

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2021**

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

Advertise in media of general distribution.* (See attached advertisement(s).)

Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)

Company's Lifeline/Tribal Link Up information in directory.

Company's Lifeline/Tribal Link Up information available on Company website.

Company's information posted on USAC website.

Other (describe):

*Required



Date

Name

Address

City, State, Zip

Re: Lifeline/Link Up Program

Dear:

Enclosed is an application for Lifeline/Link Up Assistance. If you are eligible please complete the form and return to us as soon as possible.

If you are not eligible please sign at the bottom of the form where it states information was provided to you and return it in the enclosed envelope.

If you have any questions please call 869-2220. Thank you.

Regards,

Crystal Brakke
Marketing Assistant/CSR

Enclosures

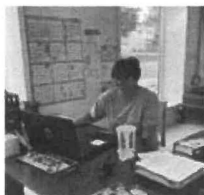


Summertime, and the Grilling is Easy!

We've all been cooped up for way too long; it's time to get outside and see friends! Kennebec Telephone Co., Inc.'s "wrecker wagon" and picnic table are ready to hit the road for a party at your

business, home, farm, church, or wherever you are having a good time! The table also has some great umbrellas- to keep the sun at bay!

If you're looking for more, we also have a Beanbag board set that can up your outdoor FUN game! This party on wheels can be reserved by calling 869-2220.



Say Hello to New
Charley's Store
Manager
Michelle
Langenbau

Look who's back Kennebec Telephone Co., Inc. Michelle Langenbau took the reins as Store Manager this month.

Michelle is a lifelong Kennebec resident, and she loves the smalltown atmosphere and finds its a great place to raise kids.

Prior to working at Charley's, she was employed at Titles of Dakota, BW Insurance, and Agtegra. Her first job was with KTCI, she was hired by Delores Johnstone back in 1988!

Michelle has been happily married to Rusty for 22 years. "I like to spend time outdoors, whether it's sitting along the bank fishing, or around a bonfire with the family. Their family includes Chris & Bethany and their three kids, Sophia, Skyler and Savin.

Harley and his fiance Ashley, Brittany and her fiance Michael- both weddings this August. And Brooke, a 2020 LHS graduate.



Michelle on KTCI's 1989 SD Centennial Float with Tyrone & Tobi Miller



Hayden Schelske, Powercom Apprentice Electrician, has been part of the KTCI family for five years He is seen here receiving his bonus check from Powercom Manager, Chaz Bower.

Hayden started working with Powercom during his Senior year in High School, worked part time through his education at Mitchell Technical Institute, and then joined the company full time upon completion of his program.

KTCI began the Loyalty bonus, as an incentive to retain staff. Every five years worked, employees are eligible for the next step up on their bonus check.

Congratulations, Hayden!

**Congratulations
Hayden!
Five years at
Powercom!**

Kennebec Telephone pays Gross Receipts to local schools

Kennebec Telephone Co., Inc. recently paid the 2020 gross receipts taxes in the amount of \$118,132.76 to Lyman County, \$12.96 went to Mellette County, and \$12.00 went to Tripp County. Kennebec Telephone is taxed at a rate of four percent of the gross receipts. The tax is paid to the county in which the revenue was generated. Then the county disburses these taxes to the school districts in the county based on the revenue generated by customers in each school district.



Lifeline Telephone Assistance Programs are available for qualifying subscribers. These programs provide a monthly service discount on telephone and qualifying broadband services. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program.

To Qualify for Lifeline, subscribers must either have a household income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- *Medicaid
- *Federal Public Housing Assistance (Section 8)
- *Supplemental Nutrition Assistance Program (SNAP)
- *Supplemental Security Income (SSI)
- *Veteran's Pension and Survivor Benefit

A subscriber living on Tribal lands and is eligible for Tribal Linkup and Tribal Lifeline. They may also qualify for Lifeline by participation in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs:

- *BIA General Assistance
- *Tribally Administered Temporary Assistance for Needy Families
- *Head Start (if income eligibility criteria are met
- *Food Distribution Program on Indian Reservations (FDPIR)

Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

KTCI's voice and bundled broadband services are Lifeline-supported services. Only eligible consumers may enroll in the Lifeline Program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year.

The Lifeline program is limited to one benefit per household. A household is defined for the purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully, make false statements in order to obtain the benefit can be punished by fine, imprisonment or can be barred from the program.

The services described above are offered to all customers in KTCI's service area. If you have any questions regarding our service, please call our office at 869-2220. You are also welcome to visit our business office at 220 S Main Street in Kennebec, SD.

This notice is posted in accordance with South Dakota Public Utilities commission order IC97-092 and pursuant to 47 United State Section 214 € and 47 Code of Federal Regulations Sections.



The Build Dakota Scholarship Fund was established to assist in overcoming the workforce shortage South Dakota faces. While the original \$50 million fund has made and will continue to make a significant impact by providing students with training in high-need

technical areas, industry partners help to extend the benefit across the state even further.

