

7/13/2020

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Dear Customer:

The Public Utilities Commission (PUC) requires that we notify our customers each year of the availability of the Lifeline Assistance program. To see if you qualify, go to [CheckLifeline.org](http://CheckLifeline.org) and create an account. If you do not have access to internet, that's no problem. We have a computer set up in our Kimball and our Chamberlain offices for you to use. Stop in anytime during business hours to see if you qualify.

USAC will contact you by email from [LifelineSupport@usac.org](mailto:LifelineSupport@usac.org) or mail from the Lifeline Support Center to let you know if you qualify for Lifeline. Once you qualify for Lifeline Midstate can help you get the monthly discounts. Qualifying documents include a letter from: Supplemental nutrition assistance program (SNAP), Medicaid (Not Medicare), Supplemental Security Income (SSI), Federal Public Housing Assistance (FPHA), Veterans Pension or Survivors Pension, Income based eligibility and Tribal eligibility programs.

If you have questions about Lifeline, the application form or your current services, please contact us at 778-6221 or 234-8000 for more information.

Sincerely,  
MIDSTATE COMMUNICATIONS, INC.



Mark D. Benton  
General Manager

MDB/jt