7. Refer to part 9 on page 4 of the application, provide the specific locations Celerity Networks plans to offer services. If any areas are outside of CenturyLink areas, provide the name of the ILEC area Celerity plans to offer services in.

**Response: At this time, Celerity intends to provide service only in CenturyLink service areas. The company currently provides broadband services in Nisland in the area of West River Cooperative Telephone Company.**

- 1-8. Refer to part 10 on pages 4 and 5 of the application. How many employees does Celerity Networks have who will be monitoring the customer inquiry telephone number? How many employees does Celerity Networks have in total?

**Response: Celerity Networks has two employees that monitor the customer telephone inquiry number and four total employees. As the company expands its services in South Dakota and other states, it will add employees.**

- 1-9. Refer to part 14 on page 6 of the application. Does the Celerity Networks have a copy of any digital ads or the postcards referenced to send to the Commission? If so, provide those as attachments to this response.

**Response: Attached hereto as Attachment 1-9 is a copy of Celerity Networks' postcard mailer. The company does not currently provide digital ads.**

- 1-10. Refer to part 17 on page 7. The emails and phone numbers provided appear to be generic company emails and phone numbers. Provide a direct phone number and direct email for Celerity Networks' regulatory contact for the SD PUC to use.

**Response: The telephone number provided for complaints is the main office number. That number is monitored by two employees. The [support@celeritycorp.net](mailto:support@celeritycorp.net) email is distributed to and can be answered by all Celerity Networks' employees. The telephone number provided for regulatory contacts is a direct telephone number. The [regulatory@celeritycorp.net](mailto:regulatory@celeritycorp.net) email is distributed to and can be answered by the two company owners, Jesse DuPont and Shane Miller. Regulatory matters can also be directed to Jesse DuPont at 605-645-3826 or [jesse.dupont@celeritycorp.net](mailto:jesse.dupont@celeritycorp.net).**

- 1-11. The same person, Jesse DuPont, is listed as the contact for complaints and regulatory matters but has different phone numbers for each contact. Confirm which phone number on page 7 is correct or if they both are.

**Response: See response to Question 1-10. Both telephone numbers are correct.**

- 1-12. In part 18 on page 7 of the application Celerity Networks says customers will be billed ahead. Will Celerity Networks commit to obtaining a \$25,000 bond to provide prepaid services?

**Response: Celerity Networks bills customers monthly recurring service charges in the month prior to service. For example, customers are billed in January for the monthly service charge for February. Celerity Networks does not collect deposits or advanced payments. Celerity Networks commits to obtaining a \$25,000 bond before collecting deposits.**

- 1-13. In part 23 on page 9 of the application Celerity Network requests a variety of waivers. One of them is a waiver to provide "access to the public switched telephone network". Explain why Celerity Networks feels a certificate of authority to provide local exchange telecommunications services is necessary if Celerity Networks will not be providing "access to the public switched telephone network".

**Response: Celerity Networks intends to deploy facilities, including fiber to the home, to bring broadband services to consumers in South Dakota. Celerity Networks' broadband services will make available VoIP, video streaming and other applications. However, Celerity Networks will not provide switched services. Celerity Networks' VoIP service will provide access to the public switched telephone network, access to emergency services, access to directory assistance, access to operator services and access to telecommunications relay service. Celerity Networks will comply with customer requests for non-published service. Celerity Network' VoIP service will permit users to place calls throughout the United States at no additional charge, so customers should not require access to other interexchange services. However, to the extent a customer requests only local service and access to other interexchange or toll providers, the company will provide such access.**

**Responses provided by: Jesse DuPont**