

Docket Number: TC20-019
Subject Matter: Staff's Data Request 1
Request to: Northern Valley Communications (Northern Valley or Company)
Request from: South Dakota Public Utilities Commission Staff
Date of Request: 7/6/2020
Responses Due: 7/20/2020

1.1. Refer to the General Overview of Lifeline/Link Up Advertising/Outreach. Northern Valley states that new customers receive this information in their install packet and/or cell phone bag. Confirm new customers received information about the availability of the Lifeline program within 30 days of receiving service.

Confirmed.

1.2. Refer to Exhibit A. Please explain the difference between the High Cost Loop Support amount of \$3,654 and the Frozen High Cost Support amount of \$3,528 as reported on the USAC website for Study Area 399017.

NVC reported this amount on a cash received basis instead of the accrual basis used by USAC. As such NVC's reported amount includes an additional month of the previous payment amount (\$378) as opposed to the new phased down payment amount (\$252) resulting in a difference of \$126 for the year.