



Welcome to Santel Communications. As a customer, you are now a cooperative member/owner and you will accrue patronage capital credits which will be paid out to you in the future allowing you to share in the profits of the cooperative.

A few things to know about Santel Communications:

- We have been bringing our members the latest telecommunications services since 1952.
- We offer high speed Internet access to all customers. Email is included free if needed.
- We offer a top-of-the-line residential whole home WiFi service to ensure a great Internet experience.
- We offer local and long-distance telephone service as well as voice mail (including the popular voicemail to email feature) and approximately 30 other calling features which are listed on our website.
- We offer digital television service to customers living in communities served by Santel TV as well as to rural customers served by Fiber Optics. Our TV service includes network and cable channels, digital music channels, the Weather App, Restart TV, Watch TV Everywhere, Video on Demand, High Definition (HD), and Whole Home Digital Video Recording (DVR).
- We are proud to be the only TV provider giving you Local Content channels from area schools and the World's Only Corn Palace!
- We offer scholarships annually to graduating high school seniors whose parents are active residential cooperative members of Santel Communications.
- To reach us from your home phone, simply dial 796-4411 (toll free from your home phone) for Customer Service or to report a trouble.
- You can find more detailed information about Santel Communications at our website www.santel.coop. From there you can view/pay your monthly bill, contact us via email, access the portal for voicemail or DVR, see monthly specials, and much more!

When new Central Connections telephone directories are printed, a copy is mailed to each active Santel customer. If you'd like a directory now, or additional directories at any time, you can find them at the Santel office, Country Pumper in Forestburg, or the banks in our other communities. You can also access our online directory at <https://ebill.santel.net/ebill/login> once you've created your online account.

Lifeline is a program designed to provide discounts to eligible low-income consumers to help with affordable telephone or broadband services. To see if you qualify for the Lifeline program, see the reverse side of this letter.

Thank you for choosing Santel Communications. We are here to help you with all of your telecommunications needs.

Your Santel Team

SANTEL COMMUNICATIONS
PO Box 67
Woonsocket, SD 57385



Voice: 605-796-4411
Fax: 605-796-4419
www.santel.coop

Santel is an equal opportunity provider and employer.

- ***What type of Lifeline discount is available?***

Lifeline assistance lowers the cost of your monthly local telephone service or broadband service. Eligible consumers can receive \$9.25 per month discount on stand-alone broadband service or broadband bundled with telephone, or a discount of \$7.25 on telephone-only services. Lifeline customers also do not pay USF charges.

- ***Are there any restrictions?***

Lifeline can only be used for ONE participant per residence or household. Lifeline customers may purchase all services offered to non-Lifeline customers.

- ***How do I know whether I am eligible?***

Eligibility for Lifeline in South Dakota is based upon the federal guidelines. An individual is eligible if he or she participates in one of the following programs:

- Federal Public Housing Assistance or Section 8
- Medicaid
- Supplemental Nutrition Assistance Program (SNAP) (formerly Food Stamps)
- Supplemental Security Income (SSI)
- Veterans Pension & Survivors Pension Program
- OR if you do not participate in one or more of the programs listed above, you may qualify if your household income does not exceed 135% of the Federal Poverty Guidelines per the chart below. You must provide proof of your household eligibility.

- ***How do I apply to receive Lifeline?***

To apply for Lifeline, or if you have any questions, please contact USAC at 1-800-234-9473 or go to www.lifelinesupport.org.

Household Size	Annually	Monthly
1	\$17,388	\$1,449.00
2	\$23,517	\$1,959.75
3	\$29,646	\$2,470.50
4	\$35,775	\$2,981.25
5	\$41,904	\$3,492.00
6	\$48,033	\$4,002.75
7	\$54,162	\$4,513.50
8	\$60,291	\$5,024.25
Add for each addtl person	\$6,129	\$510.75

**2020 Guidelines for
Household at or Below
135% of the Federal
Poverty Guidelines**

Persons in Family/Household	Poverty Guideline
1	\$12,760
2	\$17,240
3	\$21,720
4	\$26,200
5	\$30,680
6	\$35,160
7	\$39,640
8	\$44,120

For families/households with more than 8 persons, add \$4480 for each additional person.

Consumers may qualify for Lifeline if they participate in any of the programs listed on the previous page, or if they have a household income that is at or below 135% of the Federal Poverty Guidelines as shown above.

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PO Box 67, Woonsocket, SD 57385



LIFELINE PROGRAM



**796-4411 OR
1-888-978-7777
info@santel.coop**





Lifeline provides monthly discounts to eligible low-income consumers to help them ensure continued subscription to Internet or telephone services.

Note:

In addition to the discount, Lifeline customers also do not get charged for the Federal Universal Service Charge (FUSC) on their monthly bill.

How much is the discount?

Effective December 1, 2019, telephone customers that do not have broadband will see a monthly savings of \$7.25. Customers with broadband only, or broadband with telephone, will see a monthly savings of \$9.25.

How do I know if I qualify?

