

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH
ANNUAL REPORT
JULY 1, 2020**

Company:

Address:

Telephone number:

Company contact:

Study Area Code:

Lifeline/Tribal Link Up Advertising/Outreach Activities:

- Advertise in media of general distribution.* (See attached advertisement(s).)
- Letter to existing and new customers regarding the availability of Lifeline/Tribal Link Up within 1st 30 days of service.* (See attached letter.)
- Company's Lifeline/Tribal Link Up information in directory.
- Company's Lifeline/Tribal Link Up information available on Company website. <https://www.rtcom.net/lifeline-assistance/>
- Company's information posted on USAC website.

Other (describe):

*Required



COMMUNICATIONS

STRUGGLING TO PAY FOR PHONE/BROADBAND SERVICES? CALL US AND ASK ABOUT LIFELINE.

DISCOUNTS ARE AVAILABLE
TO LOW-INCOME CUSTOMERS.

Ask about **LIFELINE** or call the Federal Communications Commission (FCC)
1-888-CALLFCC or go to www.fcc.gov/lifeline



Si esta teniendo problemas pagando
su cuenta de teléfono y banda ancha,
llámenos y pregunte los detalles
del programa Lifeline.

NUESTRA COMPAÑÍA OFRECE DESCUENTOS
A CLIENTES DE BAJOS INGRESOS.

Pida información de el programa **LIFELINE** or llame a la Comisión Federal
de Comunicaciones al 1-888-CALLFCC o vaya a www.fcc.gov/lifeline



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YOUR LOCAL ADVANTAGE

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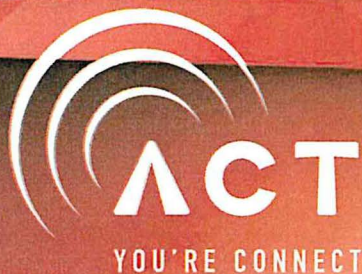
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DUBOISTELEPHONE.COM

12 SOUTH 1ST STREET • DUBOIS, WY 82513 • 307.455.2341 • 307.383.2150



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2020

Dear South Dakota Customers:

Many low-income families qualify for assistance with phone charges, but don't realize that this help is available. Lifeline provides qualified voice customers with a \$7.25 monthly discount and qualified broadband customers with a \$9.25 monthly discount.

To be eligible for Lifeline using the program-based eligibility option, a customer must be on Medicaid, Supplemental Nutrition Assistance Program (SNAP), Federal Public Housing Assistance, Section 8 (FPHA), Veteran's Pension & Survivor Benefit, or Supplemental Security Income (SSI). Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. You may visit www.lifelinesupport.org to see how you can qualify.

The program is limited to one benefit per household and the benefit is non-transferable.

Lifeline is a government benefit program and anyone who willfully makes false statements in order to obtain a benefit can be punished by fine or imprisonment or can be barred from the program.

For more information, or to find out if you qualify for the Lifeline, call RT Communications at 1-800-647-9841, the South Dakota Public Utilities Commissions at 1-800-332-1782, or the Federal Communications Commission at 1-888-CALL-FCC. You may visit the "Lifeline Across America" website at www.lifeline.gov.

LIFELINE

Lifeline is the FCC's program to help make communications services more affordable for low-income consumers. Lifeline discounts can be applied to voice and broadband service. Only eligible consumers may enroll. Participation in Medicaid, SNAP, (formerly called food stamps) FPHA (federal public housing assistance program), SSI (supplemental security income) or Veteran's Pension & Survivor Benefit can qualify you for Lifeline. Even if you do not participate in any of the above programs, you may still qualify for Lifeline based on your household income level. Additional benefits and eligibility options are available to customers residing on Tribal lands.

The program is limited to one benefit per household.

Contact your local telephone company for guidelines. RT Communications can be reached at 1-800-647-9841 and Range can be reached at 1-800-927-2643.

Consumers may also reach out to the Lifeline Eligibility Verifier (National Verifier). The Lifeline National Eligibility is a centralized system that determines whether subscribers are eligible for Lifeline.

For those consumers who wish to apply for Lifeline directly through the National Verifier can use the consumer portal at www.CheckLifeline.org to submit a paper application directly to the Lifeline Support Center or they can submit the application online.

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130 S 9th ST
 Worland, WY 82401
 347-7020 or 800-647-9841

Bill Date	Account Number	Due Date	Total Amount Due
5/01/20		5/10/20	-

paid by Credit Card

Please check box below for address change and complete the form on the back

AMOUNT PAID:

~~Do Not Pay~~

To pay your bill with a debit or credit card, go to www.rtcom.net and access our online E-Bill payment system or call our office for assistance.

WORLAND WY 82401



Accounts become past due the 10th of the month



Please return this portion with your payment

For Billing Questions call 347-7020 (Locally) or 1-800-647-9841 (Toll Free)

E-Bill Customers use <http://ebill.rtcom.net>

To Report Trouble Please Call 1-800-647-9841

BILL DATE: 5/01/20	ACCOUNT:	DUE DATE: 5/10/20	TOTAL: 38.09
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ACCOUNT SUMMARY

Previous Balance
 CUSTOMER PAYMENTS 4/10/20
 Previous Balance Due
 Current Charges:

LOCAL SERVICE
 BROADBAND SERVICES
 Total for

Current Total

You are on our monthly credit card payment plan.
 The amount due above will be paid from your credit card account on the 10th of the month. Thank You
 Your credit card will be charged \$38.09 on 05/10/20

AN IMPORTANT MESSAGE FROM RT

Need Help Paying Your Phone Bill?

Lifeline is the FCC's program to help make communication services more affordable for low-income consumers. Lifeline allows customers to receive a discount for phone service or qualifying broadband service.

For more information:
www.rtcom.net/lifeline-assistance

PLEASE PAY THIS AMOUNT

CURRENT:	30 DAY: .00	60 DAY: .00	90 DAY: .00
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