

## EXHIBIT C

### Beresford Municipal Telephone Company

As required by ARSD §§ 20:10:32:54(3), 20:10:32:54(4) and 20:10:32:54(5). The Company submits Exhibit C.

#### **Outages**

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During 2019, the Company had the following Service Outages previously reported to the South Dakota Public Utilities Commission. A copy of each outage as filed is attached.

Number of Service Outages:

*Response: There were zero reported service outages in 2019.*

#### **Unfulfilled Service Requests**

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During 2019, the Company had the following number of unfulfilled service requests including how the Company attempted to provide service to the potential customer.

Number of Unfulfilled service requests:

*Response: There were zero unfulfilled service requests in 2019.*

How the Company attempted to provide service to the potential customer: NA

#### **Customer Complaints**

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During 2019, the Company's customer service department received an estimated number of complaints from consumers.

Number of Complaints:

*Response: There were zero reportable consumer complaints in 2019.*