Eligibility for Lifeline support in South Dakota follows federal guidelines which state that an individual qualifies for Lifeline if he or she participates in one of the following programs:

- ⇒ Medicaid (eg Title XIX/Medical, State Supplemental Assistance)
- ⇒ Federal Public Housing Assistance (Section 8)
- ⇒ Supplemental Nutrition Assistance Plan (SNAP)
- ⇒ Supplemental Security Income (SSI)
- ⇒ Veterans Pension & Survivors Pension Program

A consumer may also be eligible if his or her household income is at or below 135% of the federal poverty guidelines which are on the reverse side.



Are there any restrictions?

Lifeline must be applied to the main Internet or telephone service in a household and can only be applied to one service per household. The name on the account must match the name of the participant who is enrolled in one of the eligible programs or that of their parent/guardian.



How do I apply to receive the Lifeline support?

To apply for Lifeline, or if you have any questions about the Lifeline program, you can call USAC at 1-800-234-9473 or go to www.lifelinesupport.org. You can also contact our Santel billing office by calling 777 or 796-4411 toll free from your home phone. We are happy to answer any questions we can; however, USAC will be the ones to approve the application and to handle the annual re-verification process.

**2021 Guidelines for
Household at or Below
135% of the Federal
Poverty Guidelines**

Household Size	Annually	Monthly
1	\$17,388	\$1,449.00
2	\$23,517	\$1,959.75
3	\$29,646	\$2,470.50
4	\$35,775	\$2,981.25
5	\$41,904	\$3,492.00
6	\$48,033	\$4,002.75
7	\$54,162	\$4,513.50
8	\$60,291	\$5,024.25
Add for each addt'l person	\$6,129	\$510.75

Consumers may qualify for Lifeline if they participate in any of the programs listed on the previous page, or if they have a household income that is at or below 135% of the Federal Poverty Guidelines as shown above.

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LIFELINE PROGRAM



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Lifeline provides monthly discounts to eligible low-income consumers to help them ensure continued subscription to telephone or Internet services.

Note:

In addition to the discount, Lifeline customers also do not get charged for the Federal Universal Service Charge (FUSC) on their monthly bill.

How much is the discount?

Effective December 1, 2020, telephone customers that do not have broadband will see a monthly savings of \$5.25. Customers with broadband only, or broadband with telephone, will see a monthly savings of \$9.25.

How do I know if I qualify?

Eligibility for Lifeline support in South Dakota follows federal guidelines which state that an individual qualifies for Lifeline if he or she participates in one of the following programs:

- ⇒ Medicaid (eg Title XIX/Medical, State Supplemental Assistance)
- ⇒ Federal Public Housing Assistance (Section 8)
- ⇒ Supplemental Nutrition Assistance Plan (SNAP)
- ⇒ Supplemental Security Income (SSI)
- ⇒ Veterans Pension & Survivors Pension Program

A consumer may also be eligible if his or her household income is at or below 135% of the federal poverty guidelines which are on the reverse side.



Are there any restrictions?

Lifeline must be applied to the main telephone or Internet service in a household and can only be applied to one service per household. The name on the account must match the name of the participant who is enrolled in one of the eligible programs.



How do I apply to receive the Lifeline support?

To apply for Lifeline, or if you have any questions about the Lifeline program, you can go to www.lifelinesupport.org. You can also contact our Santel billing office by calling 796-4411 toll free from your home phone or 1-888-978-7777 from outside our service area. We are happy to answer any questions we can; however, USAC will be the ones to approve the application and to handle the annual re-verification process.

Sanborn Journal
4/15/2021

met at 12:30 p.m. Those digging deeper into the study of Esther were Deb Boschee, Margo Edwards, Wanda Swenson, Julie Davis, Connie Farris, Mary Ann Hopper and Sue Larson.

was fabulous, the visiting was wonderful, and the weather was outstanding! Babe Larson drove her electric scooter from PVHC (only three blocks) for a rare visit with family.

Assistance Available to Pay for Broadband or Telephone Service

Many households qualify for assistance paying for their high speed broadband Internet or their landline telephone charges, but they don't realize that help is available. You are allowed only one Lifeline discount per household which can be applied to either Internet or telephone service.

Lifeline is a federally funded program created to be sure everyone has the opportunity to receive affordable services. You are eligible for the Lifeline monthly discount if you are currently enrolled in one of the following programs:

- *SNAP (Food Stamps)
- *Medicaid
- *Supplemental Security Income (SSI)
- *Federal Public Housing Assistance
- *Veteran's Pension or Survivors Pension

If you do not qualify through one of the programs above, you may also qualify if your household income is below 135 percent of the Federal Poverty Guidelines as shown below.

Household Size	48 Contiguous States, D.C., and Territories
1	\$17,388
2	\$23,517
3	\$29,646
4	\$35,775
5	\$41,904
6	\$48,033
7	\$54,162
8	\$60,291
For each additional person, add	\$6,129

Contact Santel Communications at 796-4411 or visit Santel.coop for more information. To apply, go to www.lifelinesupport.org.



Sanborn Weekly Journal

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Dakota

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- ♦ J&R Feed Products
- ♦ Mineral, Tub, Bags, Bulk and Mixes
- ♦ Calving Supplies
- ♦ Rations and Feed Sampling



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farmer's ele
605-796-