

EXHIBIT C

MIDSTATE COMMUNICATIONS, INC.

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits the following information as Exhibit C.

Outages

During 2019, the Company had no Service Outages reported to the South Dakota Public Utilities Commission.

Number of Service Outages: 0

Unfulfilled Service Requests

During 2019, the Company no unfulfilled service requests.

Number of Unfulfilled service requests: 0

How the Company attempted to provide service to the potential customer:

N/A

Customer Complaints

During 2019, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints: 0