

## **Electric Lightwave, LLC (dba Allstream) Supplemental Responses to Data Request 1: TC21-113**

1. Concerning question 1-6 in the Data Request: As to the differing financial reports- our finance team has confirmed that the difference between the two sets of financials we provided to SD is that the first set of financials is just our US entity (Allstream Business US, LLC) and the second set is the consolidated financials of our US and Canada businesses. The data request asked for the Cash Flow, which we only keep in consolidated form, so that is why we provided the consolidated financials with the data request. The titles on the original documents were unclear, both used the term "consolidated" which is internal terminology. To be clear, the original filings represent the financials for Allstream Business US, LLC as does the 2021 update being provided. We would like to update the Commission and are therefore providing the most recent financial information (2021 year- end) to this supplemental response in an excel document. The new documents being provided have clearer titles.
2. Concerning 1-7, we stated we would be connecting with LECS provided in Exhibit D. It has come to our attention that not all of these providers have authority to provide services at this time; it is therefore necessary to amend our response. Allstream will be interconnecting with CenturyLink.
3. 1-10: We provided the incorrect SD Sales Tax Number previously. We would therefore like to amend our previous response: our SD Tax ID is 101-5269-ST.
4. Concerning the 1-11 issue: Allstream holds a \$25,000 surety bond in South Dakota (acquired on December 10, 2021). We maintain that Allstream could not agree to a condition placed on its certificate of authority to not accept or require any form of deposits or advance payments in all cases. We want to operate in a similar capacity as our competitors in the state- and direct the Commission to consider this screenshot of CenturyLink South Dakota's Tariff and the link below it. Allstream would provide terms in a similar fashion.

### **2.3.2 PAYMENT OF BILLS**

#### **A. Charges Due**

Charges for exchange service and facilities are due in advance. Charges for toll and long distance service are due when the bill for such service is rendered. All bills are payable by any means mutually acceptable to the customer and the Company. Failure to receive a bill does not exempt the customer from prompt payment of their account. The customer is held responsible for all charges for exchange service and facilities furnished at the customer's request and for all toll and long distance service furnished at the customer's station or stations, including charges for toll messages received at the customer's station or stations on which the charges have been reversed.

The Company shall only utilize credit policies and reasonable and equitable methods in its debt collection practices as specified in the Administrative Rules of the South Dakota Public Utilities Commission.

[https://www.centurylink.com/tariffs/sd\\_qc\\_ens\\_c\\_no\\_1.pdf](https://www.centurylink.com/tariffs/sd_qc_ens_c_no_1.pdf)

5. 1-12(d): Concerning Allstream's Customer Service Plan- We would like to elaborate on what "additional apparatus reasonably required to be installed" means. The costs associated with these apparatuses can vary and are subject to change, however, an Allstream NID or EAD is currently under \$300, a router is around \$450.00, and a SIP gateway device is between \$500.00 - \$1100.00. Allstream would also like to emphasize to the Commission that customers would always be made aware of these costs in advance.
  
6. Allstream has mailed letters of notice to the South Dakota CLEC list, we are providing a notarized affidavit and list of addresses we sent notice to (acquired from the SD PUC website) with this supplemental response to attest to that fact.