

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF SOUTH DAKOTA**

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TC21-

IN THE MATTER OF THE REQUEST FOR )	
MIDCONTINENT COMMUNICATIONS FOR )	ANNUAL ETC CERTIFICATION
CERTIFICATION REGARDING ITS USE OF )	FILING AND SUBMITTAL
FEDERAL UNIVERSAL SERVICE SUPPORT. )	PURSUANT TO ARSD §20:10:32:52

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Midcontinent Communications (“Midcontinent”), by and through its attorney, makes this filing to seek certification from the South Dakota Public Utilities Commission (the “Commission”) as is required under FCC 47 C.F.R. § 54.313 and to comply with the Commission’s rules pertaining to ETCs, including the provisions of ARSD §§ 20:10:32:52, 20:10:32:54, and 20:20:32:55, and under the Commission’s *Order Waiving and Clarifying Eligible Telecommunications Carriers Certification Requirements* in TC13-027. As part of this filing, Midcontinent offers the following:

1. Pursuant to 47 C.F.R. § 54.314, each carrier that has been designated as an eligible telecommunications carrier (“ETC”) that is eligible to receive future federal universal service support must file an annual certification with the FCC and the Universal Service Administrative Company (“USAC”) stating that federal high-cost support provided to the carrier will be used only for the provision, maintenance, and upgrading of facilities and services for which the support is intended. This certification requirement applies to various categories of federal universal service support, including support provided pursuant to 47 C.F.R. §§ 54.301, 54.305, and/or 54.307, and/or 47 C.F.R Part 36, Subpart F (high-cost loop support, local switching support, safety net additive support and safety valve support). Support provided under these FCC rule provisions will only in the future be made available if the State Commission files the requisite certification pursuant to 46 C.F.R. § 54.314.

2. The certification required to receive federal universal service support for all four quarters during calendar year 2022 is currently due to be filed with the FCC and USAC on or before October 1, 2021. The certification may be presented to these entities in the form of a letter from the State Commission. The letter must identify which carriers in the State are eligible to receive federal support during the 12-month period and must certify that the carriers listed will only use the support for the provision, maintenance and upgrading of facilities and services for which the support is intended.

3. Midcontinent is a competitive local exchange telephone company that has previously been designated by this Commission as a Competitive ETC (CETC). Midcontinent provides local exchange telephone services, including all of the essential services that are included in federal definition of universal service within its established service area in South Dakota, North Dakota, Minnesota, and Kansas.

4. As required by the provisions of 47 C.F.R. §54.313(a)(3), Midcontinent is committed to providing service throughout its existing service areas to all customers making a reasonable request for service. Midcontinent has, since June 29, 2004, served as a competitive eligible telecommunications carrier within its established service areas. Midcontinent already has extended wireline local exchange network facilities throughout its service area as necessary to make all essential local exchange services that are support by federal universal service available to end-user customers within its service area. Consistent with its past practice, Midcontinent hereby certifies that it will provide service on a timely basis to all requesting customers within its designated ETC service area. In certain cases, the provisioning of this service may require a customer in a new location to first meet the requirements of Midcontinent's line extension policies. These line extension policies are, however, consistent with the requirement under both federal and state law to meet all reasonable requests for service. In those areas Midcontinent cannot provide service on its own facilities there are agreements with the ILEC to lease or resell services. In 2020, Midcontinent fulfilled all requests for telephone service in its service area. Midcontinent certifies that it is complying with applicable service standards and consumer protection rules. Midcontinent also certifies that in those exchanges where service is being offered, it offers local usage plans comparable to the incumbent local exchange provider.

5. Midcontinent certifies that it has the ability to remain functional in emergency situations as required by the provisions of 47 C.F.R. §54.313(a)(6) and ARSD § 20:10:32:43.03. Midcontinent is currently in compliance with this Commission's "auxiliary and battery power requirements" set forth in ARSD 20:10:33:19 and under 47C.F.R. §54.202(a)(2).

