## SOUTH DAKOTA PUBLIC UTILITIES COMMISSION LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH ANNUAL REPORT JULY 1, 2021

Company: RT Communications, Inc. (dba Range)

Address: 130 S. 9th St.

Worland, WY 82401

Telephone number: 307-347-7000

Company contact: Stacie Byrd

Study Area Code: 512251

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website.

Company's information posted on USAC website.

Other (describe): Poster

## \*Required

## Important Message from Range

Lifeline is a government program to help make communication services more affordable for low-income consumers. Lifeline allows customers to receive a discount for phone service or qualifying broadband service. Only eligible consumers may enroll.

Participation in Medicaid, Supplemental Nutrition Assistance Program (SNAP) (Food Stamps), Federal Public Housing Assistance (FPHA), Veterans Pension or Survivors Benefit Programs or Supplemental Security Income (SSI) can qualify you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. Contact Range for income guidelines.

The program is limited to one benefit per household and is nontransferable.

Anyone who willfully makes false statements in order to obtain Lifeline can be punished by fine, imprisonment, or can be barred from the program.

\*\*Additional benefits and eligibility options are available to consumers residing on Tribal lands.

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For more information: Federal Communications at 1-888-CALLFCC or visit www.fcc.gov/lifeline

RANGE 800.927.2643 RANGE.NET



2021

Dear South Dakota Customers:

Many low-income families qualify for assistance with phone charges, but don't realize that this help is available. Lifeline provides qualified voice customers with a \$5.25 monthly discount and qualified broadband customers with a \$9.25 monthly discount.

To be eligible for Lifeline using the program-based eligibility option, a customer must be on Medicaid, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance, Section 8 (FPHA), Veteran's Pension & Survivor Benefit, or Supplemental Security Income (SSI). Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. You may visit <u>www.lifelinesupport.org</u> to see how you can qualify.

The program is limited to one benefit per household and the benefit is non-transferable.

Lifeline is a government benefit program and anyone who willfully makes false statements in order to obtain a benefit can be punished by fine or imprisonment or can be barred from the program.

For more information, or to find out if you qualify for the Lifeline, call RT Communications at 1-800-647-9841, the South Dakota Public Utilities Commissions at 1-800-332-1782, or the Federal Communications Commission at 1-888-CALL-FCC. You may visit the "Lifeline Across America" website at www.lifeline.gov.

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130 South 9th St • PO Box 509 • Worland, WY 82401 • 800.647.9841 • 307.347.7020

## LIFELINE

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline discounts can be applied to voice and broadband service. Only eligible consumers may enroll. Participation in Medicaid, SNAP, (formerly called food stamps) FPHA (federal public housing assistance program), SSI (supplemental security income) or Veteran's Penson & Survivor Benefit can quality you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. The program is limited to one benefit per household.

Contact your local telephone company for guidelines. RT Communications can be reached at 1-800-647-9841.

Consumers may also reach out to the Lifeline Eligibility Verifier (National Verifier). The Lifeline National Eligibility is a centralized system that determines whether subscribers are eligible for Lifeline.

For those consumers who wish to apply for Lifeline directly through the National Verifier can use the consumer portal at <u>www.CheckLifeline.org</u> to submit a paper application directly to the Lifeline Support Center or they can submit the application online.

Lifeline is a government benefit program and anyone who willfully makes false statements in order to obtain a benefit can be punished by fine or imprisonment or barred from the program.

# Struggling to pay for phone/broadband services? Call us and ask about Lifeline.

## DISCOUNTS ARE AVAILABLE TO LOW-INCOME CUSTOMERS.

Ask about LIFELINE or call the Federal Communications Commission (FCC) 1-888-CALL FCC or go to www.fcc.gov/lifeline

Si esta teniendo problemas pagando su cuenta de teléfono y banda ancha, llámenos y pregunte los detalles del programa Lifeline.

> NUESTRA COMPAÑÍA OFRECE DESCUENTOS A CLIENTES DE BAJOS INGRESOS.

Pida información de el programa LIFELINE or llame a la Comisión Federal de Comunicaciones al 1-888-CALLFCC o vaya a www.fcc.gov/lifeline

RANGE