

[REDACTED]

EXHIBIT C

Kennebec Telephone Company

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

[REDACTED]

[REDACTED]

[REDACTED]

Outages

During 2019, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages:

Response: There were zero reported service outages in 2019.

Unfulfilled Service Requests

During 2019, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests:

Response: There were zero unfulfilled service requests in 2019.

How the Company attempted to provide service to the potential customer: *NA*

Customer Complaints

During 2019, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints:

Response: There were zero reportable consumer complaints in 2019.