6. In accordance with 47 C.F.R. §54.314, Midcontinent certifies that all federal high-cost support received during 2020 and 2021 was and will be used for provision, maintenance, and upgrading of facilities and services for which the support is intended.

7. Midcontinent certifies that it does provide equal access to long distance carriers.

8. The provisions of ARSD § 20:10:32:54 addressing the annual "Certification requirements" set forth by this Commission, accordingly, attached hereto as CONFIDENTIAL Exhibit A is information indicating total expenditures of Midcontinent in 2020 related to the provision, maintenance and

upgrading of the facilities and services that are supported by Federal Universal Service. USF support will be phased down over 24 months, ending mid-2021. Consistent with federal universal service principles, Midcontinent will use federal universal service amounts received in those years to offset expenditures for those years. This use of federal universal service support will enable Midcontinent to: (1) maintain rates for its local exchange services that are affordable and reasonably comparable to rates being charged for the same services in urban areas; and (2) to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service. The use of federal universal service support for these purposes is clearly consistent with the federal universal service provisions.

9. In addition to the information included in CONFIDENTIAL Exhibit A, the following information is provided to meet the Commission's "Certification requirements" set forth in 20:10:32:54:

- Midcontinent's service quality improvement plan is to continue to upgrade its telecommunications facilities and equipment as necessary to meet evolving service requirements and maintain high quality service throughout its service area. As a competitive local exchange carrier, Midcontinent upgrades and replaces facilities and equipment as necessary. In furtherance of its service quality improvement plan, Midcontinent will use any high-cost universal service amounts received by it to offset expenditures incurred as it continues to upgrade and replace facilities and equipment. Midcontinent's Actual Capital Expenditures for 2020 and Estimated 2021 Capital Expenditures are attached as CONFIDENTIAL Exhibit B. Midcontinent's "two-year service quality improvement plan," required under the provisions of ARSD 20:10:32:54, is attached hereto also as part of CONFIDENTIAL Exhibit B.
- During calendar year 2020, Midcontinent did not experience any unplanned outages affecting more than 10 percent of its end users, for a period lasting longer than 30 minutes.
- Midcontinent was able to provide service to all potential customers that requested service during 2020, and as of December 31, 2020, Midcontinent had no unfulfilled requests for service.
- During 2020, four informal complaints were received by Midcontinent Communications as outlined in CONFIDENTIAL Exhibit C.

10. An eligible telecommunications carrier, under 20:10:32:55, is also required to demonstrate annually of its Lifeline assistance program outreach. Midcontinent's Lifeline outreach program includes information on its website, [www.midco.com](http://www.midco.com).

Midcontinent's telephone service brochures and the handbooks, Exhibit D, provided to new telephone customers provide information on the availability of Lifeline assistance. Also, at least

annually Midcontinent advises customers of the program through its statement message, during 2020 messages ran in August. Midcontinent also ran commercial spots on cable TV periodically during 2020; advertising and outreach information provided in Exhibit D.

Attached is an Affidavit, Exhibit E, containing certification, including those required under the provisions of ARSD §§ 20:10:32:54 and 47 C.F.R. § 54.313.

11. Based on all of the forgoing information, including the information provided on CONFIDENTIAL Exhibits A, B, and C, Midcontinent requests that this Commission issue an appropriate certification to the FCC and USAC indicating that Midcontinent Communications is in compliance with 47 U.S.C. § 254(e) and should receive all federal universal service support determined for distribution to Midcontinent in 2022. In order to ensure that certification is issued to the FCC prior to October 1, 2021, Midcontinent would further ask the Commission to expedite the process that is initiated based on this filing.

Dated this 28th day of June 2021.

By:   
Pat Mastel (Jun 28, 2021 17:34 CDT)

Patrick J. Mastel, Senior Vice President and General Counsel  
By Midcontinent Communications Investor, LLC,  
Managing Partner of Midcontinent Communications