STM Benefits for Industry:

- Stretch the Million (STM) partnerships are a win-win for students at Lake Area Technical College and for participating industry.
- All Students accepting a Build Dakota Scholarship must agree to work in that field in the State of South Dakota for three years upon graduation from a technical college.
- Students with a STM partner commit to work for their STM partner for the three years upon graduation from Lake Area

Technical College.

- The overall goal of the Stretch the Million (STM) program is to add even more skilled employees to the critical needs workforce pipeline in South Dakota.
- Each year more than fifty companies partner with Lake Area Technical College through Build Dakota!

STM Benefits for Student Scholars:

- Businesses sponsor students, committing to pay a portion of their program expenses. Build Dakota picks up the other portion. The student earns a full-ride scholarship in a high-demand field!
- Students secure employment prior to graduation.
- Students gain valuable on-the-job training and part-time employment while in school (or during the summer) by working side by side with their sponsoring employer.

<https://www.builddakotascholarships.com/>

Beginning October 24, 2021, you must dial 10 digits (area code + telephone number) for all local calls.

On and after this date, local calls dialed with only 7 digits may not be completed, and a recording will inform you that your call cannot be completed as dialed. You must hang up and dial again using the area code and the 7-digit number.

Emergency Numbers:

911

Kennebec Ambulance - 605-869-0911

Presho Ambulance - 605-895-0911

Sheriff - 605-869-2267

Lower Brule Fire - 605-473-5444

Kennebec Fire Department - 605-869-2222

Presho Fire Department - 605-895-2422

Poison Control - 800-221-1222

After Hours/ Emergency Numbers:

Kennebec Telephone Company After Hours.....605-869-2424

West Central Electric After Hours.....800-242-9232

West River Lyman/ Jones Rural Water.....605-381-0639

Cherry/Todd Electric.....605-856-4416

Rosebud Electric.....888-464-9304

Other Important Numbers:

411– Directory Assistance

511– Road Condition Information

711- Hearing impaired

811- South Dakota One Call

Anyone digging in South Dakota is required to call the South Dakota One Call System 48 hours prior to starting. If the landowner or farmer is doing the excavation work, he is responsible for calling the System. If he has contracted with an excavator to do the digging (tree planting, backhoe excavation, digging Post holes, etc.) then the excavator is responsible for calling the System.

CUSTOMER ALERTS



**NATIONAL
DO NOT CALL
REGISTRY**

To cut down on telemarketing sales calls, you can write to Telephone Preference Service, Direct Marketing Association of America, Box 9014, Farmingdale, NY 11735-9014. Ask to have your name removed from telemarketing lists. This will reduce, but not eliminate, solicitations. You may also call 1-888-382-1222 or visit www.donotcall.gov, to have your name placed on the Do-Not-Call List. Or call our office to have Telemarketing Call Screening added to your line.

A "PIC FREEZE" will help protect you from being changed to another long distance carrier without your authorization. You may request a "PIC FREEZE" from Kennebec Telephone Co. Inc. When a "PIC FREEZE" has been processed for you, you must have this "PIC FREEZE" removed by KTCI when you decide to change long distance carriers. Please notify KTCI & your long distance carrier whenever you are canceling &/or changing from one long distance carrier to another. Failure to do so may result in higher rates, since, in all likelihood, you will not be placed on the particular calling plan that you desire. If you have questions regarding a "PIC FREEZE" please feel free to call our office at 869-2220.

Kennebec Telephone Company Inc. is a telecommunications company that provides basic & enhanced services with its service area.

Basic services are offered at the following rates:

- * Single Party Residence Service \$20./month
- * Single Party Residence/Ag Service \$20./month
- * Single Party Res/Business Service :\$20./month
- * Single Party Business Service \$25./month

Local residence & business services include:

- Voice grade access to the public telephone network
- Flat-rated local exchange service free of per minute charges. Access to directory assistance service
- Access to other operator services
- Access to 911 emergency services. Access to interexchange (long distance) service
- Dual tone multi-frequency signaling (touch tone) service

NOTICE OF COMPLAINT PROCESS

Persons dissatisfied with telephone company procedures or Policies relative to billing, establishment of credit, refusal of service, or disconnection of service, may appeal to the Public Utilities Commission, Capitol Building 1st Floor, 500 East Capitol Ave. Pierre, South Dakota, 57501, 1-800-332-1782 (Toll Free). For Interstate consumer issues you may contact the Federal Communications Commission, 445 12th ST, SW, Washington, DC 20554, 1-888-225-5322 (Toll Free), 1-888-8365-5322 TTY (Toll Free)

Lifeline Telephone Assistance Programs are available for qualifying subscribers. These programs provide a monthly service discount on telephone and broadband services. Toll blocking at no charge and reduced deposits are also available with the **Lifeline Program**. To Qualify for Lifeline, subscribers must either have a household income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- *Medicaid
- *Federal Public Housing Assistance (Section 8)
- *Supplemental Nutrition Assistance Program (SNAP)
- *Supplemental Security Income (SSI)
- *Veteran's Pension and Survivor Benefit

A subscriber living on **Tribal lands** and is eligible for **Tribal Linkup** and **Tribal Lifeline**. They may also qualify for **Lifeline** by participation in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs:

- *BIA General Assistance
- *Tribally Administered Temporary Assistance for Needy Families
- *Head Start (if income eligibility criteria are met
- *Food Distribution Program on Indian Reservations (FDPIR)

Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty

Guidelines.

