

EXHIBIT C
James Valley Cooperative Telephone Company

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

During 2020, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages: 0

During 2020, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests: 0

How the Company attempted to provide service to the potential customer:

During 2020, the Company's customer service department received an estimated 0 complaints from consumers.