

April 28, 2020

Dear WRT Customer:

**Lifeline, Tribal Lifeline/Link Up, and Toll Blocking** support is available from WRT. These programs provide discounts to eligible low-income consumers to help them establish and maintain telephone or broadband service.

***What type of discount is available?***

**Lifeline** assistance lowers the cost of basic, monthly local telephone or broadband service. Eligible consumers can receive up to \$9.25 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in Lifeline.

**Tribal Lifeline** provides up to an additional \$25.00 in federal support to qualifying residents of Tribal land and applies on the main home telephone line or broadband service listed in the name of the eligible telephone company subscriber. (The Tribal Lifeline discount cannot exceed \$34.25.)

**Tribal Link Up** is available to qualifying consumers residing on Tribal lands and covers 100% of the charges (up to \$100) of installing/connecting subscribers to our network.

**Toll Blocking** support allows eligible consumers who wish to avoid incurring large long distance fees to choose toll blocking or toll control at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

***How do I know whether I am eligible?***

An individual is eligible if he or she participates in one of the following programs:

- Federal Public Housing Assistance (FPHA)
- Medicaid
- Supplement Nutrition Assistance Program (SNAP, formerly known as Food Stamps)
- Supplemental Security Income (SSI)
- Tribally-Administered Temporary Assistance for Needy Families (TTANF)
- Bureau of Indian Affairs General Assistance
- Tribal Head Start (income eligible)
- Food Distribution Program on Indian Reservations (FDPIR)
- Veterans Pension or Survivors Benefit Program

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In addition, a consumer may be eligible if his or her household income is at or below 135% of the federal poverty guidelines:

**2020 Estimated Income Requirements for a Household at or Below  
135% of the Federal Poverty Guidelines**

<b>Persons In Family Unit</b>	<b>48 Contiguous States and D.C.</b>	<b>Alaska</b>	<b>Hawaii</b>
1	\$17,226	\$21,533	\$19,818
2	\$23,274	\$29,093	\$26,771
3	\$29,322	\$36,653	\$33,723
4	\$35,370	\$44,213	\$40,676
5	\$41,418	\$51,773	\$47,628
6	\$47,466	\$59,333	\$54,581
7	\$53,514	\$66,893	\$61,533
8	\$59,562	\$74,453	\$68,486
For each additional person, add	\$6,048	\$7,560	\$6,953

WRT's voice and broadband service is a Lifeline-supported service. Only eligible consumers may enroll in the Lifeline program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year. The Lifeline program is limited to one benefit per household, consisting of either wireline, wireless or broadband service. A household is defined, for purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program. WRT is required to access the FCC's National Lifeline Accountability Database to verify if a customer is currently receiving Lifeline, as well as provide information to the database regarding new Lifeline subscribers.

***How do I apply to receive Lifeline, Link Up, and Toll Blocking discounts?***

To apply for this low-income assistance, please contact WRT at 748-2211 or 845-3100 or go to the website [checklifeline.org/lifeline](http://checklifeline.org/lifeline) and apply online.

Sincerely,



Jeff Hayden  
WRT Customer Service Manager