KTCI's voice and bundled broadband services are **Lifeline**-supported services. Only eligible consumers may enroll in the **Lifeline Program**. **Lifeline** applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. **Lifeline** recipients are required to recertify their eligibility every year.

The **Lifeline** program is limited to one benefit per household. A household is defined for the purposes of the **Lifeline** program, as an individual or group of individuals who live together at the same address and share income and expenses. **Lifeline** is a government benefit program, and consumers who willfully, make false statements in order to obtain the benefit can be punished by fine, imprisonment or can be barred from the program.

The services described above are offered to all customers in KTCI's service area. If you have any questions regarding our service, please call our office at 869-2220. You are also welcome to visit our business office at 220 S Main Street in Kennebec, SD.

This notice is Posted in accordance with South Dakota Public Utilities commission order IC97-092 and pursuant to 47 United State Section 214 € and 47 Code of Federal Regulations Sections.

Publisher's Affidavit of Publication

STATE OF SOUTH DAKOTA)
)SS
COUNTY OF LYMAN)

Connie Penny, of said county and state being duly sworn on her oath says: The Lyman County Herald is a weekly newspaper of general circulation and published in Presho, Lyman County, and State of South Dakota; and has been such newspaper during the times hereinafter mentioned; That said newspaper is a legal weekly, that it has a bonafide circulation of more than 200 copies weekly, that it has been published within said County of Lyman more than fifty-two successive weeks next prior to publication of the notice hereinafter mentioned and maintained at the place of publication; That I, the undersigned am editor of said newspaper, in charge of the advertising department thereof, and have personal knowledge of all the facts stated in this affidavit; that the advertisement headed:

Kenneth Telephone
Life Line Notice

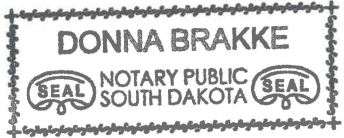
a printed copy of which is hereto attached and published in the said newspaper for 1 consecutive week(s).

The first publication of said notice in said newspaper aforesaid was on Wednesday, the 9 day of Dec A.D., 2020 and that the succeeding publications were severally
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020
Wednesday, the _____ day of _____ A.D., 2020

and the last publication on Wednesday, the 9 day of Dec, 2020, that the full sum of fees charged for publishing the same, to-wit; the sum of \$ 116.25 insures solely to the editor of The Lyman County Herald. That no agreement or understanding for any division thereof had been made with any other person, and that no part thereof has been agreed to be paid to any person whatsoever.

Connie Penny
Donna Brakke
Notary Public

Subscribed and sworn to before me this 31 day of Dec, 2020
My Commission expires _____, 20__



DONNA BRAKKE
NOTARY PUBLIC - SOUTH DAKOTA
My Commission Expires
December 31, 2025

LIFELINE NOTICE KTC, Inc.

Kennebec Telephone Company provides basic and enhanced telecommunications services within its service area. Basic services are offered at the following rates:

Single Party Residence Service	\$20.00/month
Single Party Business Service	\$25.00/month

Broadband service is available, contact Kennebec Telephone Company for additional information.

Local residence phone service includes:

- Voice grade access to the public telephone network
- Minutes of use for local service provided at no additional charge
- Access to 911 emergency services
- Toll limitation for qualifying low-income consumers

Kennebec Telephone Company participates in a government benefit program (Lifeline) to make residential telephone or qualifying broadband service per household* more affordable to eligible low-income individuals and families. Monthly discounts up to \$9.25 are available to qualifying customers. To be eligible for Lifeline you must be enrolled in one or more of the following assistance programs:

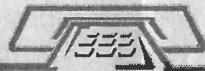
- Supplemental Nutrition Assistance Program (SNAP) (Food Stamps)
- Supplemental Security Income (SSI)
- Medicaid
- Federal Public Housing Assistance (FPHA)
- Veterans Pension or Survivors Benefit Programs
- Income is at or below 135% of the Federal Poverty guidelines

A subscriber who lives on federally recognized Tribal lands and is eligible, may receive a monthly discount up to \$34.25. To be eligible the household* must participate in one of the above-listed qualifying programs or one of the following Tribal specific federal assistance programs:

- Tribal Temporary Assistance for Needy Families (Tribal TANF)
- Tribal Head Start
- Bureau of Indian Affairs General Assistance
- Food Distribution Program on Indian Reservations (FDPIR)

Customers may apply for discounts on-line at <https://www.checklifeline.org/lifeline> or by contacting Kennebec Telephone at 605-869-2220. Lifeline service is not transferable. Only eligible consumers may enroll in the program. Consumers who willfully make false statements to obtain Lifeline service can be fined, imprisoned or barred from the program.

* A household is defined as any individual or group of individuals who live together at the same address and share income and expenses.



KENNEBEC TELEPHONE CO., INC.™

