

**SOUTH DAKOTA PUBLIC UTILITIES COMMISSION  
LIFELINE/TRIBAL LINK UP ADVERTISING/OUTREACH  
ANNUAL REPORT  
JULY 1, 2020**

Company: Kennebec Telephone Company Inc.

Address: PO Box 158  
220 South Main  
Kennebec, SD 57544

Telephone number: 605-869-2220

Company contact: Rod Bowar

Study Area Code: 391668

Lifeline/Tribal Link Up Advertising/Outreach Activities:



Advertise in media of general distribution.\* (See attached advertisement(s).)



Letter to existing and new customers regarding the availability of Lifeline/ Tribal Link Up within 1<sup>st</sup> 30 days of service.\* (See attached letter.)



Company's Lifeline/Tribal Link Up information in directory.



Company's Lifeline/Tribal Link Up information available on Company website. <https://www.kennebectelephone.com/>



Company's information posted on USAC website.



Other (describe): Provide Lifeline/ Link Up handouts at the following events: Kennebec Business Appreciation Night, Presho Farm & Home Show and various open houses. The handouts are available in the information rack at the Kennebec Telephone office as well. We also advertise it once a year in our monthly newsletter that gets distributed to all our customers (see attached).

\*Required

# LIFELINE NOTICE KTC, Inc.

Lifeline Telephone Assistance Programs are available for qualifying subscribers. These programs provide a monthly service discount on telephone and qualifying broadband services. Toll blocking at no charge and reduced deposits are also available with the Lifeline Program.

To Qualify for Lifeline, subscribers must either have a household income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- \*Medicaid
- \*Federal Public Housing Assistance (Section 8)
- \*Supplemental Nutrition Assistance Program (SNAP)
- \*Supplemental Security Income (SSI)
- \*Veteran's Pension and Survivor Benefit

A subscriber living on Tribal lands and is eligible for Tribal Linkup and Tribal Lifeline. They may also qualify for Lifeline by participation in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs:

- \*BIA General Assistance
- \*Tribally Administered Temporary Assistance for Needy Families
- \*Head Start (if income eligibility criteria are met)
- \*Food Distribution Program on Indian Reservations (FDPIR)

Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

KTCI's voice and bundled broadband services are Lifeline-supported services. Only eligible consumers may enroll in the Lifeline Program. Lifeline applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means. Lifeline recipients are required to recertify their eligibility every year.

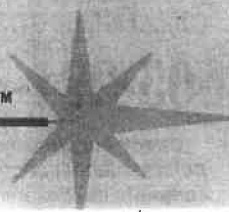
The Lifeline program is limited to one benefit per household. A household is defined for the purposes of the Lifeline program, as an individual or group of individuals who live together at the same address and share income and expenses. Lifeline is a government benefit program, and consumers who willfully, make false statements in order to obtain the benefit can be punished by fine, imprisonment or can be barred from the program.

The services described above are offered to all customers in KTCI's service area. If you have any questions regarding our service, please call our office at 868-2220. You are also welcome to visit our business office at 220 S Main Street in Kennebec, SD.

This notice is posted in accordance with South Dakota Public Utilities commission order IC97-092 and pursuant to 47 United State Section 214 e and 47 Code of Federal Regulations Sections.



**KENNEBEC TELEPHONE CO., INC.™**



[illegible]

## Kennebec Telephone Lifeline Notice

[illegible]

and the last publication on Wednesday, the 19 day of June, 2019,  
that the full sum of fees charged for publishing the same, to-wit; the sum of  
\$ 120.00 insures solely to the editor of The Lyman County Herald.  
That no agreement or understanding for any division thereof had been made with any  
other person, and that no part thereof has been agreed to be paid to any person  
whatsoever.

whatspever.

Caroline Perry

Not

**MICHAEL J SPRENGER**  
NOTARY PUBLIC  
SOUTH DAKOTA

Subscribed and sworn to before me this 27 day of June, 2019

My Commission expires MICHAEL J. SPRENGER  
NOTARY PUBLIC - SOUTH DAKOTA, 200

### My Commission Expires

March 27, 2022

# Lifeline



Overcoming the digital divide & opening doors to opportunity

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**It's Summer!**

Call to reserve the  
"Weiner Wagon" &  
"Traveling Table"  
For your Picnics,  
Reunions, and all sorts  
of outdoor socializing!



**869-2220**



**KTC**  
CONSTRUCTION  
A DIVISION OF KENNEBEC TELEPHONE CO., INC.

**STOP DREAMING  
ABOUT INSTALLING  
A SPRINKLER SYSTEM!**



**KTC Construction installs and  
Services commercial and residential  
sprinkler systems.  
For a free quote Call (605)869-2220**

# CUSTOMER ALERTS



To cut down on telemarketing sales calls, you can write to Telephone Preference Service, Direct Marketing Association of America, Box 9014, Farmingdale, NY 11735-9014. Ask to have your name removed from telemarketing lists. This will reduce, but not eliminate, solicitations. You may also call 1-888-382-1222 or visit [www.donotcall.gov](http://www.donotcall.gov), to have your name placed on the Do-Not-Call List. Or call our office to have Telemarketing Call Screening added to your line.

A "PIC FREEZE" will help protect you from being changed to another long distance carrier without your authorization. You may request a "PIC FREEZE" from Kennebec Telephone Co. Inc. When a "PIC FREEZE" has been processed for you, you must have this "PIC FREEZE" removed by KTCI when you decide to change long distance carriers. Please notify KTCI & your long distance carrier whenever you are canceling &/or changing from one long distance carrier to another. Failure to do so may result in higher rates, since, in all likelihood, you will not be placed on the particular calling plan that you desire. If you have questions regarding a "PIC FREEZE" please feel free to call our office at 869-2220.

**Kennebec Telephone Company Inc.** is a telecommunications company that provides basic & enhanced services with its service area.

**Basic services** are offered at the following rates:

Single Party Residence Service \$20./month  
Single Party Residence/Ag Service \$20./month  
Single Party Residence/Business Service :\$20.month  
Single Party Business Service

\$25./month

**Local residence & business services include:**

Voice grade access to the public telephone network  
Flat-rated local exchange service free of per minute charges. Access to directory assistance service. Access to other operator services  
Access to 911 emergency services. Access to interexchange (long distance) service

## NOTICE OF COMPLAINT PROCESS

Persons dissatisfied with telephone company procedures or Policies relative to billing, establishment of credit, refusal of service, or disconnection of service, may appeal to the Public Utilities Commission, Capitol Building 1st Floor, 500 East Capitol Ave. Pierre, South Dakota, 57501, 1-800-332-1782 (Toll Free).

For Interstate consumer issues you may contact the Federal Communications Commission, 445 12th ST, SW, Washington, DC 20554, 1-888-225-5322 (Toll Free), 1-888-8365-5322 TTY (Toll Free)

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Date

Name

Address

City, State, Zip

Re: Lifeline/Link Up Program

Dear:

Enclosed is an application for Lifeline/Link Up Assistance. If you are eligible please complete the form and return to us as soon as possible.

If you are not eligible please sign at the bottom of the form where it states information was provided to you and return it in the enclosed envelope.

If you have any questions please call 869-2220. Thank you.

Regards,

Crystal Brakke  
Marketing Assistant/CSR

Enclosures