

Docket Number: TC20-036
Subject Matter: First Data Request
Request to: Midco
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/15/2020
Responses Due: 7/29/2020

1-1. Confirm that customers receive Lifeline information within 30 days of receiving service.

New customers subscribing to voice services receive a Quick Start Guide within 30 days. Included in the documentation, the Assistance Options section outlines the Lifeline benefit availability. See Attachment *New Phone User Guide*.

1-2. Refer to Exhibit A and B. Explain why Midco underspent in every wire center except Ellsworth AFB on Exhibit B in 2019.

[REDACTED]

1-3. Are all Midco customers 100% fiber to the home?

No. Currently, Midco uses either coaxial cable or fixed wireless to serve customers. Later this year, fiber optic cable will be added.

1-4. Provide how much universal service support was received in 2019.

[REDACTED]

1-5. Provide specific projects Midco undertook in 2019 related to the expenditures on Exhibit B.

Aside from the normal ongoing capital expenditures of extending and augmenting the network into additional areas, one of Midco's main expenditures was to begin Fixed Wireless builds in both the Huron and Mitchell areas in 2019.

1-6. In the application filing Midco states it fulfilled all requests for telephone services. Did Midco have any unfulfilled broadband requests in 2019?

There were no unfulfilled broadband requests in 2019 within our service area. We do not track requests outside of our service areas.

1-7. Were any network targets for 2019 not met? If so, explain why.

All network targets were met for 2019.

1-8. Explain how Midco plans to spend the CARES Act funding it is receiving. Provide what projects it will be working on, the locations of the projects, and the number of customers affected.

Projects planned as part of the CARES Act funding include:

- **Country Villa- we will be building out our FTTH infrastructure to serve 164 un/underserved homes and businesses in rural Minnehaha County, west of Sioux Falls.**
- **Belle Fourche East- we will be building out our HFC infrastructure to serve 62 un/underserved homes in a development east of Belle Fourche.**