

Docket Number: TC21-111
Subject Matter: First Data Request
Request to: Middle Mile Infrastructure, LLC (MMI or Company)
Request from: South Dakota Public Utilities Commission Staff
Date of Request: September 9, 2021
Responses Due: September 23, 2021

- 1-1) Refer to MMI's response to ARSD 20:10:24:02(1). Does MMI have a website? If so, provide the web page URL.

There is no website set at this time.

- 1-2) Refer to MMI's response to ARSD 20:10:24:02(6). Will MMI be offering local exchange service in South Dakota? If so, will MMI be filing an application for a local certificate of authority? Explain.

MMI has no plans to offer local exchange service in South Dakota.

- 1-3) Refer to MMI's response to ARSD 20:10:24:02(7). Will MMI be utilizing the facilities of any underlying carriers? If so, which underlying carriers' facilities does MMI plan to utilize? Are there any agreements currently in place?

MMI intends to provide its services through a combination of its own facilities and facilities leased from others, including leasing from existing carriers in the State of South Dakota. Those existing carriers' facilities have not yet been identified, and there are not any agreements currently in place.

- 1-4) Refer to MMI's response to ARSD 20:10:24:02(10). Does MMI have a toll-free contact number for regulatory matters to contact regarding complaints? If so, provide the toll-free contact number. Also, provide a description of how MMI will handle customer service matters.

MMI's toll-free contact number for regulatory matters to contact regarding complaints is 1-888-664-3427. MMI will provide its customers effective repair and maintenance services. Customers will be able to report service issues through electronic means, web-based reporting (email and possibly a web portal), and via a toll-free service number, all of which will be established before MMI begins offering services. Customers will also be provided the contact information of designated personnel who will handle such complaints. In addition, customers may contact the company in writing at the headquarters address.

- 1-5) Refer to MMI's response to ARSD 20:10:24:02(11). Will MMI accept or require any deposits or advance payments?

MMI does not anticipate collecting deposits or advance payments from its customers in the State of South Dakota except, potentially, at a wholesale level.

- 1-6) Refer to MMI's response to ARSD 20:10:24:02(17). Provide MMI's federal tax identification number and South Dakota sales tax number.

MMI's FEIN number is 82-2895041. MMI's South Dakota Tax number is 1037-8464-ST.

1-7) When does MMI plan to submit its \$250.00 filing fee for this docket?

MMI submitted the filing fee for this docket on September 10, 2021.